TomTom GO PROFESSIONAL User Manual

17.1

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Welcome to navigation with TomTom

This User Manual explains all you need to know about your new TomTom GO PROFESSIONAL.

To learn about getting started with your device and installing it in your vehicle, we recommend that you read the Get going chapter.

After that, you will probably want to connect to TomTom services and you can read all about that in the Connecting to TomTom services chapter. To help you avoid traffic delays and get to your destination quicker, you can use TomTom services even on the routes you drive every day.

Once you've had a look around your new GO PROFESSIONAL, connect it to Wi-Fi® and see if any new updates are available to install. We're always improving our maps and software, so check regularly for updates.

You'll need to set-up your new GO PROFESSIONAL for the type of vehicle that you are driving. Go to Setting your vehicle type to learn more about route planning for truck, bus and van vehicle types.

In Quick Search and Step by step search, you can read all about how you can search for addresses, Points of Interest and Contacts. Both types of search give the same result, so choose the type of search that you find easiest to use.

For information about what you see on the device itself, go to What's on the screen.

To plan your first route, go to Planning a route.

Tip: There are also frequently asked questions (FAQs) at tomtom.com/support. Select your product model from the list or enter a search term.

Tip: You can find many videos on our YouTube channel to help you learn about your new TomTom GO PROFESSIONAL and other TomTom products. Visit www.youtube.com/user/TomTomOfficial/videos to find out more!

We hope you enjoy reading about and, most importantly, using your new GO PROFESSIONAL!

Get going

Installing in your car

Use the supplied mount to install your TomTom GO PROFESSIONAL in your vehicle. Read the instructions about positioning your device before you install your GO PROFESSIONAL.

To install your GO PROFESSIONAL, do the following:

1. Connect the supplied USB cable to the mount. If the mount is integrated into your GO PROFESSIONAL, connect the USB cable to the device.

   Note: Use ONLY the USB cable supplied with your GO PROFESSIONAL. Other USB cables may not work.

2. Connect the USB cable to the USB car charger and plug this into the power supply on your dashboard.
3. Choose the best smooth location, on your windscreen or side window, to mount your TomTom GO PROFESSIONAL.

   Tip: If the mount is integrated into your GO PROFESSIONAL, you can easily change the rotation of your device. Push the button on the back of the device to release the mount, then slide the mount out. Insert it back into the other side of the device.

4. Make sure that both the suction cup on the mount and your windscreen are clean and dry.
5. Press the suction cup of the mount firmly against your windscreen.
6. Turn the rubber grip near the base of the mount in a clockwise direction until you feel it lock.
7. If your mount is not integrated into your GO PROFESSIONAL, place your GO PROFESSIONAL in the mount, making sure that it clicks into place.

Dashboard adhesive disks are available as part of a range of accessories for your GO PROFESSIONAL. For more information, go to tomtom.com/accessories.

Positioning the device

Be careful where you install your GO PROFESSIONAL. The GO PROFESSIONAL shouldn't block or interfere with any of the following:

- Your view of the road.
- The controls in your vehicle.
- Your rear-view mirrors.
- The airbags.

You should be able to reach your GO PROFESSIONAL easily without leaning or stretching. In a car, you can attach your GO PROFESSIONAL to the windscreen or side window or you can use a Dashboard Mount Disk to attach the mount to your dashboard.

Switching on and off

Switching your device on

Press the On/Off button until your device starts. If the device was off you see the map view. If your device was sleeping you see the last screen you were looking at.

Sending your device to sleep

To send your navigation device to sleep, press the On/Off button and then release it.

You can also press the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Sleep** to make the device sleep.

Tip: To send your navigation device to sleep when the USB cable is unplugged or whenever it is removed from the mount, go to Battery settings in the Settings menu.

Switching your device off completely

To switch off your navigation device completely, you can do one of the following:

- Press and hold the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Turn Off** to switch off the device. Select the "back" button if you don't want to switch your device off.
- Press and hold the On/Off button for more than 5 seconds until the device switches off.

Safety Notice

Some navigation devices contain a GSM/GPRS module which can interfere with electrical devices such as cardiac pacemakers, hearing aids and aviation equipment.

Interference with these devices may endanger the health or life of you or others.

If your device includes a GSM/GPRS module, do not use it near unprotected electrical units or in areas where the use of mobile telephones is prohibited, such as hospitals and aircraft.

Setting up

Note: The language you choose will be used for all text on the screen. You can always change the language later in Language and Units in the **Settings** menu.

When you first switch on your TomTom GO PROFESSIONAL, you have to answer a few questions to set it up. Answer the questions by touching the screen.

GPS reception

When you first start your TomTom GO PROFESSIONAL, it may need a few minutes to determine your position. In future, your position will be found much faster.

To ensure good satellite reception, use your GO PROFESSIONAL outdoors and keep it upright. Large objects such as tall buildings can sometimes interfere with reception.

Important: QuickGPSfix contains information about satellite positions which helps your GO PROFESSIONAL find your position faster. QuickGPSfix information is downloaded whenever your device is connected to the internet using any method (Wi-Fi, GPRS, smartphone or USB).

Sending information to TomTom

When you first start navigating or you have reset your GO PROFESSIONAL, your GO PROFESSIONAL asks for permission to collect some information about your use of the navigation device. The information is stored on your GO PROFESSIONAL until we retrieve it. We use it anonymously to improve our products and services. If you use our services, we will also use your location information to deliver the services to you.

You can change whether you send this information with us at any time by doing the following:

1. In the Main Menu, select the **Settings** button.
2. Select **System**.

3. Select **Your information & privacy**.
4. Select the button to turn sending of information on or off.

Note: If you choose not to send location information to us, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the traffic information related to where you are. The end date of your subscription remains the same, even if you do not send this information to us.

You can find current and more detailed information at tomtom.com/privacy.

Memory card slot

Some TomTom navigation devices have a memory card slot that is located on the side or bottom of the device.

Before you use the memory card slot, make sure that your navigation device has the latest software version installed by selecting **Updates & New Items** in the Settings menu.

When your GO PROFESSIONAL is up to date, you can use a memory card as extra storage space to store downloaded maps or to store routes and tracks on your device.

Important: Routes and tracks cannot be stored on the same memory card as maps because different memory card formatting is used.

Device not starting

In rare cases, your TomTom GO PROFESSIONAL may not start correctly or may stop responding to your taps.

First, check that the battery is charged. To charge the battery, connect your GO PROFESSIONAL to the car charger. It can take 3 - 5 hours to fully charge the battery depending on the type of device.

Important: Do not charge your device using your vehicle's own USB port because it is not powerful enough.

If this does not solve the problem, you can perform a reset. To do this, press and hold the On/Off button until your GO PROFESSIONAL begins to restart.

Charging your device

The battery in your TomTom GO PROFESSIONAL charges when you connect it to your TomTom vehicle charger, to your computer or to a USB Home Charger.

Important: Do not charge your device using your vehicle's own USB port because it is not powerful enough.

You are warned when the battery level is low or critical. You lose your connection to some TomTom services when the battery level is low or critical. When the battery is empty, your GO PROFESSIONAL goes into sleep mode.

Important: On device models START 42/52, START 40/50/60, and GO 51/61, the screen intentionally dims when you connect your device to your computer. The screen also dims if you use a non-TomTom charger that does not provide enough power when charging.

Note: Use ONLY the USB cable supplied with your GO PROFESSIONAL. Other USB cables may not work.

Caring for your GO PROFESSIONAL

It is important to take care of your device:

- Do not open the casing of your device under any circumstances. Doing so may be dangerous and will invalidate the warranty.
- Wipe or dry the screen of your device using a soft cloth. Do not use any liquid cleaners.

TomTom services

About TomTom services

A GO PROFESSIONAL connects to TomTom services in one of two ways, depending on the model:

- With a permanent connection directly from your GO PROFESSIONAL. These navigation devices are called 'Always Connected' devices.
- With a connection using your smartphone. These devices are called 'Smartphone Connected' devices.

To get TomTom services on your GO PROFESSIONAL you need the following items:

- Any GO PROFESSIONAL.
- A smartphone with a data plan from a mobile services provider.
- The TomTom MyDrive app for iOS or Android installed on your smartphone.
- A TomTom account.

Using TomTom services means that data is sent and received by your phone using your mobile services provider.

Important: You might have additional costs when you use the internet on your phone, especially if you are outside the area covered by your data plan. Check with your mobile services provider for more information.

Note: TomTom services are not available on all GO PROFESSIONAL devices.

Note: TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to tomtom.com/services.

Traffic & Speed Cameras

TomTom services give you real-time information about traffic and speed cameras on your route.

As soon as your device has an internet connection AND you have agreed to the information and privacy permissions, your device starts receiving traffic information and fixed and mobile speed camera location updates.

To see information about your Traffic and Speed Camera subscriptions, open the Help screen and select **About**.

To see the status of your Traffic connection, look at the top right of the Main Menu. If your GO PROFESSIONAL is not connected to Traffic, the Traffic symbol has a cross.



MyDrive

MyDrive gives you control of your device by enabling you to do the following:

- Select a destination on your computer, tablet or phone and send it to your device.
- Sync your Places and routes with all your devices.
- Keep all your data safe.
- and more...

For more info, see Syncing using TomTom MyDrive or go to mydrive.tomtom.com.

To switch on automatic syncing using MyDrive, select **Settings** and then **MyDrive**. Connect to the internet using one of the three methods available and then log in to your TomTom account.

Note: Some TomTom services might not be available in your current location.

Connecting a smartphone

Why do I want to connect a smartphone to my device?

Connect your smartphone to your TomTom GO PROFESSIONAL to use these features:

- TomTom services

  Receive real-time traffic information, speed camera updates and MyDrive using your phone's data connection. This feature uses approximately 7 MB of data per month.

  Note: Smartphone-connected devices only. Always-connected devices receive services over GPRS.

- Hands-free calls

  Receive and make calls on your GO PROFESSIONAL.

- Smartphone messages

  SMS and messages from other messaging apps on your smartphone appear on your GO PROFESSIONAL. Messages can be read aloud so that you can keep your eyes on the road ahead.

- Smartphone personal assistant

  Get full access to your phone's personal assistant. Tap the phone button in the map or guidance view to talk to Siri or Google Now™.

Connecting your phone with or without the MyDrive app

You can choose to pair your iOS or Android phone to your device using the MyDrive app or using only Bluetooth®.

If you connect using the MyDrive app, you can use all the features listed above. If you connect using only Bluetooth, the smartphone messages feature will not be available.

Connecting a smartphone

You are prompted to connect your smartphone when you start your TomTom GO PROFESSIONAL for the first time, or after you have reset your GO PROFESSIONAL.

Tip: You can connect more than one phone to your GO PROFESSIONAL.

Connecting your phone using the MyDrive app

1. On your smartphone, download and install the TomTom MyDrive app from tomtom.com/mydriveapp.
2. Open the MyDrive app. If you are not prompted to connect your phone, tap the device symbol next to the search bar on the app main screen.
3. Switch on Bluetooth on your phone, and make sure your phone is discoverable.
4. On your TomTom GO PROFESSIONAL, open the Main Menu and select **Settings**.



5. Select **Bluetooth**.



6. Select **Add Phone**.
7. Follow the steps in the app and on your GO PROFESSIONAL to pair your phone with your GO PROFESSIONAL.

Your phone's call history and frequent contacts are imported into your navigation device.

When your phone is connected and hands-free calling is enabled, you see this icon on the map or guidance view:



You can easily change the phone features you want to use in Bluetooth in the Settings menu.

Connecting your phone using only Bluetooth

If you connect using only Bluetooth, the smartphone messages feature will not be available.

1. Switch on Bluetooth on your phone, and make sure your phone is discoverable.
2. Switch on the Personal Area Network (PAN) on your phone.
3. On your device, open the Main Menu and select **Settings**.



4. Select **Bluetooth**.
5. Select **Add Phone**.
6. Select the question mark in the bottom right of the screen.
7. Select **Don't want to use the app? Follow these instructions**.
8. On your phone, go to Bluetooth settings. Wait for your TomTom device to appear in the list shown on your phone. Tap it to pair.
9. On your device, select **Pair** to accept the pairing request from your phone. If you have an iPhone you must also accept the second pairing request.
10. Select **Done**.

    Your phone's call history and frequent contacts are imported into your navigation device.

When your phone is connected and hands-free calling is enabled, you see this icon on the map or guidance view:



Disconnecting a smartphone

You can disconnect your phone in the following ways:

- Switch off Bluetooth on your phone.
- Switch off or reset your GO PROFESSIONAL.
- Select **Bluetooth** in the Settings menu. Select your phone. Select **Unpair** to disconnect your device from your phone.
- Remove your device from the Bluetooth paired device list if you want to remove it permanently.

Reconnecting a smartphone

Your GO PROFESSIONAL will remember your phone and find it automatically when your phone's Bluetooth is switched on and the phone is in range of your navigation device.

Tip: Open the MyDrive app to use the smartphone messages feature.

When your phone is connected and hands-free calling is enabled, you see this button on the map or guidance view:



Your GO PROFESSIONAL syncs your call history and phone contacts again.

If you lose connection to your phone you see a Bluetooth symbol on the map or guidance view.

Unable to get a connection

To check the connection status of your phone, do the following:

1. Select **Bluetooth** in the **Settings** menu.
   The features that are currently connected are listed next to your phone.
2. If no features are shown, select the phone you want to connect to.
3. Make sure all the toggles are switched on, or select the option to find out more information about how to connect.

If your GO PROFESSIONAL cannot connect to your phone, or you have no internet connection, also check the following:

- Your phone is shown on your GO PROFESSIONAL.
- Your phone's Bluetooth is switched on.
- Your data plan with your mobile services provider is active, and you can access the internet on your phone.

Personal Area Networks

Smartphone-connected devices only

Your phone shares its internet connection by using the phone's Bluetooth® and Personal Area Network (PAN) functions.

Depending on your phone's Operating System, this network, or PAN, might be called one of the following names:

- Personal Hotspot
- Tethering or Bluetooth Tethering
- Tether or Bluetooth Tether

The PAN function is probably already in your phone's Operating System, or you can download an app to create a PAN.

Note: Some mobile service providers don't allow their users to use a PAN. If your phone doesn't have the PAN function, you should contact your service provider for more information.

Please check the user guide for your phone if you are having trouble finding the settings.

For more help, go to tomtom.com/connect.

Wi-Fi connection

About Wi-Fi®

The easiest way to manage your maps, software and all your device content is over a Wi-Fi connection.

Your device can be updated using Wi-Fi without the need to connect to a computer. It remembers previously connected Wi-Fi networks so you can keep your device up to date when you are in range of that network.

Before you begin, make sure that you have access to an unrestricted Wi-Fi network, such as a personal home network. Please be aware that updating over a public Wi-Fi network, such as in an airport or hotel, is not recommended because the updates can be large and the network connection may not be stable.

Tip: If you don't have access to a Wi-Fi network or your Wi-Fi network is slow or not stable, you can use a USB connection to update using MyDrive Connect on your computer.

Connecting to Wi-Fi

Important: Wi-Fi connections that require a web sign-in are not supported on the GO PROFESSIONAL. These types of Wi-Fi connections are frequently found in public places, for example in hotels, shops and restaurants.

To connect to a Wi-Fi network, do the following:

1. Select **Settings** in the Main Menu, then select **Wi-Fi**.

   You see a list of available Wi-Fi networks and saved Wi-Fi networks that are currently out of range.

   Tip: Scroll down to go to the list of out-of-range saved networks.

2. Select the Wi-Fi network that you want to connect to. If the network is secure enter the password. If no password is required, you are connected straight away.

   Tip: For advanced options for a Wi-Fi network see **Wi-Fi** in the Settings menu.

3. Select **Done**, then select **Connect**.

   It may take a few moments for your device to connect to the Wi-Fi network. If it takes too long, please check the identity and password you used for the Wi-Fi network.

   Once your device has successfully connected to the Wi-Fi network, you see the status Connected under the Wi-Fi network name.

Forgetting a Wi-Fi network

To forget a Wi-Fi network from your list of available networks do the following:

1. Select **Settings** in the Main Menu, then select **Wi-Fi**.



You see a list of available Wi-Fi networks and saved Wi-Fi networks that are currently out of range.

Tip: Scroll down to go to the list of out-of-range saved networks.

2. Select the Wi-Fi network that you want to forget.
3. Select **Modify** then select **Forget**.

Your device is disconnected from the Wi-Fi network.

Note: The Wi-Fi network still appears in the list, but your device will not automatically connect to it.

About updates and new items

A red exclamation mark in the Settings button shows you that updates or new items are available.



Tip: You may also be offered a system software update when you add a new map.

The following updates or new items can be offered:

System software updates

A **System software update** is a software update for the device itself. You see an explanation about why the update is required and which features are changing or being added, if any.

If you have not used your device for a long time, you may get asked to install a required software update when you use your device again. If you don't install the update, the following issues can occur:

- Your device cannot be told about any updates and no further updates would be possible.
- Your device cannot show the details of the required software updates, for example, size, version, etc.
- Your device cannot add or delete any maps.

Map updates

When a map update is offered, install it as soon as possible so that you always drive with the latest map.

The existing map is deleted before the map update is installed. If you cancel a map update then you will no longer have the map on your GO PROFESSIONAL. If this happens, go to **Maps** in the Settings menu and download the map again.

Map Share updates

These updates are created from changes made and shared by other TomTom users and contain the following changes or updates:

- Speed limits
- Street names
- Recently blocked and unblocked roads

- Traffic directions
- Turn restrictions

For more information, see Map Share.

Speed Camera updates

When a Speed Camera update is offered, you can choose which countries on your map you want to update.

Voices

You may also be offered new voices as an update.

Installing updates and new items

Note: If Wi-Fi is not available or is not stable, you see instructions on how to get updates using a USB connection to your computer.

Tip: When updating using Wi-Fi, we recommend that you keep you device connected to a power supply.

Tip: Press the On/Off button to switch off the screen and save battery power while downloading an update.

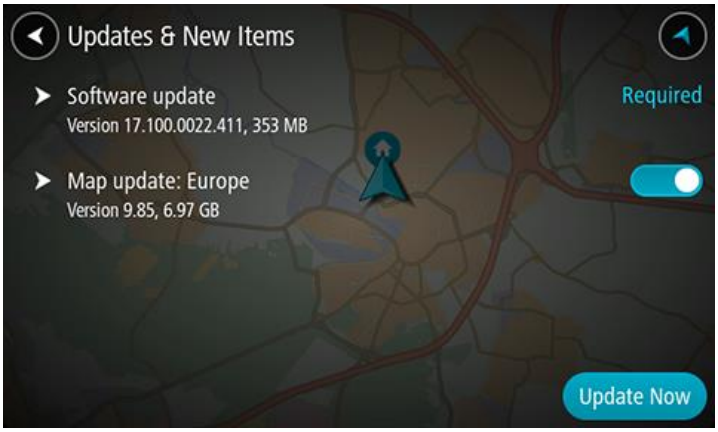
To select and install updates and new items, do the following:

1. Select **Updates & New Items**.



The **Updates & New Items** button shows you how many new updates and items are available to install.

2. Select the items and updates that you want to install. The list includes items you purchased in the TomTom web shop.



3. Log in to your TomTom account when asked to do so.

Tip: Logging in to use Updates and New Items also logs you in ready for using TomTom MyDrive.

What's on the screen

The map view

The map view is shown when you have no planned route. Your actual location is shown as soon as your GO PROFESSIONAL has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using gestures, and zoom using the zoom buttons.

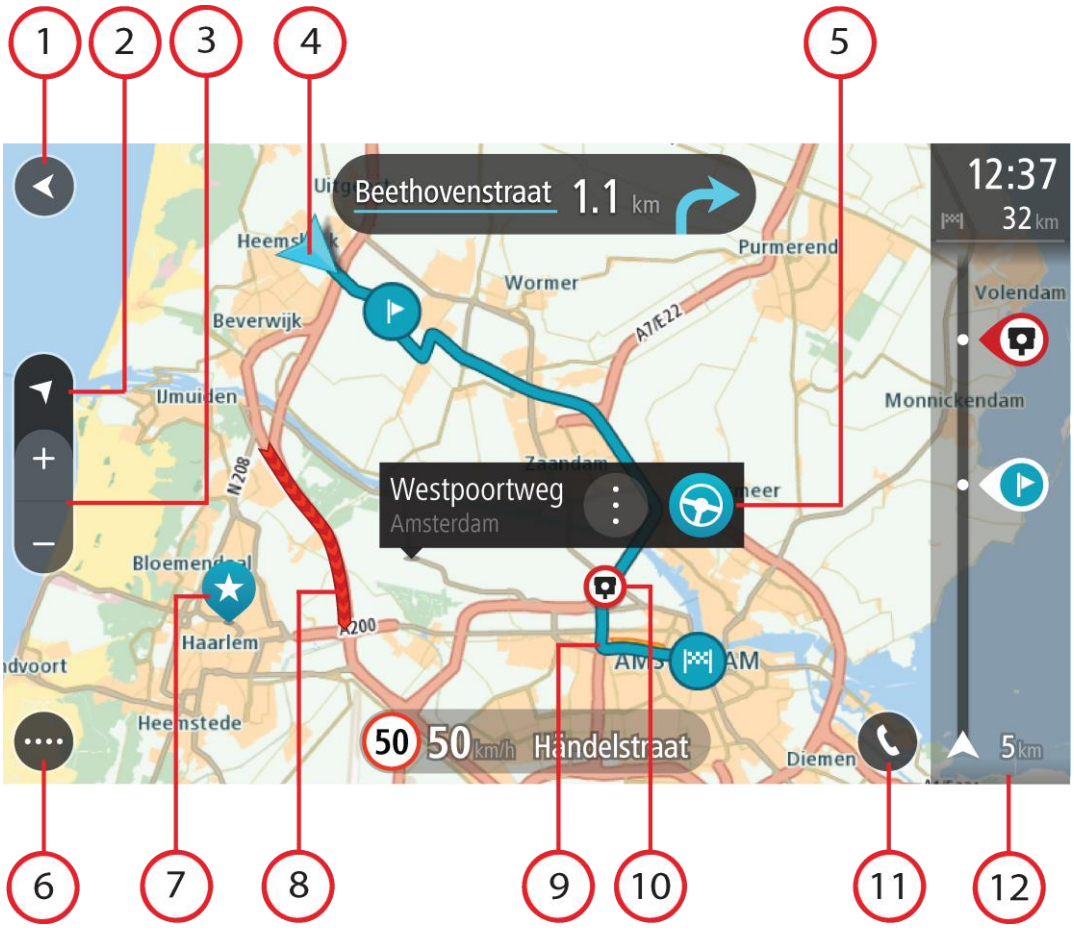
Important: Everything on the map is interactive including the route and the map symbols - try selecting something and see what it does!

Tip: To open a pop-up menu for an item on the map, for example a route or a POI, select the item to open the menu. To select a location on the map, select and hold the location until the pop-up menu opens.

The map shows your current location and many other locations such as your My Places locations.

If you have not planned a route the map is zoomed out to show the area around your location.

If you have planned a route, your complete route is shown on the map. You can add stops to your route directly from the map. When you start to drive, the guidance view is shown.



1. Back button. This button returns the map to an overview of your whole route or, if no route is planned, moves the map to put your current location at the centre.
2. Switch view button. Select the switch view button to change between the map view and the guidance view. When in map view while driving, the small arrow rotates to indicate your direction of travel relative to north, with north being up.
3. Zoom buttons. Select the zoom buttons to zoom in and out.
4. Current location. This symbol shows your current location. Select it to add it to My Places or search near your current location.

   Note: If your GO PROFESSIONAL cannot find your location the symbol appears grey.

   Note: You cannot change the current location symbol.
5. Selected location. Press and hold to select a location on the map. Select the pop-up menu button to show options for the location, or select the **Drive/Ride** button to plan a route to the location.
6. Main Menu button. Select the button to open the Main Menu.
7. Map symbols. Symbols are used on the map to show your destination and your saved places:
   -  Your destination.
   -  Your home location. You can set your home location in My Places.
   -  Your work location. You can set your work location in My Places.
   -  A stop on your route.
   -  A location saved in My Places.
   -  A marked location.
   -  When a search for POIs near destination is done and the results are shown on the map, less important POIs are shown as black pins with white crosses.
   -  Symbols to show your community POI locations.

   Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.
8. Traffic information. Select the traffic incident to display more information.

   Note: Traffic information is only available if your TomTom GO PROFESSIONAL has TomTom Traffic.
9. Your route, if you have planned a route. Select the route to clear it, change the route type, add a stop or save changes to your route.
10. Speed cameras or danger zones on your route. Select the speed camera or danger zone symbol to display more information.

11. Select the phone button in the map or guidance view to activate your phone and make hands-free calls.
12. Route bar. The route bar is shown when you have planned a route.

The guidance view

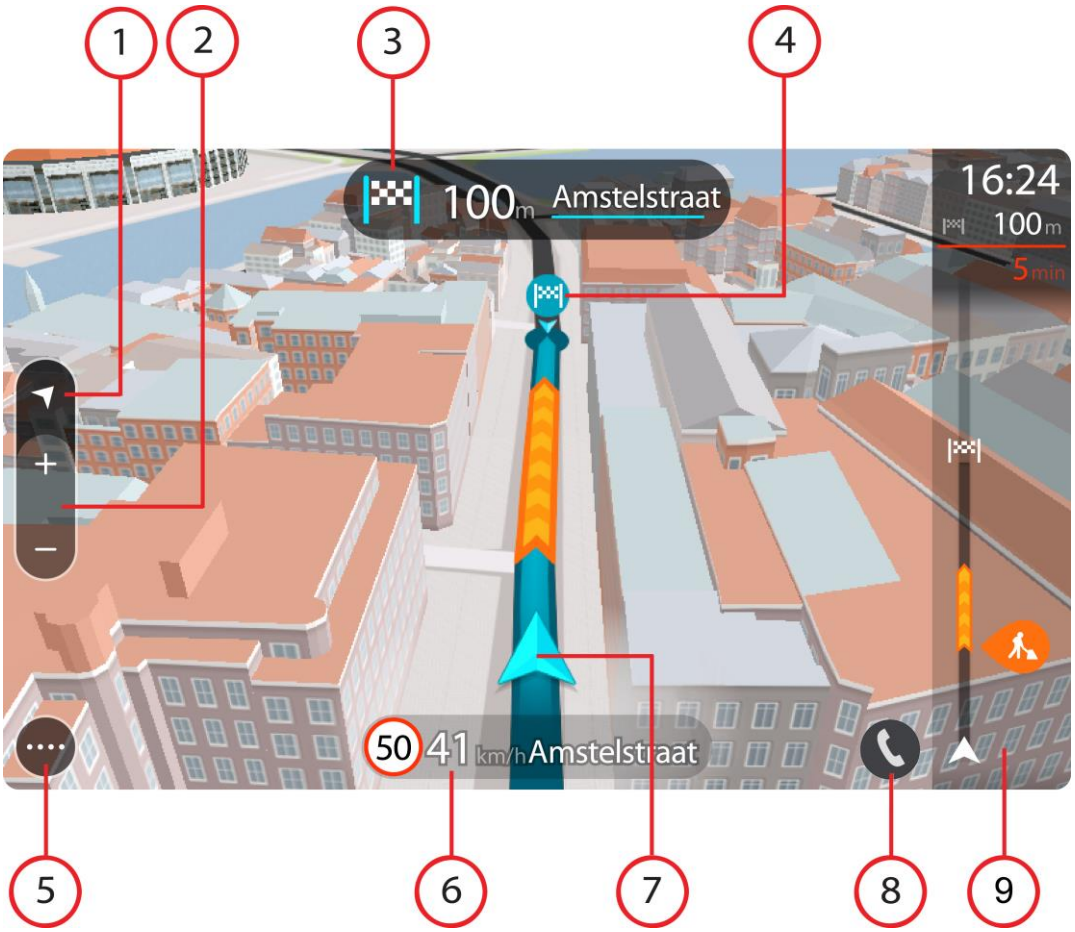
The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

Note: 3D buildings in guidance view are not available on all devices.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the 2D and 3D default settings.

Tip: When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the map view and use the interactive features.

When your GO PROFESSIONAL starts after sleeping and you have a route planned, you are shown the guidance view with your current location.



1. Switch view button. Select the switch view button to change between the map view and the guidance view. When in guidance view, if you are driving, the small arrow rotates to indicate your direction of travel relative to north, with north being up.
2. Zoom buttons. Select the zoom buttons to zoom in and out.

   Tip: On some devices you can also pinch to zoom in and out.
3. Instruction panel. This panel shows the following information:

- The direction of your next turn.
- The distance to your next turn.
- The name of the next road on your route.
- Lane guidance at some junctions.

Note: Select the instruction panel to see a list of turn-by-turn text instructions for your planned route.

4. Route symbols. Symbols are used on your route to show your starting location, your stops, and your destination.
5. Main Menu button. Select the button to show the Main Menu.
6. Speed panel. This panel shows the following information:
   - The speed limit at your location.
   - Your current speed. If you drive more than 5 km/h or 3 mph over the speed limit the speed panel turns red. If you drive less than 5 km/h or 3 mph over the speed limit the speed panel turns orange.
   - The name of the street you are driving on.
   - The speed camera or risk zone report button.
7. Current location. This symbol shows your current location. Select the symbol or the speed panel to open the quick menu.

   Note: If your GO PROFESSIONAL cannot find your location the symbol appears grey.

   Note: You cannot change the current location symbol.
8. Select the phone button in the map or guidance view to activate your phone and make hands-free calls.
9. Route bar. The route bar is shown when you have planned a route.

The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

Tip: You can also choose to see a wider route bar showing additional route information (not available on all devices or apps).

Note: The distance ahead shown by the route bar depends on the overall length of your route.



The arrival information panel shows the following information:

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

If you have stops on your route, select this panel to change between information about the next stop and your final destination.

You can choose the information you see on the arrival information panel.

Traffic status - if your GO PROFESSIONAL isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

The bar uses symbols to show the following information:

- A faster route, if there is traffic on your route.
- The stops on your route.

  Tip: To quickly remove a stop, select it in the route bar and use the pop-up menu.

- Petrol stations that are directly on your route.
- TomTom Traffic incidents.
- TomTom Speed Cameras and Danger Zones.
- Rest stops directly on your route.

You can choose the information you see on your route.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera. If a symbol is shown on top of another symbol, selecting the symbols zooms in on the route bar to show each symbol separately. You can then select a symbol.

The total time delay due to traffic jams, weather, and other incidents on your route, including information provided from historical road usage, is shown above the symbols.

For a complete list of incident types, see Traffic incidents.

The bottom of the route bar represents your current location and shows the distance to the next incident on your route. In addition, you can choose to see the current time if you switch the setting on.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows status messages, for example **Finding fastest route** or **Playing route preview**.

Distances and the route bar

The distance ahead shown on the route bar depends on the length of your route, or the distance remaining on your route.

- For remaining distances longer than 50 km (31 miles), only the next 50 km (31 miles) is shown. The destination icon is not shown.

Tip: You can scroll the route bar to see your whole route (not available on iOS).

- For remaining distances between 10 km (6 miles) and 50 km (31 miles), the complete distance is shown. The destination icon is shown fixed at the top of the route bar.
- For remaining distances of less than 10 km (6 miles) the complete distance is shown. The destination icon moves down towards the chevron symbol as you get nearer to your destination.

The top half of the route bar shows twice the distance of the bottom half, as shown in the following examples:

- A remaining distance of 50 km on the route bar is split into 34 km (21 miles) at the top and 16 km (9 miles) at the bottom.
- A remaining distance of 10 km on the route bar is split into 6.6 km (4 miles) at the top and 3.3 km (2 miles) at the bottom.

The route bar is constantly updated as you drive.

The quick menu

To open the quick menu, select the current location symbol or the speed panel in the guidance view.

You can then do any of the following:

- Mark a location
- Report a new speed camera
- Change a speed limit
- Avoid a blocked road
- See your current location or your latitude/longitude if not on a named road.

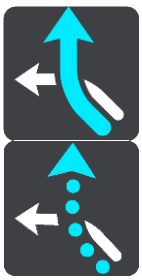
Navigation buttons

On the map view or guidance view, select the Main Menu button to open the Main Menu.

The following navigation buttons are available in the Main Menu screen, in addition to other buttons and symbols:

Note: Not all features are supported on all devices.

Search / Drive To 	Select this button to search for an address, a place or a Point of Interest, then plan a route to that location. **Note**: **Search** is used for Quick search. **Drive To** is used for Step by step search.
Address 	In the **Drive To** menu, select this button to search for an address then plan a route to that location.

Point of Interest 	In the **Drive To** menu, select this button to search for a point of interest, then plan a route to that location.
Latitude Longitude 	In the **Drive To** menu, select this button to search for a latitude-longitude coordinate, then plan a route to that location.
Drive Home 	Select this button to drive to your home location. If this button is not included in your Main Menu, go to My Places to set up your home location.
Drive to Work 	Select this button to drive to your work location. If this button is not included in your Main Menu, go to My Places to set up your work location.
Recent Destination 	Select this button to open the list of your recent destinations. Select a recent destination to plan a route to that destination.
Current Route / Current Track 	Select this button to clear or change your planned route or track.

My Places 	Select this button to show your saved places.
My Routes 	Select this button to show your saved routes.
Record Route 	Select this button to start or stop recording a track.
Voice Control 	Select this button to start voice control. **Tip**: You can also say the wake-up phrase to start voice control.
Parking 	Select this button to find car parks.
Petrol Station 	Select this button to find petrol stations.
Report Speed Camera 	Select this button to report a speed camera.

Contacts 	Select this button to synchronise your phone book from your phone to your device. **Note**: This button is only shown if hands-free calling has been set up.
	Select this button to open the Settings Menu.

Main Menu smaller buttons and symbols

On the map view or guidance view, select the Main Menu button to open the Main Menu.

The following buttons and symbols are available in the Main Menu screen, in addition to the navigation buttons:

	Select this button to open the Help Menu. The Help Menu contains help about using your GO PROFESSIONAL, together with other information about your device, for example, map version, device serial number and legal information.
	Select this button to reorder the buttons in the Main Menu.
	Select this button to return to the previous screen.
	Select this button to return to the map view or guidance view.
	This symbol shows the status of the Bluetooth connection to your phone.
	This symbol shows the power level of the battery in your GO PROFESSIONAL.
	This symbol shows that your GO PROFESSIONAL is connected to Traffic.
	This symbol shows that your GO PROFESSIONAL is not connected to Traffic.

	This symbol shows that your GO PROFESSIONAL is connected to MyDrive.
	This symbol shows that your GO PROFESSIONAL is not connected to MyDrive.
	This symbol shows that your device is connected to the internet using Wi Fi.
	This symbol shows that your device is not connected to the internet using Wi Fi.
	This button shows that you will hear voice instructions. Select the button to switch off voice instructions. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warning sounds. **Tip**: You can select the types of instructions you want to hear. Select Voices in the Settings Menu and select the instructions you want to hear.
	This button shows that you will not hear voice instructions. Select this button to switch on voice instructions.
	This button shows that the display is using day colours. Select the button to reduce the brightness of the screen and display the map in darker colours. When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed. **Tip**: Your device automatically switches between day and night colours depending on the time of day. To switch off this feature, select Appearance, then Display in the Settings menu and switch off **Switch to night colours when dark**.
	This button shows that the display is using night colours. Select the button to increase the brightness of the screen and display the map in brighter colours.
	This button shows that you will receive messages. Select this button to switch off messages for your current session.
	This button shows that you will not receive messages. Select this to switch on messages again.

Volume control

On the map or guidance view, select the Main Menu button to open the Main Menu.

Select and slide the volume control to change the volume of voice instructions and warnings. If the voice instructions are switched off, the volume control will still change the volume of the warnings.



Using gestures

You use gestures to control your GO PROFESSIONAL.

In this User Manual, you learn how to use gestures to control your GO PROFESSIONAL. Below is an explanation of each gesture.

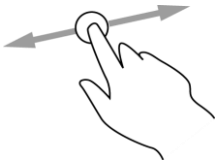
Double tap



Touch one finger on the screen twice in rapid succession.

Example of when to use this: Zooming in on the map.

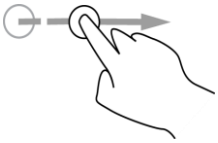
Drag



Put one finger on the screen and move it across the screen.

Example of when to use this: Scrolling around in the map.

Flick

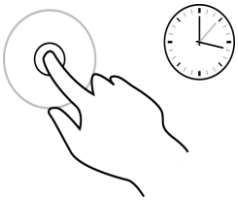


Flick the tip of a single finger across the screen.

Example of when to use this: Scrolling a big distance on the map.

Tip: Flick isn't available on all devices.

Press and hold



Put one finger on the screen for more than 0.5 second.

Example of when to use this: Opening the pop-up menu for a place on the map.

Pinch to zoom



Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.

Example of when to use this: Zooming in and out on the map.

Tip: Pinch to zoom isn't available on all devices. If pinch to zoom isn't available, use the zoom buttons to zoom in and out.

Tap or select



Tap a single finger on the screen.

Example of when to use this: Selecting an item in the Main Menu.

Changing the text and button size

You can change the size of the text and the buttons you see on the screen, for example to make the text easier to read and the buttons easier to use.

Note: This feature is only available on devices with a 6 inch / 15 cm or larger screen.

To change the size of the text and the buttons, select the **Settings** button in the Main Menu, then select **Appearance**, then select **Size of text and buttons**. Your device must restart to apply the change.

Reordering the Main Menu buttons

To reorder the buttons in the Main Menu to suit your preference, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Press and hold the button you want to move for two seconds.

Tip: Alternatively, select the Edit button in the Main Menu.



The menu button is shown with left and right arrows.

3. Press the left or right arrow on the menu button to move the button to a new position in the menu.
4. Select and move other buttons to the order you want.
5. Select **Done**.

Traffic

About TomTom Traffic

TomTom Traffic is a TomTom service providing real-time traffic information.

In combination with historical road usage data, TomTom Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions and the weather.

Your TomTom GO PROFESSIONAL regularly receives information about the changing traffic conditions. If traffic jams, heavy rain, snow or other incidents are found on your current route, your GO PROFESSIONAL will offer to replan your route to try and avoid any delays.

Important: When you approach a faster alternative route, you get a warning in the route bar and you can see the alternative route in both the guidance view and the map view. To accept a faster route, just steer towards the alternative route as you approach it and your device will select it.

To get TomTom services on your GO PROFESSIONAL, you must be connected to the internet. You can connect to the internet using one of the following methods:

- With a permanent connection directly from your GO PROFESSIONAL. These navigation devices are called 'Always Connected' devices.
- With a connection using your smartphone. These devices are called 'Smartphone Connected' devices.
- Wi-Fi.

Note: Some TomTom services might not be available in your current location.

About RDS-TMC

The Traffic Message Channel (TMC), also known as RDS-TMC, transmits traffic information as a radio signal and is available free of charge in many countries.

TMC is not a TomTom service, but is available when using the TomTom RDS-TMC Traffic Receiver.

Note: TMC is not available in all countries. To check the availability of TMC services in your country, go to tomtom.com/5826.

TomTom is not responsible for the availability or quality of traffic information provided by TMC.

Looking at traffic on the map

Traffic incidents are shown on the map. If several traffic incidents overlap the highest priority incident is shown - for example, a road closure is higher priority than road works or a closed lane.

Tip: Select an incident on the map to see more detailed information.



1. Traffic incident that affects your route in your direction of travel.

   A symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 5 minutes.

   The colour of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.

   For a complete list of incident types, see Traffic incidents.
2. Traffic incident on your route but in the opposite direction of travel.
3. Traffic incidents on roads that are not visible at your current zoom level.

Looking at traffic on your route

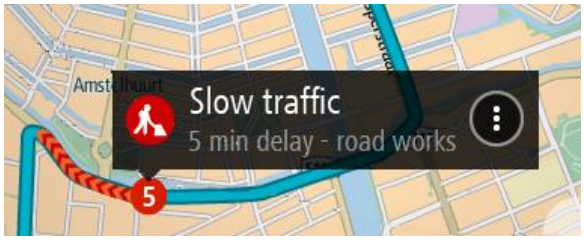
Information about traffic incidents on your route is shown in the route bar on the right-hand side of the map and guidance views.

The route bar tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route. When using the map view, you can also select symbols on the map itself.

Note: If your GO PROFESSIONAL isn't receiving any traffic information, a symbol showing traffic with a cross appears underneath the arrival information panel.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and an information panel opens showing detailed information about the traffic incident.



The information shown includes:

- The cause of the traffic incident - for example accident, road works, lane closure, or weather.
- The severity of the incident - slow traffic, queuing traffic or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see Traffic incidents.

Select the back button to go back to the guidance view.

Traffic incidents

The following traffic incident symbols are used in the map view and in the route bar to show the cause of a traffic jam:

	Traffic
	Accident
	Dangerous conditions
	Roadworks
	Lane closure
	Road closure
	Rain
	Fog
	Ice or snow
	Wind

The symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 4 minutes.

The colour of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.

	Traffic speed is 0% to 20% of the allowed speed
	Traffic speed is 20% to 40% of the allowed speed
	Traffic speed is 40% to 100% of the allowed speed
	Traffic speed is normal.
	Road closed, no traffic.

Approaching a traffic jam warning

A warning is given as you approach a traffic jam. You are warned in several ways:



- A warning symbol is shown in the route bar.
- The route bar zooms in to the start of the traffic jam.
- Your distance to the start of the traffic jam is shown in the route bar.
- The colour of the road on the route bar changes to orange or red, depending on the severity of the traffic jam.
- The background colour of the route bar background changes to red if you are driving too fast towards the traffic jam.
- You hear a warning sound.

To change the way you are warned, select **Sounds & Warnings** in the Settings menu.

Avoiding a traffic jam on your route

You can avoid a traffic jam that is on your route.

Note: Sometimes the quickest route is still the route that has the traffic jam.
Note: It may not be possible to find an alternative route around the traffic jam if none exists.

Avoiding a traffic jam using the route bar

1. In the route bar, select the symbol for the traffic jam you want to avoid.
   The traffic jam is shown on the map.

2. Select the pop-up menu button.



3. Select **Avoid** in the pop-up menu.
   A new route is found that avoids the traffic jam.

Avoiding a traffic jam using the map

1. On the map view, zoom in and select the traffic jam that is on your route.
   The traffic jam with an information panel is shown on the map.
2. Select the pop-up menu button.



3. Select **Avoid**.
   A new route is found that avoids the traffic jam.

Selecting a faster route

When a faster route is found, you are asked if you want to take the faster route.

Tip: To be asked to select a route, select **Ask me so I can choose** in the **Route Planning** menu in Settings.

If you've not already selected the faster route, as you approach the faster route it is shown on the guidance view in green. A decision symbol is shown in the route bar.

To select the faster route, take the green route shown. Your device automatically displays your new route.

To ignore the faster route, just continue following your current route.

To get more information about the faster route, select the decision symbol in the route bar. The map opens zoomed in on the location where you have to take the new route.



Advanced Lane Guidance

Note: Lane guidance is not available for all junctions or in all countries.

Advanced Lane Guidance helps you prepare for motorway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen.



Tip: To close the lane image, select anywhere on the screen.

You can choose to see a split screen with the Guidance view on the left and lane guidance on the right, or a full screen with only lane guidance. You can also switch off lane guidance. Go to **Appearance** in Settings to change the **Motorway exit previews** setting.

Time-dependent speed limits

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning between 08.00 - 09.00 and in the afternoon between 15.00 - 16.00. Where possible, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

Important: The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.

Setting your vehicle type

About My Vehicle

Important: Route planning for a specific vehicle type is available only when a truck map is installed. If a truck map is not installed, a car route is planned instead.

My Vehicle lets you choose the type of vehicle you are driving so that the route planned by your device is suitable for your vehicle.

Each vehicle type except **Car** has adjustable settings for dimensions, weight and maximum speed. Routes planned by your device avoid restrictions for the vehicle type, and take into account the vehicle's specific settings. The following list shows you some examples of route restrictions:

- A route calculated for a van may be different from the route calculated for a car because of weight or height restrictions.
- A truck may be only permitted to drive on certain roads through a city.
- A route planned for a large vehicle, for example Bus or Truck, favours major roads, assumes you are travelling at a lower average speed and also selects routes without sharp turns.

Important: You must pay attention to all traffic signs, especially those relating to your vehicle's dimensions and weight. We cannot guarantee you will never encounter them on your route and ignoring such restrictions can be dangerous and illegal.

Setting your vehicle type

You can set your vehicle's type and specific settings so that the route planned by your device is suitable for your vehicle. If you want to use your GO PROFESSIONAL in another type of vehicle, just change the vehicle type and settings.

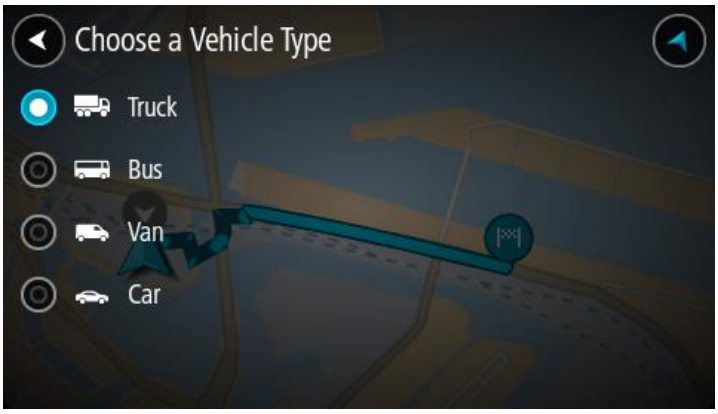
Note: On some navigation devices you are asked to set your vehicle profile when you start your device for the first time.

1. Select **Settings** in the Main Menu, then select **My Vehicle**.



The **My Vehicle** screen is shown.

2. Select **Vehicle Type** then select your vehicle type from the list shown.



3. Read the **Your Safety** information then select **OK**.
4. The **My Vehicle** screen is shown with the settings for the selected vehicle type.



Select each setting and enter the correct value for your vehicle type. If a setting will not be a route restriction, for example **Maximum Speed**, set it to zero.

Tip: For Bus and Truck vehicle types, the dimensions, weight and maximum speed are pre-set. Adjust the settings to match your vehicle's actual specifications.

Important: Settings that are set at zero are not used to determine restrictions when a route is planned.

5. If your vehicle is a Truck transporting hazardous materials, select **HAZMAT** then select the type of hazardous material being transported.
6. Return to the map view and plan a route.

   A route is planned that avoids route restrictions applicable to your vehicle.

You can find an alternative route or change the route type for all types of vehicles, taking into account the vehicle's specific settings.

Planning a route for a Bus or Truck

When you plan a route on your device or plan a route using MyDrive and you have a Bus or Truck as your vehicle type, you are shown the My Vehicle screen before your route is calculated. Check that your vehicle's settings are correct then select the continue button:



A route is planned and guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Viewing route restrictions

If your vehicle type is set to Bus or Truck, you can see route restrictions in the guidance view as you drive, and in map view when you have planned a route. In map view, zoom in to see the restricted roads.

Restricted roads are shown coloured. If your planned route uses a restricted road then the restricted section is shown dotted.

Important: You must pay attention to all traffic signs, especially those relating to your vehicle's dimensions and weight. We cannot guarantee you will never encounter them on your route and ignoring such restrictions can be dangerous and illegal.



Syncing using TomTom MyDrive

About TomTom MyDrive

TomTom MyDrive is the easy way to set a destination, share locations and favourites, and save your personal navigation information. MyDrive synchronises your TomTom GO PROFESSIONAL using your TomTom account. You can use MyDrive in a web browser on a computer or as a mobile app on a smartphone or tablet.

Important: To use TomTom MyDrive you need a compatible navigation device.

Use TomTom MyDrive to do the following:

- Find a destination on the MyDrive map and send it to your GO PROFESSIONAL. You can drive to the destination and it is also saved in My Places and in Recent Destinations in the Main Menu.
- Plan a route with stops on the MyDrive map and send it to your GO PROFESSIONAL.
- Sync community POI list files from the MyDrive map to your GO PROFESSIONAL. The POI lists are stored in My Places and the locations are shown on the map.
- Find a POI in MyDrive and sync it with your GO PROFESSIONAL.
- Continually save all your locations in My Places to MyDrive. You can see all your My Places locations on the MyDrive map.
- Automatically restore your My Places locations and POIs from MyDrive to your GO PROFESSIONAL after a reset.

Logging in to MyDrive

You must log in to MyDrive to sync to your TomTom account. When you log in to your account from your navigation device, web browser or the MyDrive app, syncing with your TomTom account happens automatically.

Tip: Logging in to use MyDrive also logs you to use Updates and New Items.

Logging in to MyDrive on your GO PROFESSIONAL

1. In the Main Menu, select **Settings**.
2. Select **MyDrive**.
3. Enter the email address and password you use for your TomTom account.
4. Select **Log In**.

   Your GO PROFESSIONAL connects to your TomTom account.
5. Return to the map view.

   Your GO PROFESSIONAL automatically saves your personal navigation information to your TomTom account.

Tip: You'll also be asked to log in the first time you start your device, and when you use **Updates & New Items**.

Logging in to MyDrive using a web browser or the MyDrive app

Log in using your TomTom account email address and password. When you are logged in, you can see your personal navigation information from your navigation devices, and you can select destinations and create Places to sync with your navigation devices.

Setting a destination using MyDrive

When you are logged in to MyDrive using a web browser or the MyDrive app, you can select your destination on the map and send it to your navigation device. When your navigation device is logged in to your TomTom account, your device syncs with MyDrive and receives the destination.

1. In a web browser or using the MyDrive app, log in to your TomTom account.
2. On the map, select a destination.

   Tip: You can search for a destination or you can move the map and select a destination. You can also select a destination from Recent Destinations in the Main Menu or your My Places list.
3. Click on the location, then open the pop-up menu and select **Send to device**.

   The destination is sent to your TomTom account.
4. Log in to MyDrive on your GO PROFESSIONAL.

   Your GO PROFESSIONAL syncs with your TomTom account and receives the new MyDrive destination.

   The message **You have received a new destination** is shown. A route is automatically planned to the MyDrive destination.

   Tip: All MyDrive destinations are saved in Recent Destinations in the Main Menu and in My Places.

Planning a route with stops using MyDrive

When you are logged in to MyDrive using a web browser, you can create a route with stops and send it to your navigation device. When your navigation device is logged in to your TomTom account, your device syncs with MyDrive and receives the destination.

Creating a route with stops

1. In a web browser, log in to your TomTom account.
2. On the map, select a destination.

   Tip: You can search for a destination or you can move the map and select a destination on the map. You can also select a destination from Recent Destinations in the Main Menu or your My Places list.
3. On the map, select a stop in the same way as you selected your destination, then select **Add Stop**.

   The stop is added to your route.

   Your route is selected and the pop-up menu shows **Send Route to device**.
4. Add more stops to your route if you want to.
5. In the pop-up menu, select **Send Route to device**.

   The destination and the stops are sent to your TomTom account.
6. Log in to MyDrive on your GO PROFESSIONAL.

   Your GO PROFESSIONAL syncs with your TomTom account and receives the new MyDrive destination and the stops.

   The message **You have received a new route** is shown. A route is automatically planned to the MyDrive destination and the stops.

   Tip: All MyDrive destinations are saved in Recent Destinations in the Main Menu and in My Places.

   Tip: You can save the route with stops in My Routes.

Reordering the stops on a route

1. In **Plan a Route** in the My Drive Main Menu, put your mouse cursor over a stop or the destination.

2. Move your cursor left until it changes into a hand symbol.
3. Click and drag each stop or the destination to the order you want to drive them.

   Each time move a stop or destination, your route is recalculated with the stops in the changed order.

   The last stop on the list becomes your destination.

Showing a planned destination in MyDrive

When you plan a route on your GO PROFESSIONAL, the destination is synced with your TomTom account. You can see the destination when you are logged in to MyDrive in a web browser or when using the MyDrive app.

Clearing a MyDrive destination

1. Make sure you are logged in to MyDrive on your GO PROFESSIONAL.
2. Select **Current Route** in the Main Menu to open the Current Route Menu.
3. Select **Clear Route** to clear the currently planned route.

   Your device returns to the map view. Your route has been cleared from your GO PROFESSIONAL and your TomTom account.

Tip: All MyDrive destinations are saved in Recent Destinations in the Main Menu and also in in My Places.

Deleting a MyDrive destination from My Places

1. In the Main Menu, select **Recent Destinations**.

Tip: Alternatively, select **My Places**, followed by **Recent Destinations**.

2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.

Set a phone contact as your destination using the MyDrive app

When you are logged in to the MyDrive app, you can select a contact in your phone's contacts list to set as your destination. Your contact must have a full address which is in the correct order. The destination is shown on the map and you can send it to your navigation device. When your navigation device is logged in to your TomTom account, your device syncs with MyDrive and receives the destination.

1. Using the MyDrive app, log in to your TomTom account.
2. In the MyDrive app menu, select **Contacts**.
3. Select the contact that you want as your destination.

   The location of your contact is shown on the map.
4. Click on the location, then open the pop-up menu and select **Send to device**.

   The destination is sent to your TomTom account.
5. Log in to MyDrive on your GO PROFESSIONAL.

   Your GO PROFESSIONAL syncs with your TomTom account and receives the new MyDrive destination.

   The message **You have received a new destination** is shown. A route is automatically planned to the MyDrive destination.

Tip: All MyDrive destinations are saved in Recent Destinations in the Main Menu and in My Places.

Finding and syncing locations using MyDrive

When you are logged in to TomTom MyDrive, you can find locations in MyDrive and sync them with your GO PROFESSIONAL My Places locations.

1. In a web browser or using the MyDrive app, log in to your TomTom account.
2. On the map, select a destination.

   Tip: You can search for a destination or you can move the map and select a destination. You can also select a destination from your My Places list.
3. Click on the location, then open the pop-up menu and select **Add to My Places**.

   The location is shown in the **Favourites** list in the MyDrive **My Places** menu.
4. Log in to MyDrive on your GO PROFESSIONAL.

   Your GO PROFESSIONAL syncs with your TomTom account and receives the new **Favourites** location. The location is stored in My Places.

Syncing My Places locations with MyDrive

When you are logged in to MyDrive on your GO PROFESSIONAL, the locations you have added to My Places are automatically synced with your TomTom account. You can see your My Places locations and the POI place lists when you are logged in to MyDrive in a web browser or when using the MyDrive app.

Importing a community POI list

You can find collections of community POIs on the Internet and upload them to My Places using MyDrive in a web browser. A POI collection might contain, for example, campsites or restaurants for the area you are travelling in, and provides an easy way to select a location without the need to search for the location each time.

Tip: Some TomTom Navigation devices have POI lists pre-installed.

Your GO PROFESSIONAL uses .OV2 files for POI collections.

Note: Your GO PROFESSIONAL needs at least 400 MB free space before it can import .OV2 and .GPX files. If you see the message **You need more space**, make space available by deleting unwanted .OV2 or .GPX files using MyDrive, or deleting device content, for example delete a map you don't use.

To upload an .OV2 file to your GO PROFESSIONAL, do the following:

1. In a web browser, log in to your TomTom account.
2. Select **POI Files** in the **My Places** menu.
3. Select **Import POI File** and browse to your .OV2 file.

   Tip: The name of the places list in My Places will be the same as the name of the .OV2 file. Edit the name of the file so that you can easily recognise it in My Places.
4. Make sure you are logged in to MyDrive on your GO PROFESSIONAL.

   Your GO PROFESSIONAL syncs with your TomTom account and receives the new POI file.

   Note: Some .OV2 files are large and can take a long time to upload. Make sure that you sync your GO PROFESSIONAL before you start driving.
5. Select **My Places** in the Main Menu.

   Your new POI list is shown in the Places list.
6. Select your new POI list.

   Your new POI list opens showing all the POIs in the list. Select the map view to see the POIs on the map.

Deleting a community POI list

You can only delete an uploaded POI list from your GO PROFESSIONAL using MyDrive in a web browser.

To delete a POI list, do the following:

1. In a web browser, log in to your TomTom account.
2. In the **My Places** menu, select **POI Files** .
3. Select the POI file you want to delete, then select **Delete**.
4. Make sure you are logged in to MyDrive on your GO PROFESSIONAL.

   The POI list is removed from your My Places list.

Importing a track GPX file

GPX files (GPS exchange format)

GPX files contain a very detailed recording of a route, including any off-road locations. A GPX file might contain, for example, a tourist route or a preferred fixed route. You can find collections of .GPX files on the Internet and upload them to My Routes using MyDrive in a web browser. GPX files become tracks after import.

Tracks have a beginning and an end but no stops, and there's a fixed map-dependent route between these points. Your device follows this fixed route as closely as possible. You can edit tracks using tools such as Tyre Pro.

Using GPX files

You use MyDrive on your computer to import .GPX track files to your TomTom device. The tracks are saved in the My Routes menu. Your device will navigate along the GPX track exactly and will not offer to replan your route, even if a faster route is available.

Importing a track GPX file

Note: Your GO PROFESSIONAL needs at least 400 MB free space before it can import .OV2 and .GPX files. If you see the message **You need more space**, make space available by deleting unwanted .OV2 or .GPX files using MyDrive, or deleting device content, for example delete a map you don't use.

To import a .GPX file using MyDrive, do the following:

1. Connect your GO PROFESSIONAL to your computer using MyDrive Connect.
2. In MyDrive, select **My Routes**.
3. Select **Import a GPX File** and browse to your .GPX track file.

   Tip: The name of the track file in My Routes will be the same as the name of the .GPX file. Edit the name of the file so that you can easily recognise it in My Routes.

   Your new track is shown in the My Routes list.
4. Wait for the track file to upload to your GO PROFESSIONAL.
5. Open My Routes.

   Your imported track is shown in your My Routes list.

Deleting a track GPX file

You can only delete an uploaded track GPX file when your GO PROFESSIONAL is connected to your computer using MyDrive Connect.

To delete a POI list, do the following:

1. Connect your GO PROFESSIONAL to your computer using MyDrive Connect.
2. In MyDrive, select **My Routes**.
3. Select the track file you want to delete, then select **Delete**.
   The track is removed from your My Routes list.

Saving and restoring your personal navigation information

When you are logged in to MyDrive on your GO PROFESSIONAL, your personal navigation information is continuously and automatically saved to your TomTom account.

If you reset your GO PROFESSIONAL, or log in to MyDrive on a different device, your saved personal navigation information is restored to your GO PROFESSIONAL or the different device.

The following personal navigation information is saved to your TomTom account:

- MyDrive destinations.
- All saved locations in My Places.
- All imported POI place lists.
- All imported tracks.

Tip: MyDrive also syncs your locations in My Places with your TomTom account. You can see your My Places locations and the POI place lists you have imported in MyDrive on a web browser or on the MyDrive app.

Make sure that there is at least 400 MB of free space on your device before syncing your device with MyDrive. If there is not enough space, your MyDrive information will not be synced. You can check the amount of available space by going to **About** in the **Help** menu on your device.

Note: Syncing a lot of information to your device may take some time.

Quick search

Choosing which search to use

The following two types of search are available:

- **Quick search**

  Start typing your destination, place or POI to immediately see a list of street names, places and POIs that match.
- **Step by step search**

  Find your destination in easy steps. For an address, enter the city, then the street, then the house number. For a POI, enter where you want to search, then the type of POI you want to search for.

Both types of search give the same result, so choose the type of search that you find easiest to use.

You can change the type of search in **System** in the Settings menu.

Using quick search

About search

QUICK SEARCH ONLY

You can use the search feature to find a wide range of places and then navigate to them. You can search for the following:

- A specific address, for example, type in **123 Oxford Street, London**.
- A partial address, for example, type in **Oxford st Lon**.
- A type of place, for example, type in **petrol station** or **restaurant**.
- A place by name, for example, type in **Starbucks**.
- A postcode, for example, type in **W1D 1LL** for Oxford Street, London.

> **Tip**: To search for a specific street in the United Kingdom or the Netherlands, type in a postcode, then leave a space and then type in the house number. For example, **1017CT 35**. For other countries, postcodes are area-based and will give you a list of matching cities, towns and streets in your search results.

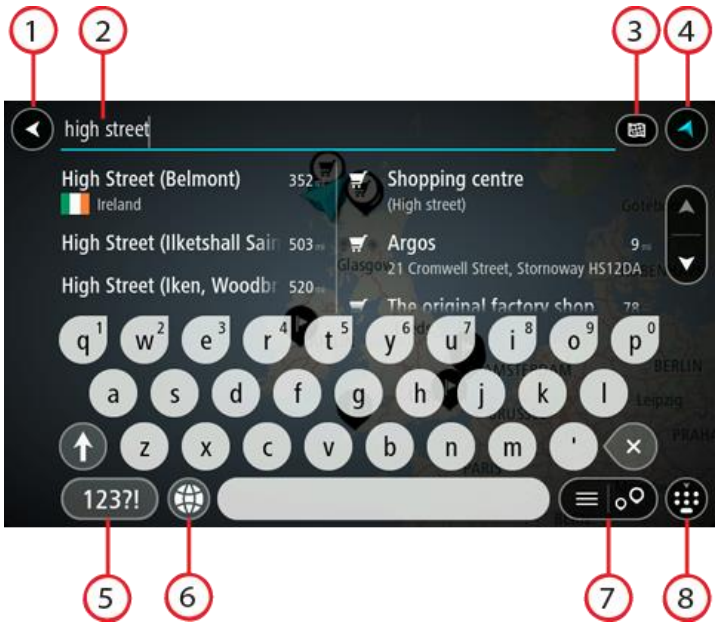
- A city to navigate to a city centre, for example, type in **London**.
- A POI (Point of Interest) near your current location, for example, type in **restaurant near me**.
- A mapcode, for example, type in **WH6SL.TR10**
- Latitude and longitude coordinates, for example, type in:

  N 51°30′31″ W 0°08′34″.

Entering search terms

QUICK SEARCH ONLY

Select **Search** in the Main Menu to start searching for addresses and POIs. The search screen opens showing the keyboard and the following buttons:



1. **Back button**.

   Select this button to go back to the previous screen.
2. **Search input box**.

   Enter your search term here. As you type, matching addresses and POIs are shown.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

Tip: To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. **Type of search button**.

   You can search the whole of the current map, or a specific area such as a town or city, or near your destination. Select this button to change the type of search to any of the following:

   Whole map

   Select this option to search the whole of your current map with no limit to the search radius. Your current location is the centre of the search. The results are ranked by exact match.

   Near me

   Select this option to search with your current GPS location as the search centre. The results are ranked by distance.

   In town or city

   Select this option to use a town or city as the centre for your search. You need to enter the town or city name using the keyboard. When you have selected the town or city from the results list, you can search for an address or POI in that city.

   Along route

   When a route has been planned, you can select this option to search along your route for a specific type of location, for example, petrol stations. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.

   Near destination

   When a route has been planned, you can select this option to use your destination as the centre for your search.

   Latitude Longitude

   Select this option to enter a pair of latitude longitude coordinates.

4. **View button**.

   Select this button to return to the map view or guidance view.

5. **123?! button**.

   Select this button to use numbers and symbols on your keyboard. Select the **=\<** button to toggle between the numbers and more symbols. Select the **ABC** button to go back to the general keyboard.

6. **Keyboard layout button**.

   Select this button to change your keyboard layout to another language. You can choose up to four layouts from the list. If you have more than one layout selected, selecting the keyboard layout button opens a pop-up so you can quickly swap between your selected keyboard layouts. Press and hold this button to go directly to the list of all the layouts.

7. **List/map button**.

   Select this button to switch between showing the results in a list or showing the results on the map.

8. **Show/hide keyboard button**.

   Select this button to show or hide the keyboard.

Tip: Select the **Shift** key once to make the next letter you type upper case. Double tap the **Shift key** to use Caps-Lock where all the letters you type are upper case. Select the **Shift** key once to quit Caps-Lock.

Tip: To cancel a search, select the map/guidance view button in the top right-hand corner of the screen.

Working with search results

QUICK SEARCH ONLY

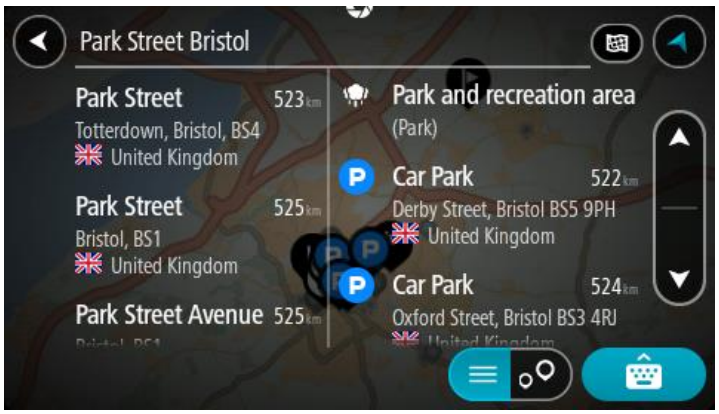
Your search results are shown in two columns.

Address and city matches are shown in the left-hand column, and POIs, types of POIs and Places are shown in the right-hand column. Recent destinations and saved places are also shown in your search results.

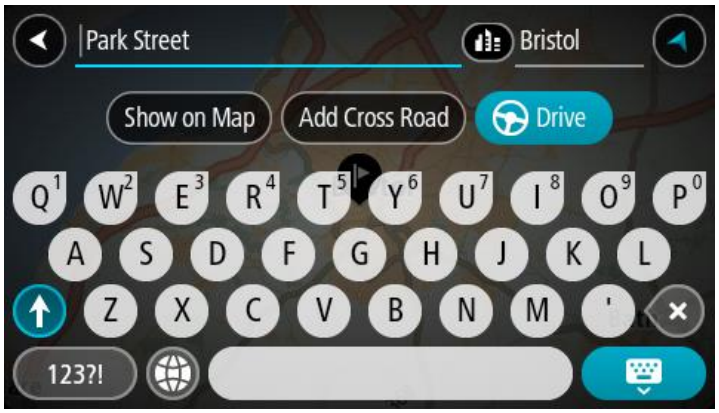
Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:





When you select an address from the list of search results, you can choose to show it on the map, add a crossroad or plan a route to that chosen location. To get an exact address you can add the house number.



If you show the result on the map, you can use the pop-up menu to add the location to My Places. If a route is already planned, you can add the location to your current route.



Note: The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

About postcodes

When searching using a postcode, your results depend on the type of postcode used in the country that you are searching in.

The following types of postcodes are used:

- Postcodes that navigate you to a street or part of a street.
- Postcodes that navigate you to an area comprising, for example, a single town, several villages in a rural area or a district in a large city.

Postcodes for streets

Countries such as the Netherlands and the United Kingdom use this type of postcode. When you search using this type of postcode, enter the postcode, then leave a space and then optionally enter the house number. For example, "1017CT 35". Your device then plans a route to a specific house or building on a specific street.

Postcodes for areas

Countries such as Germany, France and Belgium use this type of postcode. If you search using a postcode for an area, your results include all the streets in a city district, the whole town, or the villages within that postcode.

When using quick search, you may get results from multiple countries if you enter a postcode for an area.

Note: If you search using a postcode for an area, you will not get a specific address in your results.

This type of postcode is still very useful in reducing the number of search results. For example, a search for Neustadt in Germany returns a long list of possible results. Adding a space followed by the postcode for an area narrows the results down to the Neustadt that you are looking for.

As another example, if you want to search in a city, enter a postcode for an area and select the city centre you are searching for from the results.

About mapcodes

QUICK SEARCH ONLY

In countries where roads and houses have no names or addresses, you can use a mapcode instead. A mapcode represents a location.

Every location on Earth, including those in the sea like islands and oil rigs, can be represented by a mapcode. Mapcodes are short, and easy to recognise, remember and communicate. They are precise to a few metres, which is good enough for every-day use.

Go to mapcode.com for instructions on how to find the mapcode for a location.

Mapcodes are more precise and more flexible than the address on a business card. You can choose a location that you want to associate with your address, for example, the main entrance or the entrance to a car park.

List of POI type icons

Legal and financial services


Court house


Cash dispenser


Legal - Solicitors


Financial institution


Legal - other services

Food services


Convenience store


Fast food restaurant


Restaurant


Chinese restaurant

Accommodation


Hotel or motel


Luxury hotel


Camping ground


Economy chain hotel

Emergency services


Hospital or polyclinic


Dentist



Police station



Veterinarian



Doctor



Fire station

Car-related services



Outside parking



Petrol station



Parking garage



Car wash



Car dealer



Vehicle inspection centre



Rental car facility



Electrical car charging point(s)



Rental car parking



Car repair facility

Other services



Embassy



Pet services



Government office



Telecommunication



Company



Community service



Post office



Pharmacy



Shopping centre



Beauty services

Tourist information office



Shop

Education



College or university



School



Library



Convention centre

Leisure



Casino



Winery



Theatre



Tourist attraction



Cinema



Zoo



Concert hall



Amusement park



Museum



Exhibition centre



Opera



Cultural centre



Nightlife



Leisure centre



Children's Farm

Sport



Playing field



Swimming pool



Mountain peak



Water sports



Beach



Tennis court



Park or recreation area



Ice skating rink



Yacht basin or marina



Sports centre



Stadium



Golf course

Religion



Church



Place of worship

Travel



Railway station



Mountain pass



Airport



Scenic or panoramic view



Ferry terminal



Postcode

Note: Not used in all countries.



Border crossing



Residential area



Bus station



City centre



Toll gate



Electrical car charging stations



Rest area



Truck stop

Planning a route using quick search

Using destination prediction

What is destination prediction?

Your GO PROFESSIONAL can learn your daily driving habits to saved favourite Places and it can also suggest destinations when you start the device from sleep mode, for example, when driving to Work in the morning.

Getting ready for destination prediction

Before you get your first suggested destination, your device needs some time to learn about your habits. The more regularly you drive with your GO PROFESSIONAL, the faster you will get suggestions and the more accurate the suggested destinations will be.

To receive predicted destinations, you need to do the following:

- Destination prediction is switched ON by default but if it has been switched off, go to Settings > System > **Your information and privacy**, switch on **Keep journey history on this device for optional features**.
- Make sure no route is planned.
- If your device has voice control, switch voice control ON. Make sure that your volume is not muted and is set higher than 20%.
- Do some driving for a few days, planning routes to your favourite My Places destinations.

Using destination prediction

Important: If your device has voice control, you can say "Yes" or "No" or select the **Yes** or **No** button.

If your device prompts "Going to X?", where X is a destination, you have 12 seconds to respond yes or no.

Tip: If you don't respond yes or no, your GO PROFESSIONAL assumes a yes.

To respond yes, say "Yes" or select **Yes**. Your device plans a route to your destination.

To respond no, say "No", select **No** or tap the screen to return to the map.

Switching destination prediction on or off

You can turn destination prediction on or off at any time. See Route planning and Voice Control (if your device has voice control) for information on how to switch this feature on or off.

Planning a route to an address

QUICK SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for an address, town, city, postcode or mapcode.

Tip: To search for a specific street in the United Kingdom or the Netherlands, type in a postcode, then leave a space and then type in the house number. For example, **1017CT 35**. For other countries, postcodes are area-based and will give you a list of matching cities, towns and streets in your search results.

Note: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select an address suggestion.



6. Enter the house number if you have one and haven't entered it already.



If you don't have a house number, select **Add Cross Road** or **Show on Map**.

Tip: If you enter a house number that is not found, then the number appears red. The nearest house number that is found is shown in the Drive button. You can enter a new house number, or you can select **Drive/Ride** to drive to the nearest house number.

7. Select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a city centre

QUICK SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a city centre using search, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the city or town you want to plan a route to.



You can search for a town, city, or postcode.

Tip: To search for a specific city you can use the city's postcode or the country. For example, searching for Essen will return many results. If you search for Essen 2910 or Essen Belgium then that city will be at the top of the results. You can then search in the city.

Tip: When searching, the whole map is searched. If you want to change how the search is done, select the search type button then select a search option.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.

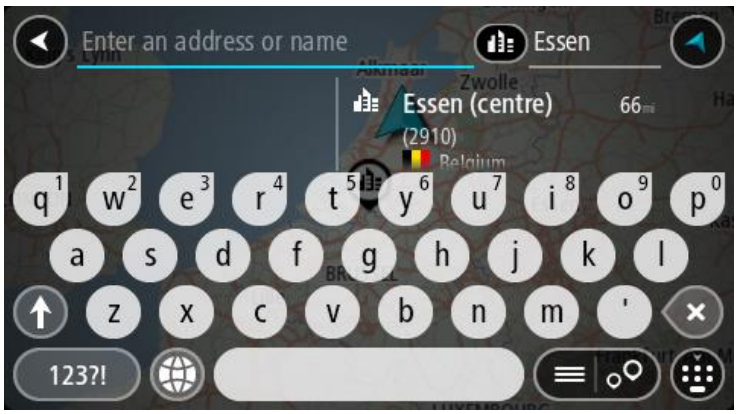
Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



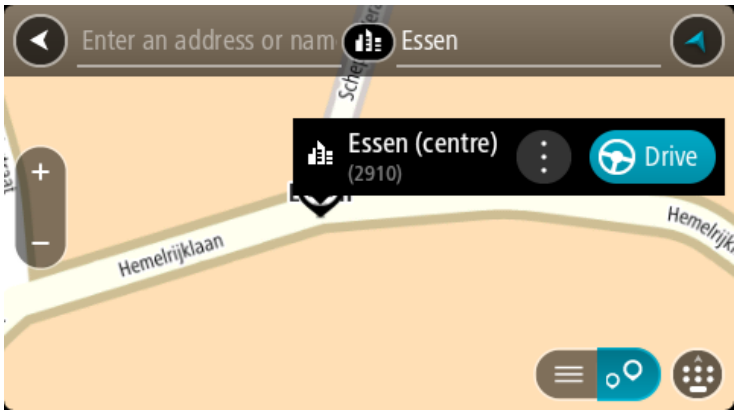
5. Select the city in the left-hand column.

The city name is shown in the right side of the search input box, and the city centre POI is shown below in the right-hand column.



6. Select the city centre POI.

   The city centre location is shown on the map.



7. Select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a POI

QUICK SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI (Point of Interest) using search, do the following:

1. Select the Main Menu button to open the Main Menu.



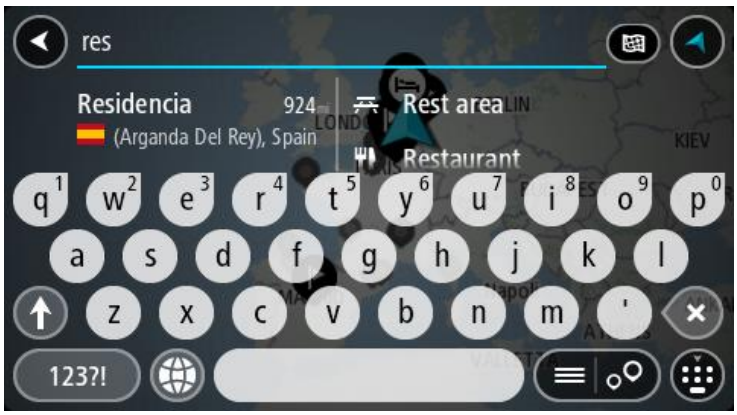
2. Select **Search**.



The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

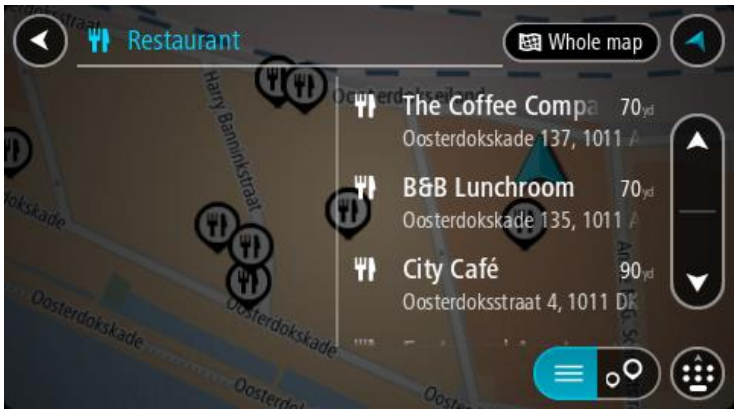
Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.



You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

Note: When searching, the whole map is searched. If you want to change how the search is done, select the search type button and then select a search option.

4. As you type, suggestions based on what you have entered are shown in columns. You can continue typing or select a suggestion.



Tip: To see more results, hide the keyboard or scroll down the results list.

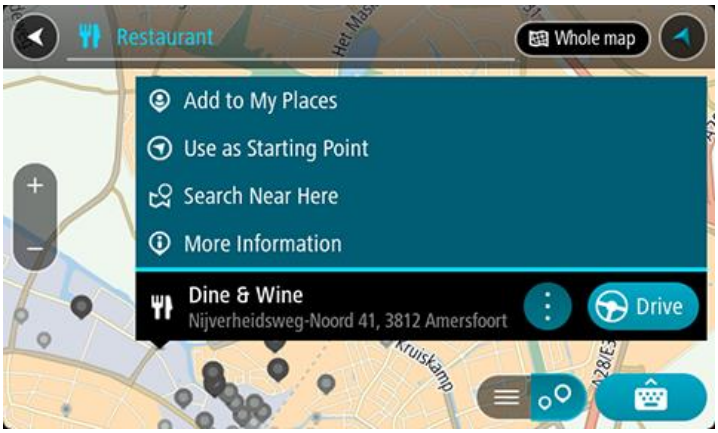
Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a POI type or an individual POI. If you selected a POI type, select a POI.

The location is shown on the map.

6. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

7. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a POI using online search

QUICK SEARCH ONLY

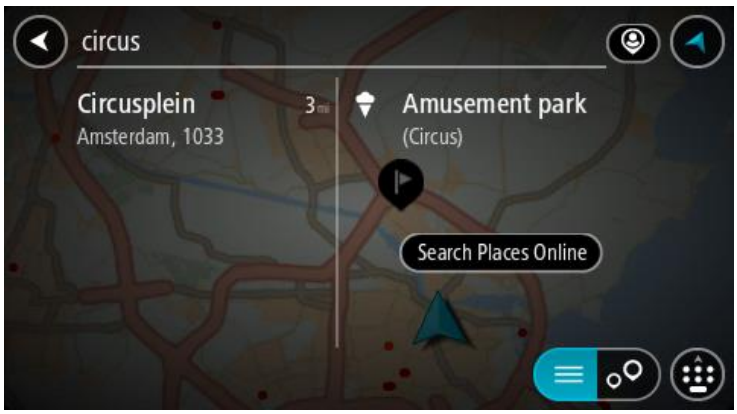
Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

Note: Searching online is only available on connected devices. To search online on your GO PROFESSIONAL, you must be connected to TomTom services.

If you did a POI search but could not find the POI you were looking for, you can search TomTom Places online. To find POIs by searching online, do the following:

1. Search for a POI using Search in the Main Menu.

   The search results are shown in two columns.



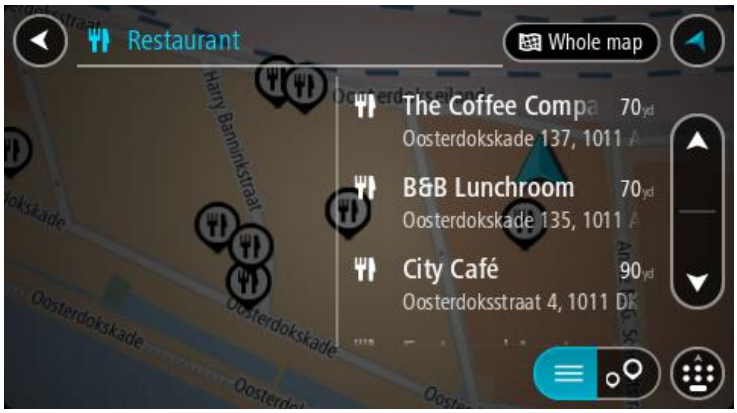
2. Select **Search Places Online**.
3. Use the keyboard to enter the name of the POI you want to find, then press the Search button on the keyboard.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

Note: When searching, you can search near your current location, in a town or city, or near your destination. If you want to change how the search is done, select the button to the right of the search box.

The search results are shown in a column.



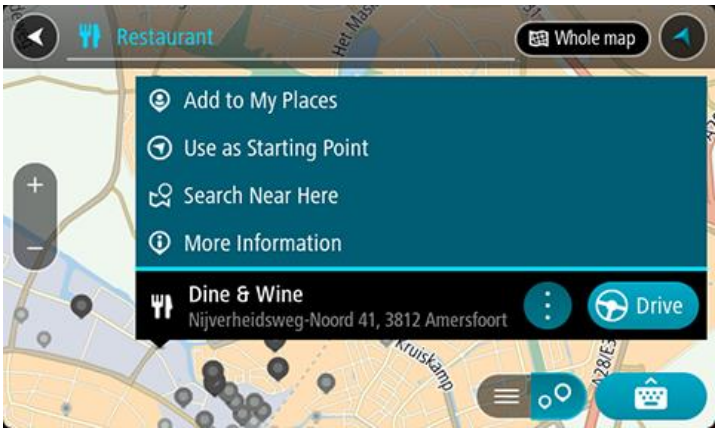
Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select an individual POI from the list.

   The location is shown on the map.
5. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

6. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a add a stop to a route that you have already planned.

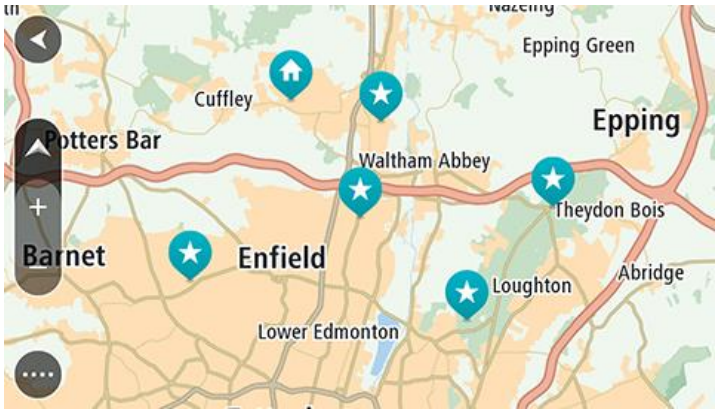
Tip: You can save a route using My Routes.

Planning a route using the map

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using the map, do the following:

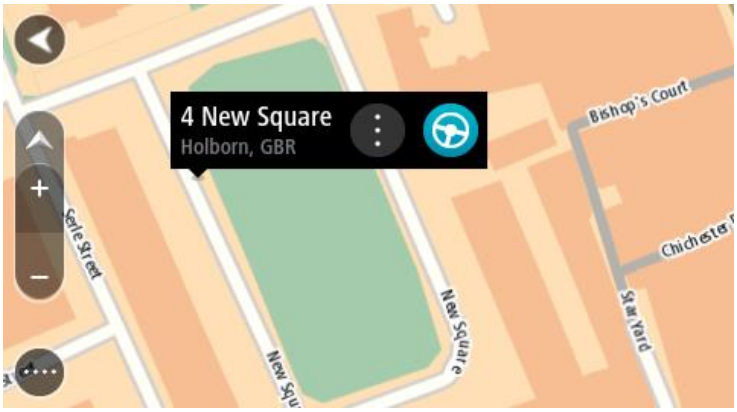
1. Move the map and zoom in until you can see the destination that you want to navigate to.



Tip: You can also select a map symbol to open the pop-up menu, then select the **Drive/Ride** button to plan a route to that location.

2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

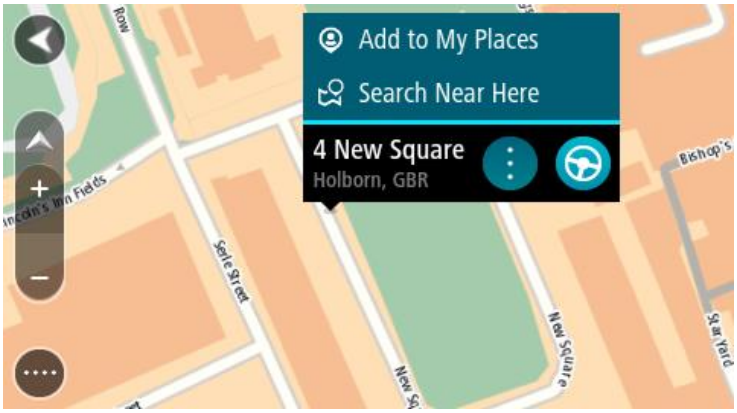
   A pop-up menu shows the nearest address.



3. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can use the location you selected in other ways, such as adding it to My Places, by selecting the pop-up menu button.



Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using My Places

To navigate to one of My Places from your current location, do the following:

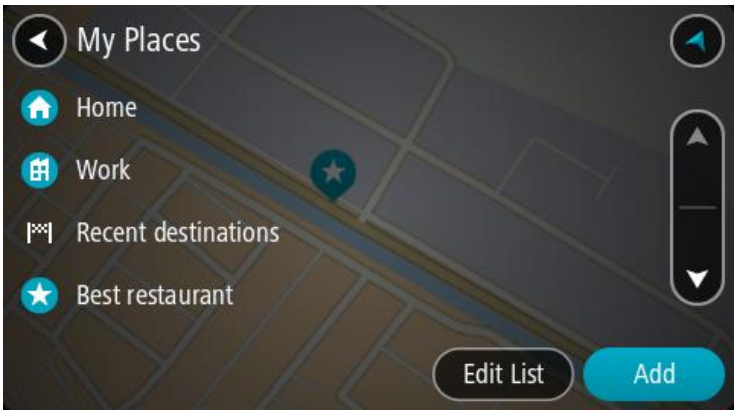
1. Select the Main Menu button to open the Main Menu.



2. Select **My Places**.

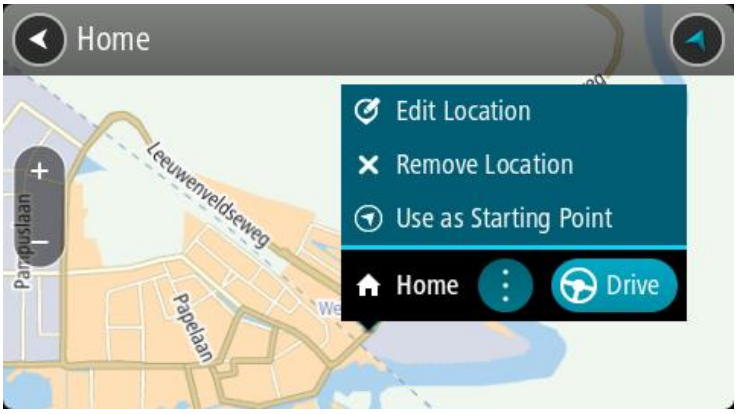


A list of all your Places opens.



3. Select the Place you want to navigate to, for example Home.

Your chosen Place is shown on the map with a pop-up menu.



4. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

   Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

   Tip: You can add a stop to a route that you have already planned.

   Tip: You can save a route using My Routes.

Planning a route using coordinates

QUICK SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

   The search screen opens with the keyboard showing.

3. Select the type of search button to the right of the search box.

4. Select **Latitude Longitude**.

   Tip: The example coordinates shown on the screen are your current latitude and longitude.

5. Type in your pair of coordinates. You can enter any of these coordinate types:

- Decimal values, for example:
  N 51.51000 W 0.13454
  51.51000 -0.13454

  Tip: For decimal values you don't have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.
- Degrees, minutes and seconds, for example:
  N 51°30′31″ W 0°08′34″
- GPS standard coordinates, for example:
  N 51 30.525 W 0 08.569

Note: The bar below the coordinates goes red if you enter coordinates that are not recognised by your GO PROFESSIONAL.

6. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.
   Towns and roads are shown on the left, POIs are shown on the right.

   Tip: To see more results, hide the keyboard or scroll down the results list.

   Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

   
7. Select a suggestion for your destination.
   The location is shown on the map.
8. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

   Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

   Tip: You can add a stop to a route that you have already planned.

   Tip: You can save a route using My Routes.

Planning a route using a mapcode

QUICK SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a mapcode, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.



The search screen opens with the keyboard showing.

3. Type in your mapcode. You can enter any of these mapcode types:
   - International, for example, WH6SL.TR10.
   - Country-specific, for example, GBR 8MH.51.
   - Alternative country-specific, for example, GBR 28.Y6VH or GBR LDGZ.VXR.

Tip: All the mapcodes in this example are for the same location - Edinburgh Castle in the UK. See About mapcodes for information on how to get a mapcode for a location.

4. When the full map code has been entered, the location is shown in the **Addresses** column.

   Towns and roads are shown on the left, POIs are shown on the right.

Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



5. Select a suggestion for your destination.
6. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your My Routes list.

To plan a route in advance, do the following:

1. Search for the location you want to use as a starting point.
2. Select **Show on Map**.
3. Select the pop-up menu button.

A pop-up menu shows a list of options.



4. Select **Use as Starting Point**.
5. Search for the location you want to use as your destination.
6. Select **Show on Map**.
7. Select **Drive/Ride** in the pop-up menu.

   Your route is planned using your chosen starting point and destination. The estimated journey time is shown at the top of the route bar.

Tip: Stops, POIs and Places can all be selected as starting points using their pop-up menus.

Tip: You can save the route in My Routes.

8. To drive to the starting point, select **Drive/Ride** at the top of the screen.

   The starting point of the route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

   A pop-up menu shows a list of options.



3. Select **Remove Starting Point**.

   Your route is replanned with your current location as the starting point. The original starting point is removed from your route.

Changing the starting point into a stop

1. Select the starting point on the route in the map view.
2. Select the pop-up menu button.

A pop-up menu shows a list of options.



3. Select **Change to a Stop**.
   Your route is replanned with the starting point changed into a stop.

Finding a car park

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a car park, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Parking**.



   The map opens showing the locations of car parks.



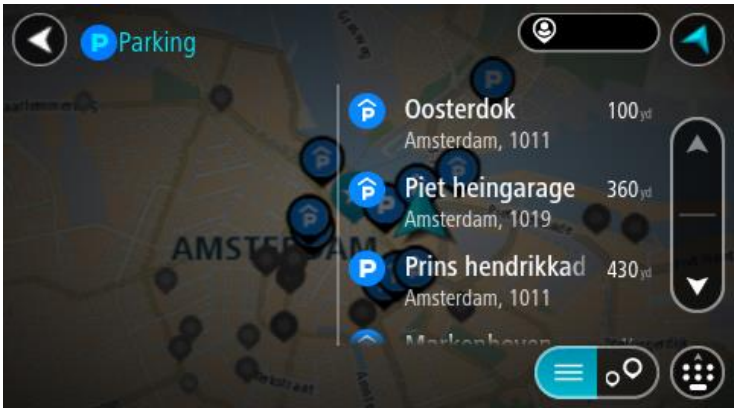
   If a route is planned, the map shows car parks near your destination. If a route isn't planned, the map shows car parks near your current location.

You can change the screen to show a list of car parks by pressing this button:

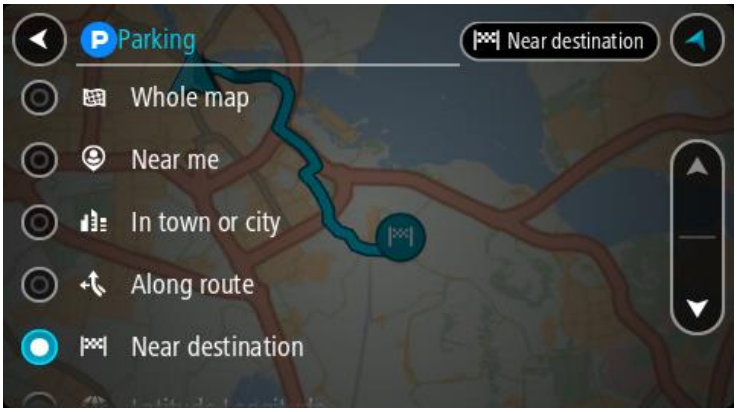


You can select a car park from the list to locate it on the map.

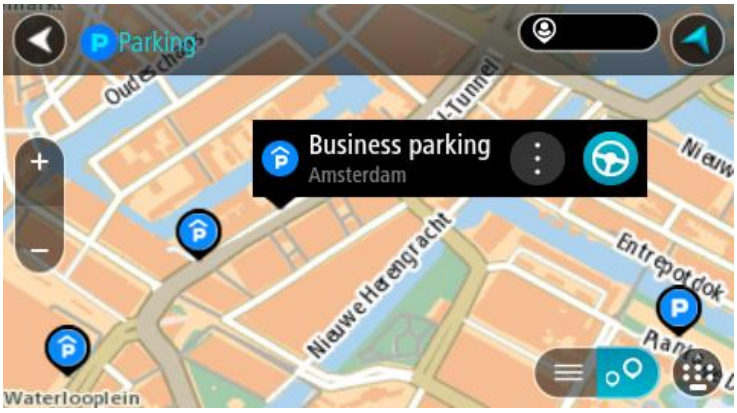
Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.



If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a car park from the map or the list.
   A pop-up menu opens on the map showing the name of the car park.



4. Select **Drive/Ride** depending on which device you are using.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a car park as a stop on your route by using the pop-up menu.

Finding a petrol station

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a petrol station, do the following:

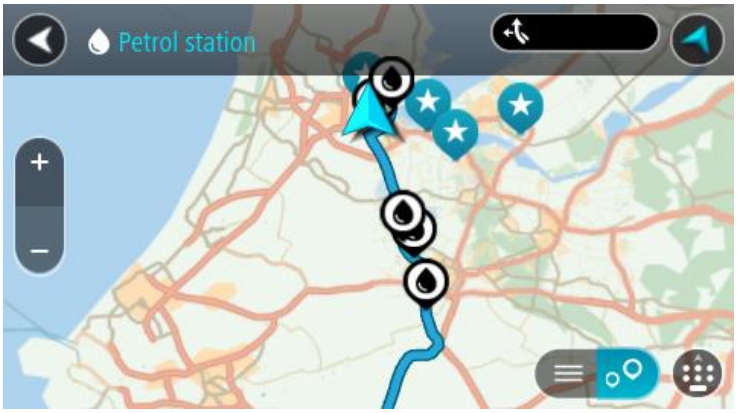
1. Select the Main Menu button to open the Main Menu.



2. Select **Petrol Station**.



The map opens showing the locations of petrol stations.



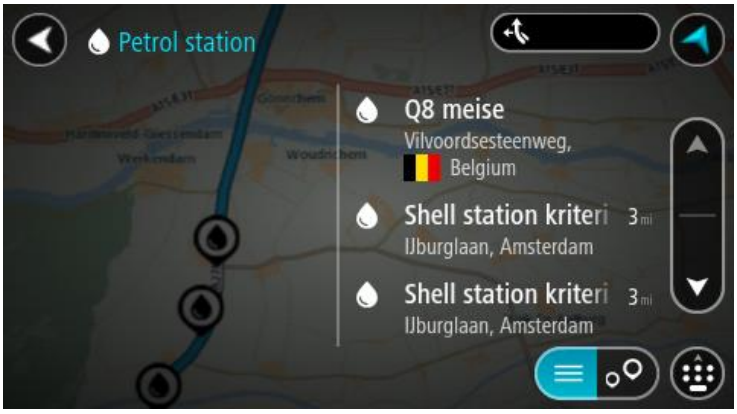
If a route is planned, the map shows petrol stations along your route. If a route isn't planned, the map shows petrol stations near your current location.

You can change the screen to show a list of petrol stations by pressing this button:

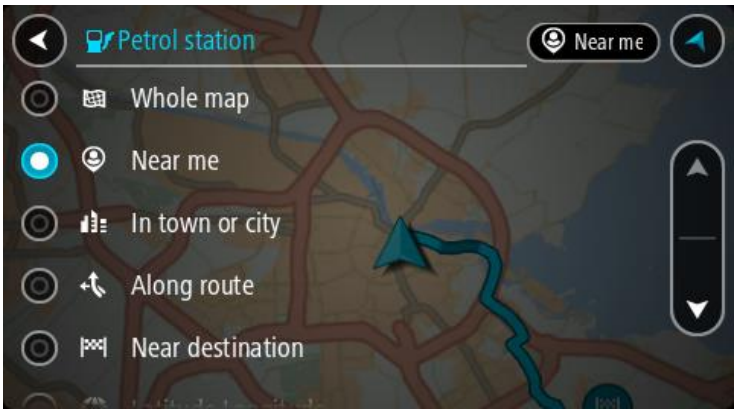


You can select a petrol station from the list to locate it on the map.

Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.

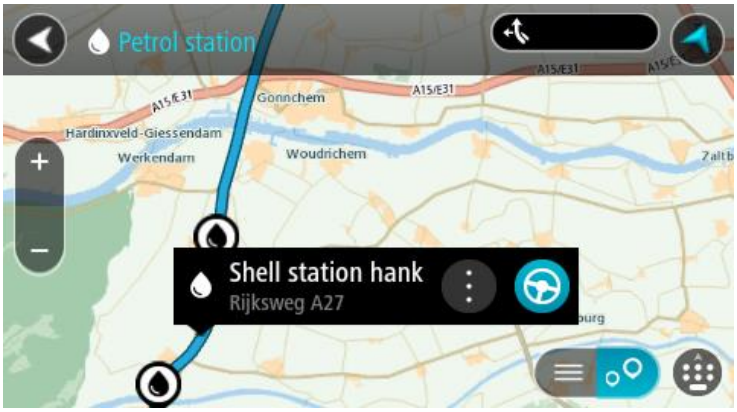


If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a petrol station from the map or the list.

   A pop-up menu opens on the map showing the name of the petrol station.



4. Select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a petrol station as a stop on your route by using the pop-up menu. A petrol station that is a stop on your route has a blue icon.

Step by step search

Choosing which search to use

The following two types of search are available:

- **Quick search**

  Start typing your destination, place or POI to immediately see a list of street names, places and POIs that match.
- **Step by step search**

  Find your destination in easy steps. For an address, enter the city, then the street, then the house number. For a POI, enter where you want to search, then the type of POI you want to search for.

Both types of search give the same result, so choose the type of search that you find easiest to use.

You can change the type of search in **System** in the Settings menu.

Using step by step search

About search

STEP BY STEP SEARCH ONLY

You use the **Drive To** menu to find addresses and Points of Interest (POI) and then navigate to them. You must first choose the country or state you want to search in, then enter the address or the POI type or name.

In **Address**, you can search for the following:

- A specific address in a town or city.
- A postcode, for example, type in **W1D 1LL** for Oxford Street, London.
- A city to navigate to a city centre, for example, type in **London**.

In **Points of Interest**, you can search for the following:

- A POI (Point of Interest), for example type in **museum**.

In **Latitude Longitude**, you can search for the following:

- Latitude and longitude coordinates, for example, type in:
  N 51°30′31″ W 0°08′34″.

Entering search terms

STEP BY STEP SEARCH ONLY

Select **Drive To** in the Main Menu, then select **Address** or **Point of Interest**. The search screen shows the keyboard and the following buttons:



1. **Back button**

   Select this button to go back to the previous screen.

2. **Search input box**

   Enter your search term here. As you type, matching addresses or POIs are shown.

   Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

   Tip: To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. **Country or state selector**

   Select the country or state you want to search.

4. **View button**

   Select this button to return to the map view or guidance view.

5. **123?! button**

   Select this button to use numbers and symbols on your keyboard. Select the **=\<** button to toggle between the numbers and more symbols. Select the **ABC** button to go back to the general keyboard.

6. **Keyboard layout button**

   Select this button to change your keyboard layout to another language. You can choose up to four layouts from the list. If you have more than one layout selected, selecting the keyboard layout button opens a pop-up so you can quickly swap between your selected keyboard layouts. Press and hold this button to go directly to the list of all the layouts.

7. **Done button**

   Select this button to hide the keyboard.

8. **Show/hide keyboard button**

   Select this button to show or hide the keyboard.

Tip: Select the **Shift** key once to make the next letter you type upper case. Double tap the **Shift key** to use Caps-Lock where all the letters you type are upper case. Select the **Shift** key once to quit Caps-Lock.

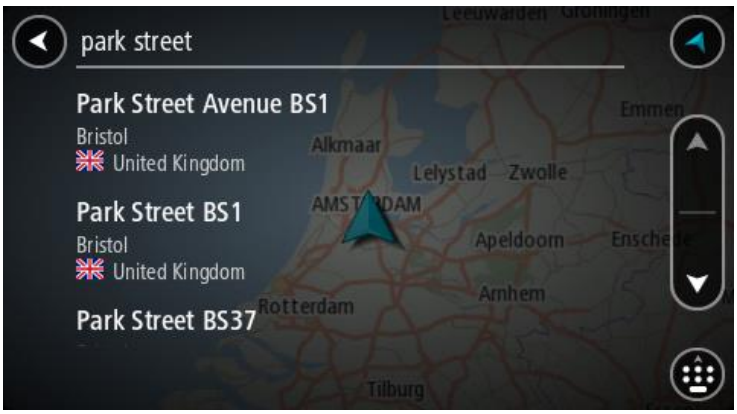
Tip: To cancel a search, select the map/guidance view button in the top right-hand corner of the screen.

Working with search results

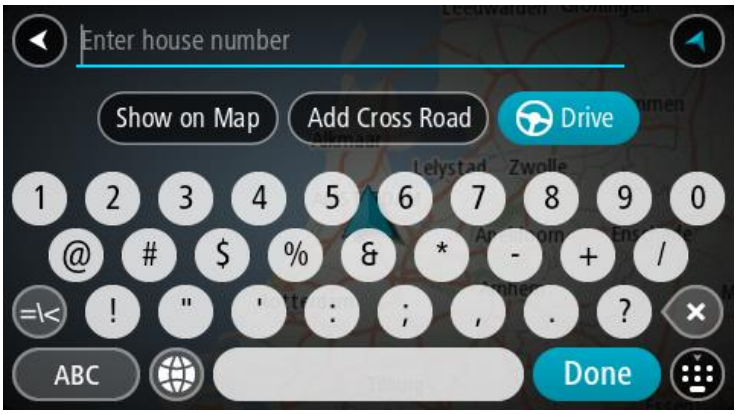
STEP BY STEP SEARCH ONLY

Your **Address** or **Point of Interest** search results are shown in a list.

Tip: To see more results, hide the keyboard or scroll down the results list.



When you select an address from the list of search results, you can choose to show it on the map, add a cross road or plan a route to that chosen location. To get an exact address you can add the house number. When you select a POI from the list of search results, it is shown on the map.



When you show the address or POI on the map, you can use the pop-up menu to add the location to My Places. If a route is already planned, you can add the location to your current route.



Note: The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

About postcodes

When searching using a postcode, your results depend on the type of postcode used in the country that you are searching in.

The following types of postcodes are used:

- Postcodes that navigate you to a street or part of a street.
- Postcodes that navigate you to an area comprising, for example, a single town, several villages in a rural area or a district in a large city.

Postcodes for streets

Countries such as the Netherlands and the United Kingdom use this type of postcode. When you search using this type of postcode, enter the postcode, then leave a space and then optionally enter the house number. For example, "1017CT 35". Your device then plans a route to a specific house or building on a specific street.

Postcodes for areas

Countries such as Germany, France and Belgium use this type of postcode. If you search using a postcode for an area, your results include all the streets in a city district, the whole town, or the villages within that postcode.

When using quick search, you may get results from multiple countries if you enter a postcode for an area.

Note: If you search using a postcode for an area, you will not get a specific address in your results.

This type of postcode is still very useful in reducing the number of search results. For example, a search for Neustadt in Germany returns a long list of possible results. Adding a space followed by the postcode for an area narrows the results down to the Neustadt that you are looking for.

As another example, if you want to search in a city, enter a postcode for an area and select the city centre you are searching for from the results.

List of POI type icons

Legal and financial services



Court house



Cash dispenser



Legal - Solicitors



Financial institution



Legal - other services

Food services



Convenience store



Fast food restaurant



Restaurant



Chinese restaurant

Accommodation



Hotel or motel



Luxury hotel



Camping ground



Economy chain hotel

Emergency services



Hospital or polyclinic



Dentist



Police station



Veterinarian



Doctor



Fire station

Car-related services



Outside parking



Petrol station



Parking garage



Car wash



Car dealer



Vehicle inspection centre



Rental car facility



Electrical car charging point(s)



Rental car parking



Car repair facility

Other services



Embassy



Pet services



Government office



Telecommunication



Company



Community service



Post office



Pharmacy



Shopping centre



Beauty services

Tourist information office



Shop

Education



College or university



School



Library



Convention centre

Leisure



Casino



Winery



Theatre



Tourist attraction



Cinema



Zoo



Concert hall



Amusement park



Museum



Exhibition centre



Opera



Cultural centre



Nightlife



Leisure centre



Children's Farm

Sport



Playing field



Swimming pool



Mountain peak



Water sports



Beach



Tennis court



Park or recreation area



Ice skating rink



Yacht basin or marina



Sports centre



Stadium



Golf course

Religion



Church



Place of worship

Travel



Railway station



Mountain pass

	Airport		Scenic or panoramic view
	Ferry terminal		Postcode **Note**: Not used in all countries.
	Border crossing		Residential area
	Bus station		City centre
	Toll gate		Electrical car charging stations
	Rest area		Truck stop

Planning a route using step by step search

Using destination prediction

What is destination prediction?

Your GO PROFESSIONAL can learn your daily driving habits to saved favourite Places and it can also suggest destinations when you start the device from sleep mode, for example, when driving to Work in the morning.

Getting ready for destination prediction

Before you get your first suggested destination, your device needs some time to learn about your habits. The more regularly you drive with your GO PROFESSIONAL, the faster you will get suggestions and the more accurate the suggested destinations will be.

To receive predicted destinations, you need to do the following:

- Destination prediction is switched ON by default but if it has been switched off, go to Settings > System > **Your information and privacy**, switch on **Keep journey history on this device for optional features**.
- Make sure no route is planned.
- If your device has voice control, switch voice control ON. Make sure that your volume is not muted and is set higher than 20%.
- Do some driving for a few days, planning routes to your favourite My Places destinations.

Using destination prediction

Important: If your device has voice control, you can say "Yes" or "No" or select the **Yes** or **No** button.

If your device prompts "Going to X?", where X is a destination, you have 12 seconds to respond yes or no.

Tip: If you don't respond yes or no, your GO PROFESSIONAL assumes a yes.

To respond yes, say "Yes" or select **Yes**. Your device plans a route to your destination.

To respond no, say "No", select **No** or tap the screen to return to the map.

Switching destination prediction on or off

You can turn destination prediction on or off at any time. See Route planning and Voice Control (if your device has voice control) for information on how to switch this feature on or off.

Planning a route to an address

STEP BY STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Drive To**.



3. Select **Address**.
   You can change the country or state setting by selecting the flag before you select a city.
4. Enter the town or city name, or the postcode.
   Towns with similar names are shown in the list while you type.
   When the correct city or town appears in the list, select the name.



5. Enter the street name.
   Streets with similar names are shown in the list while you type.

When the correct street name appears in the list, select the name.



6. Enter the house number.

Tip: If the house number does not exist then it appears red. The nearest house number is then shown in the **Drive to** button.



7. Select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a POI

STEP BY STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Drive To**.



3. Select **Point of Interest**.
   You can change the country or state setting by selecting the flag before you select a city.
4. Choose where to search. You can select from one of the following options:
   - **Near me**.
   - **In town or city**.
   - **Along route** if you have planned a route.
   - **Near destination** if you have planned a route.
   - **Near point on map** if you have selected a point on the map.
   - **Near departure point** if you have planned a route or a track.
5. Enter the name of the place you want to plan a route to.

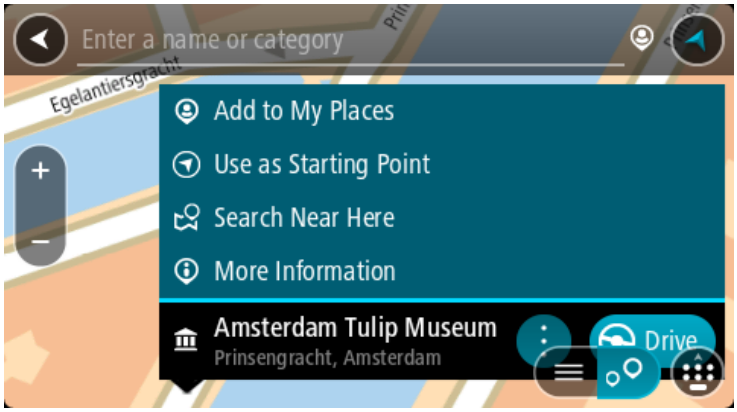
   Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

   You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

   As you type, suggestions based on what you have entered are shown.



6. Select a POI type or an individual POI. If you selected a POI type, select a POI.
   The location is shown on the map.
7. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

8. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a city centre

STEP BY STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a city centre, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Drive To**.



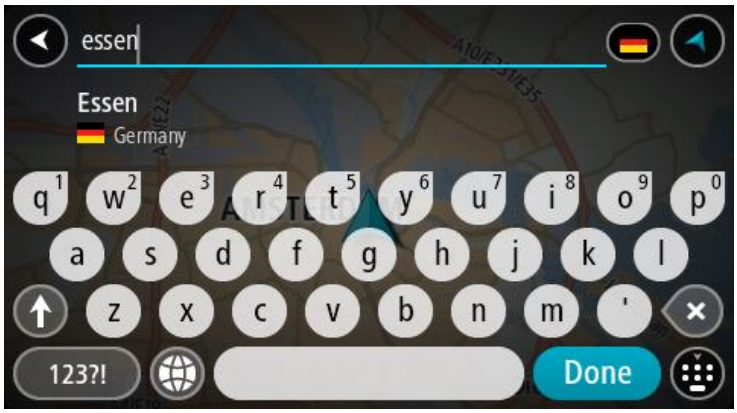
3. Select **Address**.

   You can change the country or state setting by selecting the flag before you select a city.

4. Enter the town or city name.

   Towns with similar names are shown in the list while you type.

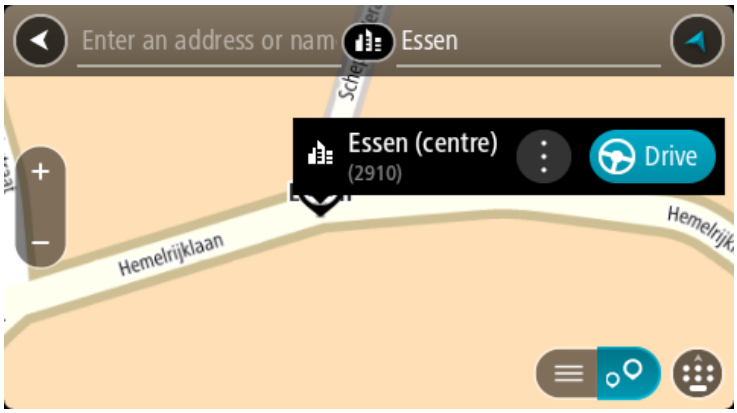
   When the correct city or town appears in the list, select the name.



5. Select the city centre POI.



6. Select **Drive/Ride** depending on which device you are using.



A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a POI using online search

STEP BY STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

Note: Searching online is only available on connected devices. To search online on your GO PROFESSIONAL, you must be connected to TomTom services.

If you did a POI search but could not find the POI you were looking for, you can search TomTom Places online. To find POIs by searching online, do the following:

1. Search for a POI using **Drive to** in the Main Menu.

The search results are shown in a list.



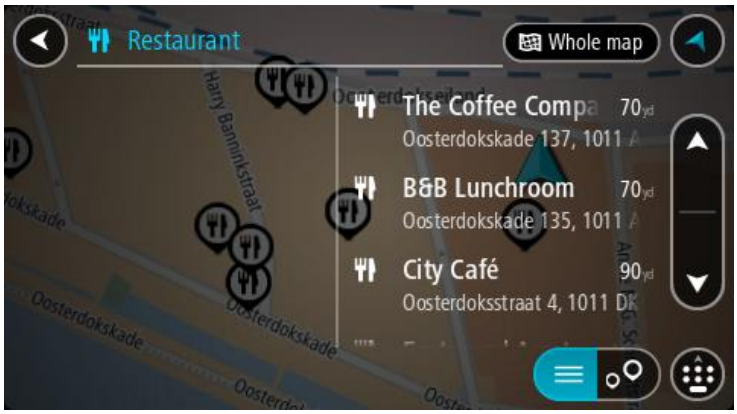
2. Scroll to the bottom of the list and select **Search Places Online**.
3. Use the keyboard to enter the name of the POI you want to find, then press the Search button on the keyboard.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria".

Note: When searching, you can search near your current location, in a town or city, or near your destination. If you want to change how the search is done, select the button to the right of the search box.

The search results are shown in a column.



Tip: To see more results, hide the keyboard or scroll down the results list.

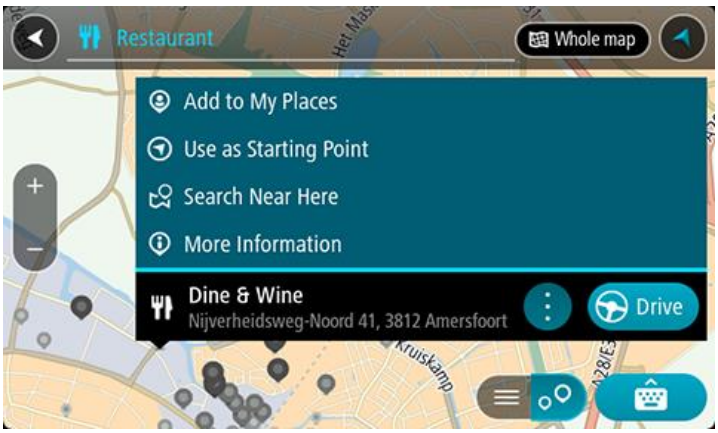
Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



4. Select an individual POI from the list.

   The location is shown on the map.

5. To see more information about the POI, select the POI on the map and then select the pop-up menu button. Select **More Information** on the pop-up menu.



You see more information about the POI such as the phone number, full address and email.

6. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using the map

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using the map, do the following:

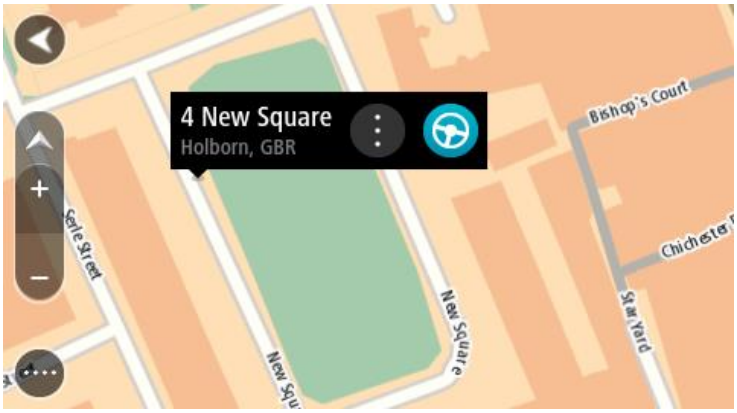
1. Move the map and zoom in until you can see the destination that you want to navigate to.



Tip: You can also select a map symbol to open the pop-up menu, then select the **Drive/Ride** button to plan a route to that location.

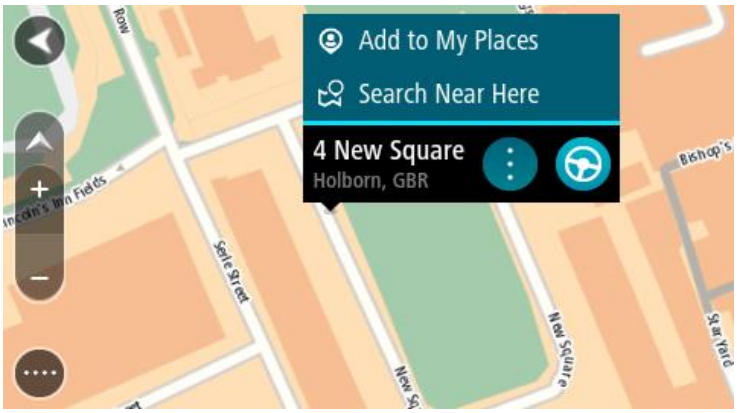
2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.



3. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can use the location you selected in other ways, such as adding it to My Places, by selecting the pop-up menu button.



Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using My Places

To navigate to one of My Places from your current location, do the following:

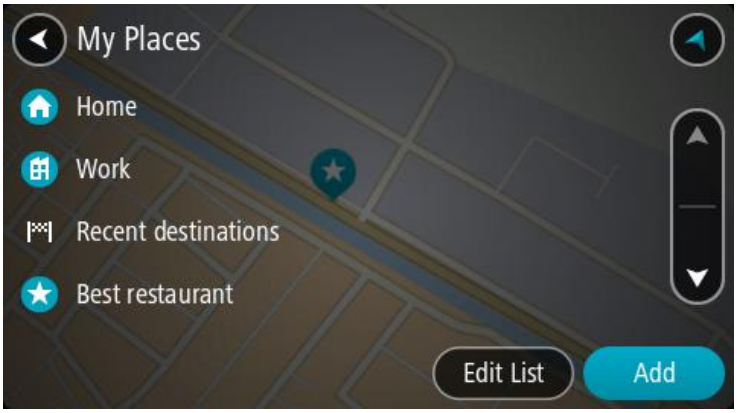
1. Select the Main Menu button to open the Main Menu.



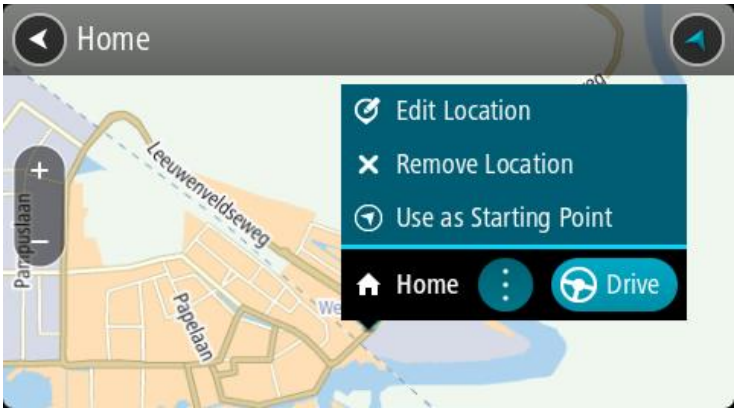
2. Select **My Places**.



A list of all your Places opens.



3. Select the Place you want to navigate to, for example Home.
   Your chosen Place is shown on the map with a pop-up menu.



4. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using coordinates using step by step search

STEP BY STEP SEARCH ONLY

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.



2. Select **Drive To**.



3. Select **Latitude Longitude**.

Tip: The example coordinates shown on the screen are your current latitude and longitude.

4. Type in your pair of coordinates. You can enter any of these coordinate types:
   - Decimal values, for example:
     N 51.51000 W 0.13454
     51.51000 -0.13454

     Tip: For decimal values you don't have to use a letter to indicate the latitude and longitude. For locations west of the 0 meridian and locations south of the equator, use a minus sign (-) before the coordinate.
   - Degrees, minutes and seconds, for example:
     N 51°30′31″ W 0°08′34″
   - GPS standard coordinates, for example:
     N 51 30.525 W 0 08.569

Note: The bar below the coordinates goes red if you enter coordinates that are not recognised by your GO PROFESSIONAL.

5. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Tip: To see more results, hide the keyboard or scroll down the results list.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:



6. Select a suggestion for your destination.
   The location is shown on the map.
7. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your My Routes list.

To plan a route in advance, do the following:

1. Search for the location you want to use as a starting point.
2. Select **Show on Map**.

3. Select the pop-up menu button.

   A pop-up menu shows a list of options.



4. Select **Use as Starting Point**.
5. Search for the location you want to use as your destination.
6. Select **Show on Map**.
7. Select **Drive/Ride** in the pop-up menu.

   Your route is planned using your chosen starting point and destination. The estimated journey time is shown at the top of the route bar.

   Tip: Stops, POIs and Places can all be selected as starting points using their pop-up menus.

   Tip: You can save the route in My Routes.

8. To drive to the starting point, select **Drive/Ride** at the top of the screen.

   The starting point of the route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

   A pop-up menu shows a list of options.



3. Select **Remove Starting Point**.

   Your route is replanned with your current location as the starting point. The original starting point is removed from your route.

Changing the starting point into a stop

1. Select the starting point on the route in the map view.

2. Select the pop-up menu button.
   A pop-up menu shows a list of options.



3. Select **Change to a Stop**.
   Your route is replanned with the starting point changed into a stop.

Finding a car park

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a car park, do the following:

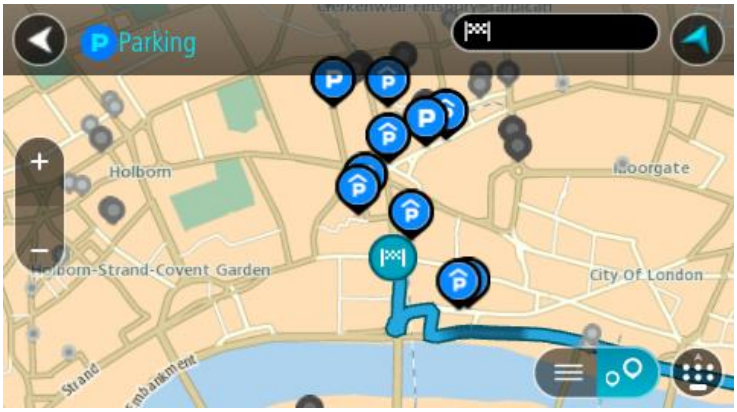
1. Select the Main Menu button to open the Main Menu.



2. Select **Parking**.



   The map opens showing the locations of car parks.



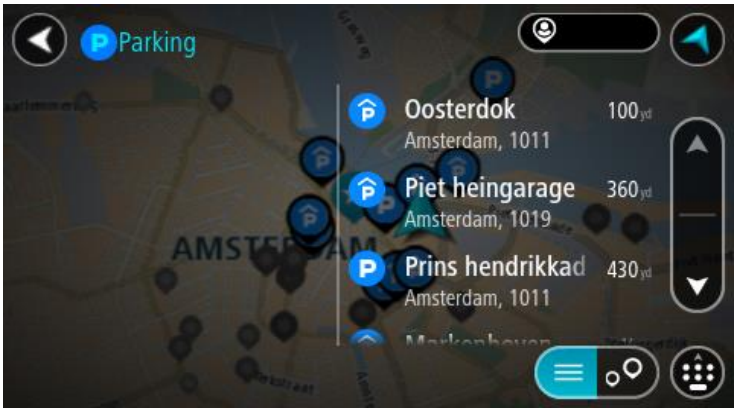
   If a route is planned, the map shows car parks near your destination. If a route isn't planned, the map shows car parks near your current location.

You can change the screen to show a list of car parks by pressing this button:

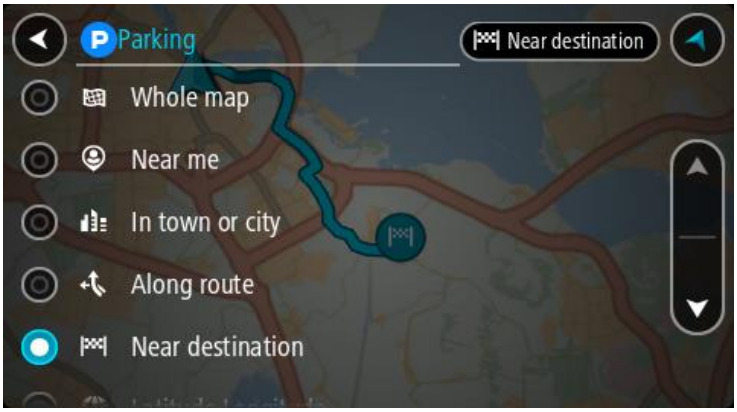


You can select a car park from the list to locate it on the map.

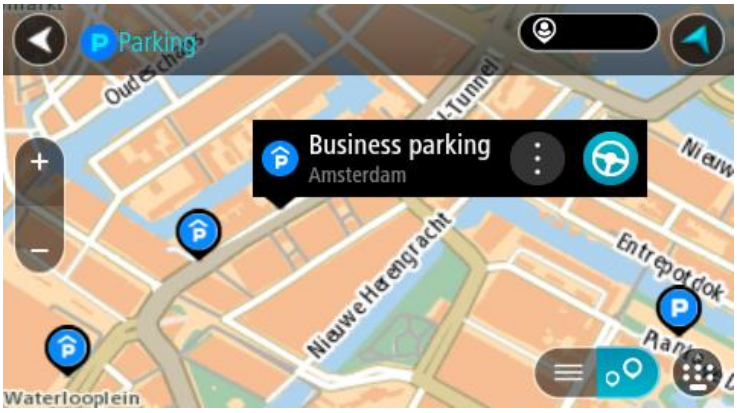
Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.



If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a car park from the map or the list.
   A pop-up menu opens on the map showing the name of the car park.



4. Select **Drive/Ride** depending on which device you are using.

A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a car park as a stop on your route by using the pop-up menu.

Finding a petrol station

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find a petrol station, do the following:

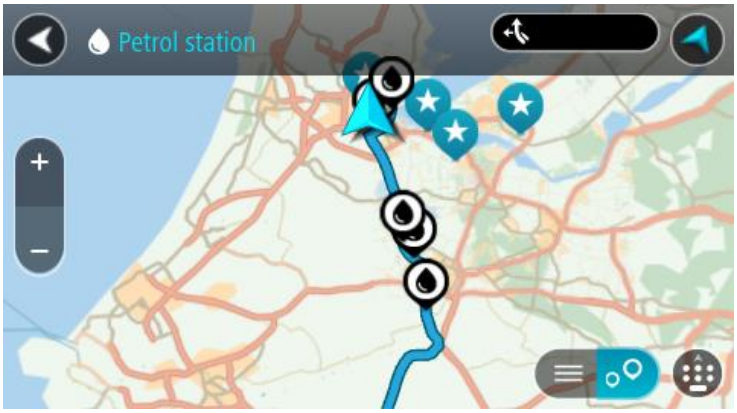
1. Select the Main Menu button to open the Main Menu.



2. Select **Petrol Station**.



The map opens showing the locations of petrol stations.



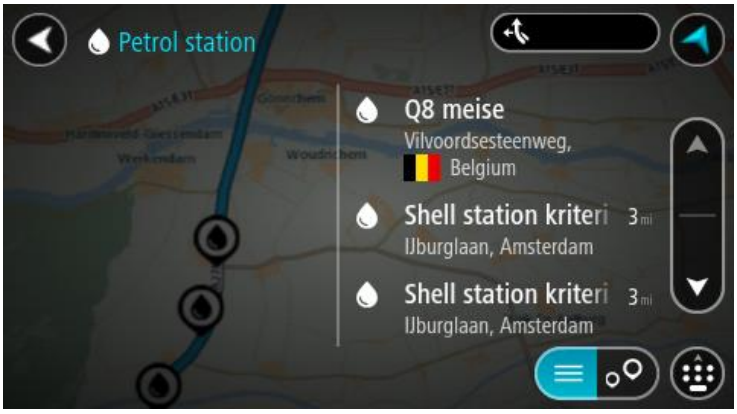
If a route is planned, the map shows petrol stations along your route. If a route isn't planned, the map shows petrol stations near your current location.

You can change the screen to show a list of petrol stations by pressing this button:

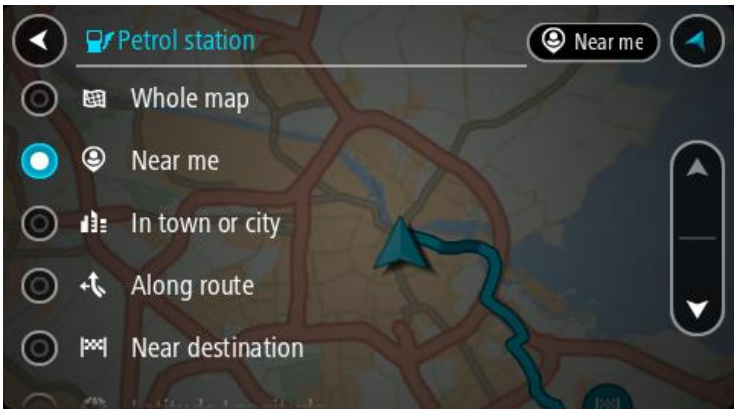


You can select a petrol station from the list to locate it on the map.

Tip: You can scroll down the list of results using the scroll bar on the right side of the screen.

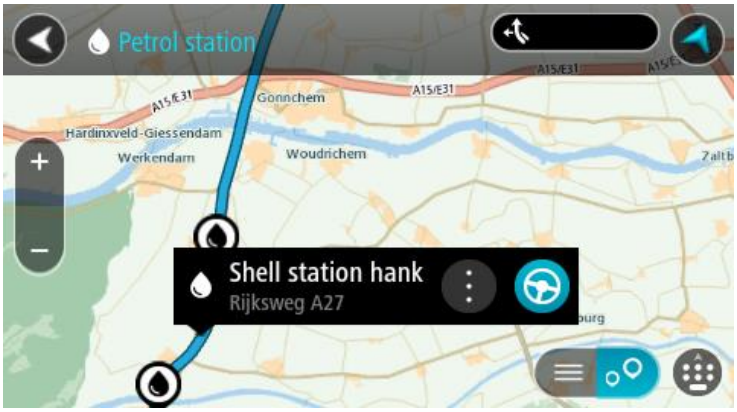


If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.



3. Select a petrol station from the map or the list.

   A pop-up menu opens on the map showing the name of the petrol station.



4. Select **Drive/Ride** depending on which device you are using.

   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a petrol station as a stop on your route by using the pop-up menu. A petrol station that is a stop on your route has a blue icon.

Changing your route

The Current Route menu

When you have planned a route or track, select the **Current Route** or **Current Track** button in the Main Menu to open the Current Route or Current Track Menu.

The following buttons are available in the menu:

Clear Route / Clear Track 	Select this button to clear the currently planned route or track. The Current Route Menu closes and you return to the map view.
Skip Next Stop 	Select this button to skip the next stop on your route.
Find Alternative 	You see this button when you have planned a route. Select this button to show up to three alternative routes on the map view.
Avoid Blocked Road 	Select this button to avoid an unexpected obstacle that is blocking the road on your route.
Avoid Part of Route 	Select this button to avoid part of a route.

Avoid Toll Roads and More 	Select this button to avoid some types of route features that are on your currently planned route. These include ferries, toll roads and unpaved roads. You can also avoid route features using the route bar.
Show Instructions 	Select this button to see a list of turn-by-turn text instructions for your planned route. The instructions include the following: ▪ Your current location. ▪ Street names. ▪ Up to two road numbers shown in road shields whenever available. ▪ An instruction arrow. ▪ An instruction description. ▪ The distance between two consecutive instructions. ▪ Exit number. ▪ The full addresses of stops on your route. **Tip**: Select an instruction to see a preview of that section of the route in the map view. You can also select the instruction panel in the guidance view to see turn-by-turn text instructions.
Add Stop to Route 	Select this button to add a stop to your currently planned route. You can also add a stop to your route directly from the map.
Add to My Routes 	If you plan a new route that has not already been saved, you see this button. Select this button to save this route as part of your My Routes list.
Save Changes to Route 	If you make a change to a My Route, you see this button. Select this button to save the changes.
Change Route Type 	Select this button to change the type of route used to plan your route. Your route will be recalculated using the new route type.
Reorder Stops 	Select this button to see the lists of stops for your current route. You can then change the order of the stops on your route.

Drive to Route or Track 	Select **Drive to Route** to plan a route from your current location to the starting point of a My Route. The starting point is converted to a stop. **Drive to Track** plans a route to the nearest point of the track from your current position.
Drive to Starting Point 	On the Current Track menu, select this button to plan a route to the starting point of the track. The starting point is converted to a stop. For more information, see Navigating using a track.
Share Track 	On the Current Track menu, select this button to export the current track as a GPX file and save it on a memory card for sharing with other users.
Play Route or Track Preview 	Select this button to watch a preview of your planned route or track.
Stop Route or Track Preview 	Select this button to stop the preview of your planned route or track.

Avoiding a blocked road

If there is a blocked road on your route you can change your route to avoid it.

1. In the guidance view, select the current location symbol or the speed panel.

   Tip: The speed panel is only shown when you have started driving on your route.

2. Select **Avoid Blocked Road**.

   A new route is found that avoids the blocked road. You may get shown up to two alternatives depending on the road network between you and your destination.

   The new route is shown on the map view with the difference in travel time in a balloon.

   Note: It may not be possible to find an alternative route around the blocked road if none exists.

3. Select the new route by selecting the time balloon.

   Guidance to your destination resumes avoiding the blocked road. As soon as you start driving, the guidance view is shown automatically.

Avoiding part of a route

If part of a road is blocked or you wish to avoid part of a route, you can select a specific section of a route to avoid.

1. Select the Main Menu button to open the Main Menu.



2. Select **Current Route**.



3. Select **Avoid Part of Route**.



   A screen opens showing a list of the sections that comprise your current route.
4. Select the section of the route that you want to avoid.

   A preview shows you the section you have chosen on the map.
5. Select **Avoid**.

   A new route is found that avoids your chosen route section. The new route is shown on the map view.

   Note: It may not be possible to find an alternative route around the route section if none exists.

   Guidance to your destination resumes avoiding your chosen route section. As soon as you start driving, the guidance view is shown automatically.

Finding an alternative route

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To find an alternative route, do the following:

1. Plan a route as usual.
2. On the map view, select the route itself.
3. Select the pop-up menu button to open the menu.
4. Select **Alternative Route** and then select **Find alternative**.

   Up to three alternative routes are shown on the map view. Each alternative route shows the difference in travel time in a balloon. You can also select the **km/mi** button to show the difference as a distance.

Tip: Information from the TomTom Traffic is used when calculating alternative routes. Any route that is 50% longer in time than the original route is not shown.



5. Select your chosen route by tapping on the time balloon.
   Guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Note: There are two other ways of finding alternative routes:
1. Select **Current Route** in the Main Menu, followed by **Find Alternative**.
2. If your device has voice control, say "Find alternative".

Types of route

Select **Change Route Type** to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

Important: If you have Bus or Truck as your vehicle type, you can only choose route types **Fastest route** or **Shortest route**.

- **Fastest route** - the fastest route to your destination. Your route is constantly checked taking into account the traffic conditions.
- **Shortest route** - the shortest route to your destination. This may take much longer than the fastest route.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Avoid Motorways** - this type of route avoids all motorways.
- **Walking Route** - this type of route is optimised for walking.
- **Bicycle Route** - this type of route is optimised for bicycles.

You can set the default route type in the Settings Menu.

Avoiding features on a route

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- **Toll Roads**
- **Ferries and car shuttle trains**
- **Carpool Lanes**
- **Unpaved Roads**

Note: Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In Route Planning in the Settings Menu, you can set how each route feature is handled when a new route is planned.

To avoid a feature on your route, do the following.

1. Select the Main Menu button to open the Main Menu.



2. Select **Current Route**.



3. Select **Avoid toll roads and More**.



   A screen opens showing a list of the features you can avoid. The features found on your route are highlighted.
4. Select feature that you want to avoid.
5. Select **OK**.

   A new route is found that avoids the route feature. The new route is shown on the map view.

   Note: It may not be possible to find an alternative route around the route feature if none exists.

   Guidance to your destination resumes. As soon as you start driving, the guidance view is shown automatically.

Avoiding an incident or route feature using the route bar

You can avoid an incident or route feature that is on your route.

Note: It may not be possible to find an alternative route around the incident or route feature if none exists.

1. In the route bar, select the symbol for the route feature you want to avoid.
2. The route feature is shown on the map together with the pop-up menu.
3. Select **Avoid** in the pop-up menu.

   A new route is found that avoids the route feature.

Adding a stop to your route from the current route menu

1. In the Main Menu, select **Current Route**.
2. Select **Add Stop to Route**.

   The map view is shown.
3. To select a stop, do one of the following steps:

- Zoom in on the map, then press and hold to select a location. In the pop-up menu, select **Add**.



- Select **Search** and search for a location. When you have found a location, select **Add**.



Your route is recalculated to include your stop.

Adding a stop to your route using the map

1. Press the switch view button to show the map.
   Your complete route is shown on the map.
2. Zoom in on the map, then press and hold to select a location.
3. Select the pop-up menu button.
4. Select **Use in Route**.
5. Select **Add to Current Route**.



Your route is recalculated to include your stop.

Deleting a stop from your route

1. In the route bar, press the stop you want to delete.
   The map zooms in to the stop and shows a pop-up menu.

   Tip: If you select the wrong stop press the back button to return to the map.
2. Select **Delete This Stop**.
   The stop is deleted and your route is recalculated.

Skipping the next stop on your route

1. In the Main Menu, select **Current Route**.
2. Select **Skip Next Stop**.
   The map view is shown. The next stop on your route is deleted and your route is recalculated.

Reordering stops on a route

1. In the Main Menu, select **Current Route**.
2. Select **Reorder Stops**.
   The map view is shown with the route cleared. The starting point, destination and all the stops are shown.
3. Select the stops one by one in the order you wish to drive them.
   The symbols change to a flag as you select each stop. The last stop you select becomes your destination.
   Your route is recalculated with the stops in the changed order.

My Routes

About My Routes

My Routes provides an easy way to save and retrieve routes and tracks.

You may want to use My Routes in one or more of the following situations:

- **While working** - Your job involves driving several routes with multiple stops on a daily basis. Your routes can change and you need to be flexible and be able to change the order of your stops or change the planned route.
- **While on holiday** - You are going on holiday and want to plan and save a route. Your route includes scenic roads, stops at various hotels, and other places like tourist attractions.
- **While touring** - You want to follow a tour you have downloaded from the Internet, or drive a route another user has shared with you.
- **While commuting to work** - You want to add one or two regular stops between home and work. Your route back home in the evening is the reverse of your route to work in the morning.

Routes can be created and saved on your GO PROFESSIONAL or in MyDrive. You can also use a tool such as Tyre Pro to create and edit routes and tracks.

About routes and tracks

The term "route" includes two types of route from one place to another:

- **Routes** have a starting point and a destination, and perhaps some stops. Your device calculates your preferred type of route between all these points, for example, the fastest or most economical, and uses Traffic. You can edit a route by, for example, adding stops or moving the starting point. Routes can be imported but cannot be exported from your device.



- **Tracks** also have a starting point and a destination, but have no stops. Your route follows the track as closely as possible, ignoring your preferred type of route and traffic conditions, and any traffic on the route. You can only edit tracks using tools such as Tyre Pro. Tracks can be imported and exported from your device.



Tip: Tracks have a dotted arrow!

Important: Routes and tracks cannot be stored on the same memory card as maps because different memory card formatting is used.

About GPX and ITN files

GPX files (GPS exchange format)

GPX files contain a very detailed recording of where you have been on your track, including any off-road locations. GPX files become tracks after import.

Using GPX files

There are several things you can do with your GPX file:

- Use a tool such as Tyre Pro to view your track file.
- Export to a memory card or directly to your computer, then use your computer to view the file using software such as Google Earth.

  Note: While viewing your recording, you may notice that the recorded GPS locations do not always correspond with the roads. This can happen for several reasons. Firstly, your device tries to keep the files small and this can cause a slight loss of data precision. Secondly, your device records the actual data from the GPS chip for an accurate representation of where you've been, rather than what you see on your screen. Thirdly, the software with which you view the recording may have the maps misaligned.

- Share the file with friends by exporting it.

  Note: Tracks can be imported and exported.

ITN files (TomTom's own Itinerary file format)

An ITN file contains less detail than a GPX file. An ITN file can contain a maximum of 255 locations which is enough to recreate a route accurately. ITN files become routes after import.

Using ITN files

There are several things you can do with your ITN file:

- You can import an ITN file onto your TomTom GO PROFESSIONAL so you can travel that same route again and get navigation instructions.
- Use tools such as Tyre Pro to view your route.

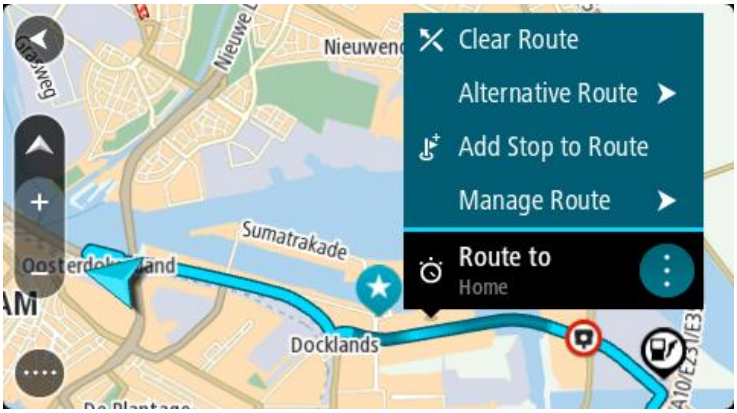
  Note: Routes can be imported but cannot exported.

Saving a route

1. Plan a route using the steps described in Planning a route.

   Tip: If you cannot see your planned route on the map view, select the back button to show your route.

2. Select the route.
3. Select the pop-up menu button to open the menu.



4. Select **Manage Route**, then **Add to My Routes**.
   The name of the route is shown in the edit screen.

5. Edit the name of the route so that you can easily recognise it.
6. Save your route in the My Routes list.

Tip: You can also save a route using the **Add to My Routes** button in the Current Route menu.

Navigating using a saved route

To navigate using a previously saved route, do the following:

1. In the Main Menu, select **My Routes**.
2. Select a route from your list.
   The route is shown on the map view.



3. To navigate to the start of the saved route, select **Drive/Ride** depending on which device you are using.
   The starting point of the saved route is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.



Tip: There are two other ways to navigate using a saved route:
Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**.
Alternatively, select **Drive to Route** or **Ride to Route** in the Current Route menu.

Navigating to a stop on a saved route

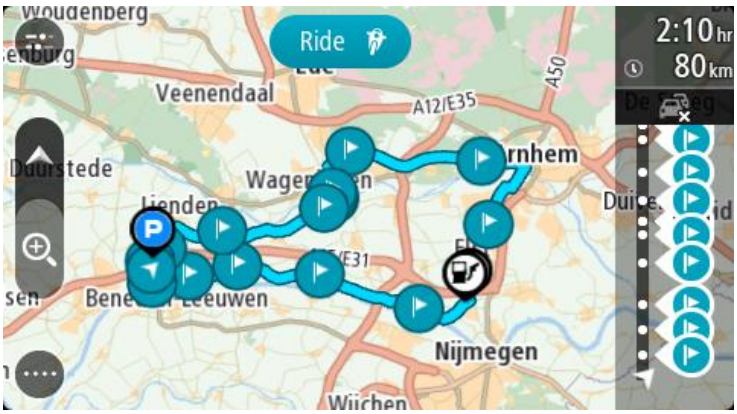
You can navigate from your current location to a stop on your saved route instead of to the start of the saved route. The stop is changed to the start of your route. Your new starting point might be one closer to your current location, or you might just want to make your route shorter.

Note: The route from the original starting point up to the new starting point is removed from the route.

Note: Your original route in My Routes is not changed. If you want to see the whole route, select the route again in My Routes.

1. In the Main Menu, select **My Routes**.
2. Select a route from your list.

   The route is shown on the map view.

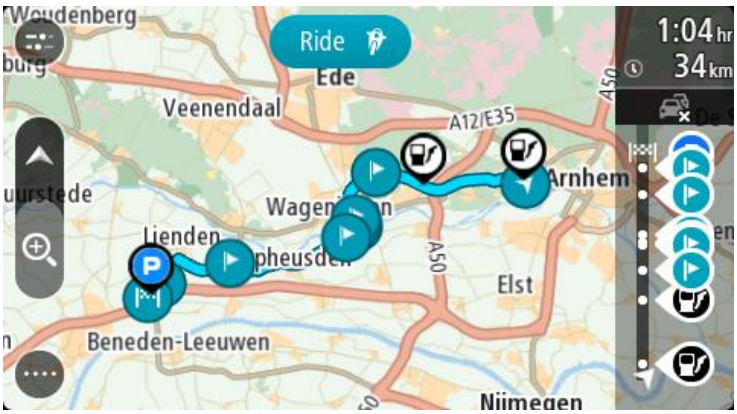


3. Select the stop that you want to use as your starting point, then select the pop-up menu button to open the menu.



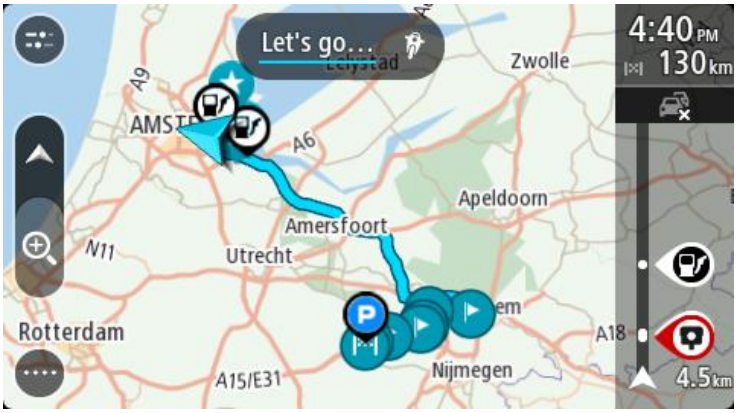
4. Select **Start Route From Here**.

   Your route is calculated from the new starting point.



5. Select **Drive/Ride**.

The starting point of your route is converted to your first stop and then the route is planned from your current location. Guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

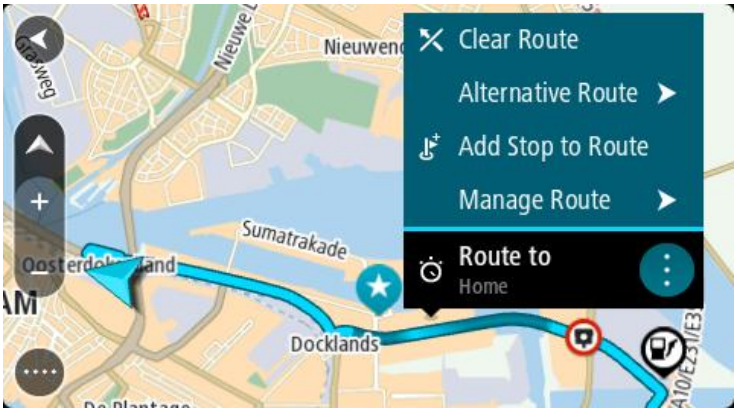


Tip: There are two other ways to navigate using a saved route:
Select the starting point of the route. When the pop-up menu opens, select **Change to a Stop**.
Alternatively, select **Drive to Route** or **Ride to Route** in the Current Route menu.

Adding a stop to a saved route using the map

Note: You can also press and hold a location on the map and select **Add to Current Route** from the pop-up menu.

1. Press the switch view button to show the map.
   Your complete route is shown on the map.
2. Select the route.
3. Select the pop-menu button to open the menu.



4. Select **Manage Stops**.
5. Select **Add Stop to Route**.
6. Select your new stop on the map.

Tip: If you know the name of your new stop, you can use **Search** to select your stop instead of using the map.

7. Select the **Add Stop** button to add this location as a stop.
   Your route is recalculated to include your stop.

Tip: To update the saved route in your My Routes list with the changes, select the route om the map then select **Save Changes to Route** in the pop-up menu.

Recording a track

You can record a track while you drive, with or without a route planned. After recording, you can then export your track so that you can share it with others or view it using tools such as Tyre Pro.

To record a track, do the following:

1. In the Main Menu, select **Start Recording**.

   A red dot appears in the lower right-hand corner of the screen and initially flashes 3 times to show that you are now recording. The dot remains on the screen until you stop recording.
2. To stop recording, select **Stop Recording** in the Main Menu.
3. Enter a name for your track or you can leave it at the suggested date-time combination.
4. Select **Add** or **Finished**, depending on the device you are using.
5. Your track is saved in My Routes.

Note: You can export tracks as GPX files and save them on a memory card for sharing with others.

Navigating using a track

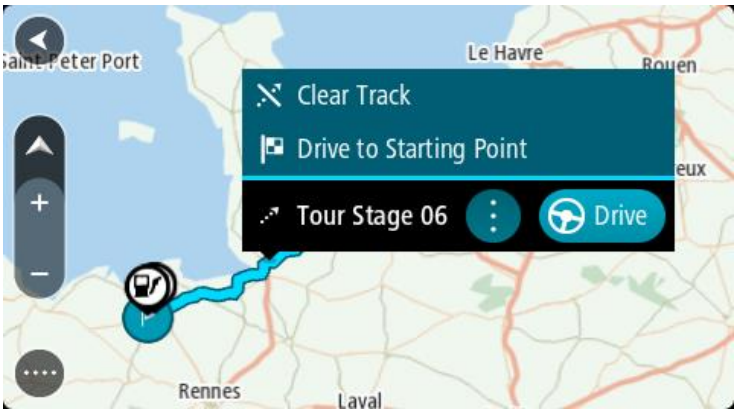
You can import tracks on to your GO PROFESSIONAL using MyDrive. To navigate using an imported track, do the following:

1. In the Main Menu, select **My Routes**.
2. Select a track from your list.

   The track route is shown on the map view.



3. Select the track, then select the pop-up menu.



4. Select **Drive to Starting Point**.

The starting point of the track is converted to your first stop and then the route is planned. Guidance to your destination begins from your current location. As soon as you start driving, the guidance view is shown automatically.

Note: You see two different colours on the map for your route and track. You see one colour for the route from your current location to the starting point, and another second colour for the track.

Tip: There are two other ways to navigate using a saved route:

Select the starting point of the route. When the pop-up menu opens, select **Drive to Starting Point**.

Alternatively, select **Drive to Starting Point** or **Ride to Route** in the Current Track menu.

Deleting a route or a track from My Routes

1. In the Main Menu, select **My Routes**.
2. Select **Edit List**.
3. Select the routes you want to delete.
4. Select **Delete**.

Exporting tracks to a memory card

You can export tracks as GPX files and save them on a memory card for sharing with other users.

Important: Routes and tracks cannot be stored on the same memory card as maps because different memory card formatting is used.

Note: Currently, you can export only tracks from your GO PROFESSIONAL.

To export one or more tracks, do the following:

1. In the Main Menu, select **My Routes**.
2. Select **Share Tracks**.

   Tip: Alternatively, when in map view, select a track and select **Share Track** from the pop-up menu.
3. Select one or more tracks from your list for export.

   Tip: To select or deselect all routes for export, select the pop-up menu button.
4. Select **Share** then select **Export to Memory Card**.

   You see the message **Saving**.

   Tip: If there is not enough space on your memory card or your card is not formatted correctly, you get on-screen help to fix the problem.
5. When you see a message that your tracks have been exported successfully, remove your memory card to share your tracks with other users.

   Note: Each exported route is saved as a GPX file in the **TomTom Routes** folder on your memory card.

Importing routes and tracks from a memory card

You can import two types of files from a memory card:

- GPX files - these become tracks after import.
- ITN files - these become routes after import.

ITN files are TomTom itinerary files. Other users can record itinerary files and share them with you, or you can download both ITN and GPX files tools such as Tyre Pro.

To import one or more routes and tracks from a memory card, do the following:

1. Insert a memory card into the card slot on your TomTom GO PROFESSIONAL.
   If routes are found on your memory card, a message confirms this.
2. Select **Import Routes**.
3. Select one or more routes from the list on your memory card for import.
4. Select **Import**.
   You see the message **Importing tracks**. Your routes are imported onto your device.
5. When you see a message that your routes have been imported successfully, remove your memory card.
6. To view your imported routes and tracks, select **My Routes** in the Main Menu.

Voice control (Speak&Go)

About voice control

Note: Voice control is not supported on all devices or in all languages. If your device has voice control capability, you will see a **Voice Control** button in the main menu:



Instead of selecting items on the screen to control your TomTom GO PROFESSIONAL, you can use your voice to control your GO PROFESSIONAL.

You can use voice control to control many of the navigation features on your GO PROFESSIONAL, or to change settings. For example, you can change the screen to day colours, avoid a blocked road or decrease the volume just by using your voice.

Voice control is active in the map view, the guidance view, and the voice control screen.

Important: Voice control requires a voice that speaks street names. When there is no voice that speaks street names installed and selected on your TomTom GO PROFESSIONAL, this feature is not available.

To select a voice that reads aloud street names, select **Voices** in the Settings menu, then select **Choose a voice** and select a Computer voice that reads aloud street names.

Starting voice control

In map view or guidance view, say the wake-up phrase to start voice control. The default wake-up phrase is "Hello TomTom", but you can make your own wake-up phrase.

Tip: Voice control and the wake-up phrase are ON by default. You can switch the wake-up phrase on or off in the Settings menu.

Alternatively, you can select **Voice Control** in the Main Menu:



When voice control is ready to use, you see the voice control screen and your GO PROFESSIONAL says "I'm listening". Speak when you hear the beep.

Note: If the volume control is set to 20% or lower, the volume automatically changes to 50% when you start voice control.

Making your own wake-up phrase

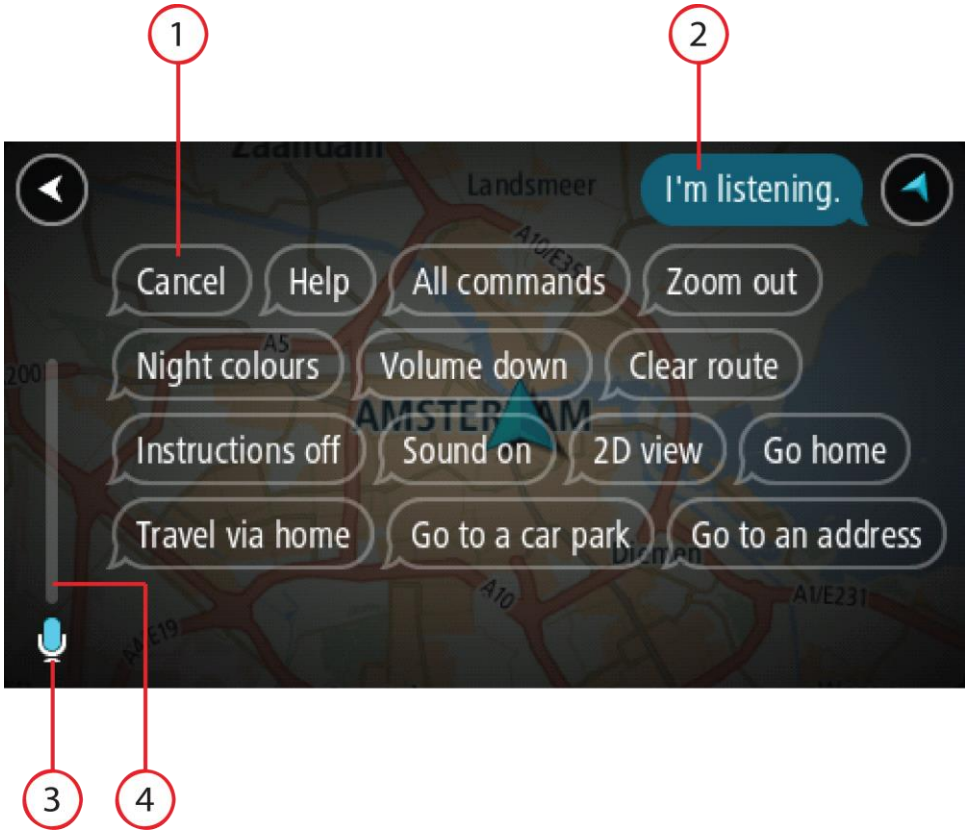
You can make your own wake-up phrase to start Voice Control. You can choose any words you like to make your wake-up phrase fun or easy to say.

To make your own wake-up phrase, do the following:

1. Select **Voice Control** in the Settings menu.

2. Select **Change the wake-up phrase**.
3. Enter your wake-up phrase using the keyboard.
   Your phrase should have at least three syllables. Don't use a phrase that you often say or hear.
   The indicator shows how good your phrase is:
   - Red means your phrase won't work.
   - Orange means your phrase might work.
   - Green means your phrase is good.
4. Select **Hear it** to listen to your wake-up phrase.
5. Select **Done** then **Yes** to save your wake-up phrase.
   Your new wake-up phrase is ready to use. Start Voice Control and try it.

The voice control screen



1. Examples of what you can say.

   Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

2. The status of voice control on your GO PROFESSIONAL. You can speak when your GO PROFESSIONAL says "I'm listening" and you see the microphone symbol in the left corner.
   The status message tells you if voice control cannot understand what you said, and gives you instructions about using voice control. At the same time, voice control reads aloud the message.
3. The microphone symbol shows you when you can speak:
   -  This symbol shows you that voice control is ready to listen. Speak when you hear the beep.
   -  This symbol shows you that voice control is busy.

4. The microphone monitor. While you are speaking the microphone monitor shows how well voice control can hear your voice:
   - A light blue bar means voice control can hear your voice.
   - A red bar means your voice is too loud for voice control to recognise individual words.
   - A dark blue bar means your voice is too quiet for voice control to recognise individual words.

Some tips for using voice control

You can help your GO PROFESSIONAL understand what you are saying by following these tips:

- Mount your GO PROFESSIONAL about an arm's length in front of you, away from speakers or air vents.
- Reduce background noise such as voices or the radio. If there is excessive road noise, you may need to speak in the direction of the microphone.
- Speak fluently and naturally as though speaking to a friend.
- When saying an address, try not to pause between parts of the address or add extra words.
- Say "number one" or "number two" and not "one " or "two" when selecting an item from a list such as a house number.
- Try not to correct mistakes, for example "Number four, oh I mean number five".

Important: Voice control on your GO PROFESSIONAL is specifically for native speakers of the selected language who have a neutral accent. If you have a strong local or foreign accent, voice control may not understand everything that you say.

What you can use voice control for

To view the complete list of available commands, select **Help** in the Main Menu, then **Voice control** and then **Which commands can I say?**.

When voice control is on, you can also say "All commands" to view the list of available commands.

Here are some examples of the commands you can say when voice control is active:

Global commands

- "Help", "Back", and "Cancel"

Navigation and route

- "Activate phone"
- "Go home" and "Travel via home"
- "Go to a car park" and "Go to a petrol station"
- "Go via a car park" and "Go via a petrol station"
- "Display My Places" and "Recent destinations"
- "Travel via a recent destination", and "Travel via a saved place"
- "Report speed camera"
- "When will I get there?"
- "Mark the current location"
- "Add current location to My Places"
- "Clear route"
- "What's the next instruction?"

Device settings

- "Volume 70%", "Volume up", and "Volume down"
- "Mute", and "Sound on"
- "Instructions on", and "Instructions off"
- "Day colours", and "Night colours"
- "2D view", and "3D view"

- "Zoom in", and "Zoom out"

Saying commands in different ways

Your GO PROFESSIONAL recognises many more words than just the ones you see in the list of commands, so try some of your own words. You can say other words that have the same meaning, for example you can say the following words:

- "OK", "Correct" or "Right" instead of "Yes" when you want to confirm what you said.
- "Navigate to", "Look for" or "Nearest" instead of "Drive to" when you want to drive to a petrol station.
- "Cancel" or "Delete" instead of "Clear" when you want to clear your current route.

Entering an address using voice control

Note: If spoken address entry is not supported in your current country, voice control is stopped and the address entry screen is shown. You can enter the address in the normal way using the keyboard.

The following example shows how to use voice control to plan a journey to an address or a location:

1. In map view or guidance view, say the wake-up phrase to start voice control.

   The voice control screen is shown and your GO PROFESSIONAL says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.

2. Say "Go to an address" or "Go to a saved location".

   Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

   For some commands, your GO PROFESSIONAL repeats what you say and asks for confirmation.
3. If the command is correct, say "Yes."

   If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".
4. Say the address or location.

   You can also say the name of a place or a city centre. Your GO PROFESSIONAL repeats what you say and asks for confirmation.

   Important: Say "number one" or "number two" and not "one " or "two" when selecting an item from a list such as a house number.
5. If the address or location is correct, say "Yes."

   If the address or location is incorrect, say "No" and repeat the address after you hear "I'm listening".

   Tip: If you want to change the house number or street you can say "Change house number" or "Change street".

Your GO PROFESSIONAL plans a route from your current location to your destination.

Tip: To stop voice control, say "Cancel". To go back one step, say "Back".

Tip: Your GO PROFESSIONAL recognises places and street names when they are spoken in the local language using local pronunciation. You cannot enter postcodes using voice control.

Going to home using voice control

The following example shows how to use voice control to plan a journey to your home location:

1. In map view or guidance view, say the wake-up phrase to start voice control.

The voice control screen is shown and your GO PROFESSIONAL says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.



2. Say the command "Drive home".

Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

For some commands, your GO PROFESSIONAL repeats what you say and asks for confirmation.

3. If the command is correct, say "Yes."

If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".

Your device plans a route from your current location to your home location.

Tip: To stop voice control, say "Cancel". To go back one step, say "Back".

Going to a POI using voice control

The following example shows how to use voice control to plan a journey to a petrol station:

1. In map view or guidance view, say the wake-up phrase to start voice control.

The voice control screen is shown and your GO PROFESSIONAL says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.



2. Say the command "Drive to a petrol station".

Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

For some commands, voice control repeats what you say and asks for confirmation.

If a route is planned, a list of petrol stations along your route is shown. If a route isn't planned, a list of petrol stations near your current location is shown.

3. Say the number of the petrol station you want to use, for example, "number three".

Voice control repeats what you say and asks for confirmation.

4. If the command is correct, say "Yes."

If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".

Your GO PROFESSIONAL plans a route from your current location to the petrol station.

Tip: To stop voice control, say "Cancel". To go back one step, say "Back".

Changing a setting using voice control

For example, to change the volume do the following:

1. In the map view, say the wake-up phrase to start voice control.

The voice control screen is shown and your GO PROFESSIONAL says "I'm listening". When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.



2. Say the command "Volume 50%".

Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

For some commands, your GO PROFESSIONAL repeats what you say and asks for confirmation.

3. If the command is correct, say "Yes."

If the command is incorrect, say "No" and repeat the command after you hear "I'm listening".

The volume on your GO PROFESSIONAL changes to 50%.

Tip: To stop voice control, say "Cancel". To go back one step, say "Back".

Talking to Siri or Google Now™

About Siri

Siri is the Apple personal assistant available on the IPhone.

About Google Now™

Google Now has the ability to be a voice-activated personal assistant.

Talking to Siri or Google Now using your GO PROFESSIONAL

1. Say "Hello TomTom" to wake up voice control then say "Activate phone", or select the Phone button.

   You see the message **Speak to your phone after the tone**.
2. Say a command to the personal assistant.

Map Share

About Map Share

You can report map changes using Map Share. These map changes are then shared with other TomTom device users when they receive a map update.

There are two ways to report a map change:

- Select a location on the map and create the change report immediately.
- Mark a location and create the change report later.

Your map change reports are sent to TomTom in real time when your GO PROFESSIONAL has an internet connection.

All map changes are verified by TomTom. These verified changes are then available as part of the next map update which you can get when your device is connected to the internet and you are logged into your TomTom account.

Tip: If a road closure is reported using Map Share, the closure is verified and immediately shown by TomTom Traffic.

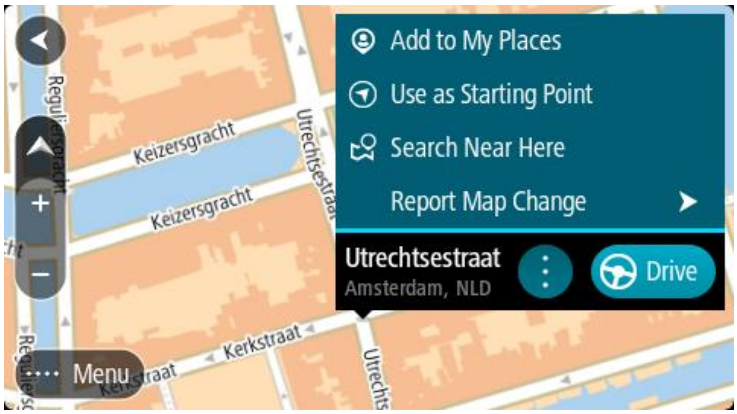
Creating a map change report

Tip: You can mark your current location even when you are driving.

Important: Do not report map changes while you are driving.

To create a map change report, do the following:

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Change** from the pop-up menu.



4. Select the type of map change you want to apply.

Note: If you want to report a map change of a type not shown in the menu, use the Map Share Reporter at tomtom.com.



5. Follow the instructions for your chosen type of map change.
6. Select **Report**.
   Your map change report is sent to TomTom in real time.

Note: All map changes are verified by TomTom. These verified changes are then available as part of the next map update.

Creating a map change report from a marked location

If you see a map inconsistency while you are driving, you can mark the location so you can report the change later.

Tip: You can mark your current location even when you are driving.

Important: Do not report map changes while you are driving.

1. In the map view or the guidance view, select the current location symbol or the speed panel.
   The Quick Menu opens.



2. Select **Mark Location**.
   The marked location is stored in My Places with the date and time you saved the location.
3. In the Main Menu, select **My Places**.
4. Open the **Marked locations** folder and select the marked location.
   The marked location is shown on the map.
5. Select **Report Map Change** from the pop-up menu.
6. Select the type of map change you want to apply.

Note: If you want to report a map change of a type not shown in the menu, use the Map Share Reporter at tomtom.com.



7. Follow the instructions for your chosen type of map change.
8. Select **Report**.
   The marker for the marked location is removed from the map.
   Your map change report is sent to TomTom.

Types of map change

Road Restriction

Select this option to block or unblock a road. You can block or unblock the road in one or both directions by doing the following:

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.
4. Select **Road Restriction**.
   Select the road sign at either end of the road to change it from open to closed or vice versa.



5. Select **Report**.

Street Name

Select this option to correct an incorrect street name.

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.

4. Select **Street Name**.
5. Enter the correct street name.
6. Select **Report**.

Turn Restriction

Select this option to report incorrect road turn restrictions.

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.
4. Select **Turn Restriction**.
5. If the incorrect junction is shown, select **Select another junction**.
6. Select the approach direction.
   The map rotates so that the direction you are coming from is shown at the bottom of the screen.
7. Select the traffic signs in turn to change the turn restrictions for each road at the junction.



8. Select **Report**.

Speed Limit

Select this option to correct the speed limit on the map.

1. Press and hold to select the location of the map change on the map view.
2. Select the pop-up menu button to open the menu.
3. Select **Report Map Error** from the pop-up menu.
4. Select **Speed Limit**.
5. Select the correct speed limit.
   If the correct limit is not shown, scroll left or right through the available speed limits.
6. Select **Report**.

Speed Cameras

About speed cameras

The Speed Cameras service warns you about the following camera locations:

- Fixed speed camera locations.
- Mobile speed camera locations.
- Mobile speed camera hotspots.
- Average speed camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Speed Cameras service also warns you about the following safety hazards:

- Accident blackspot locations.

To get TomTom services on your GO PROFESSIONAL, you must be connected to the internet.

Note: Some TomTom services might not be available in your current location.

Crossing into another area or country

When you drive into an area or country that does not permit speed camera warnings, your GO PROFESSIONAL switches the speed cameras service off. You will not receive speed cameras warnings in those areas or countries.

Some areas or countries permit limited speed camera warnings, for example only warnings for fixed cameras, or warnings for risk zones. Your GO PROFESSIONAL automatically switches to give limited warnings when you cross into those areas or countries.

Speed camera warnings

Warnings are given as you approach a speed camera. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the speed camera is shown in the route bar.
- The speed limit at the camera location is shown in the route bar.
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed check area, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

Tip: In the map view or guidance view, you can select a speed camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed check area. In the map view, you can also select a speed camera that is shown on your route.

Symbol shown on map	Symbol shown in route bar	Description
		**Fixed speed camera** - this type of camera checks the speed of passing vehicles and is fixed in one place.

Symbol shown on map	Symbol shown in route bar	Description
		**Mobile speed camera** - this type of camera checks the speed of passing vehicles and can be moved to different locations.
		**Mobile speed camera hotspots** - this type of warning shows places where mobile cameras are often used.
		**Average speed cameras** - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed check area. While you are driving in an average speed check area, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.
		**Speed enforcement zones** - these zones can contain multiple speed cameras. You are warned at the start and end of a speed enforcement zone. While you are driving in a speed enforcement zone, your current speed is shown, and a visual warning is shown in the route bar.
		**Red light camera** - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of traffic light camera - those which check if you drive through a red light and those which check for driving through a red light together with speeding.
		**Traffic restriction** - this type of warning warns you about restricted roads.
		**Accident blackspot** - this type of warning is given for a place where road traffic accidents have historically been concentrated. You are warned at the start and end of the accident blackspot. While you are driving in an accident blackspot, your current speed is shown and a visual warning is shown in the route bar.

Changing the way you are warned

To change the way you are warned about speed cameras, select **Sounds & Warnings** in the Settings menu.



You can then set how you want to be warned for the different types of cameras and safety hazards. You can choose to be warned, warned only if you are speeding, or never warned.

To switch off all warnings, switch off **Speed cameras & hazards**.

Reporting a new speed camera

If you pass a new speed camera that you were not warned about, you can report it instantly. The speed camera is saved on your device automatically and also sent to other users.

Note: To report a speed camera, you must be connected to TomTom services and logged in to your TomTom account.

You can report a speed camera in the following ways:

Using the speed panel to report a speed camera

1. Select the speed camera symbol on the speed panel in the guidance view.
   You see a message thanking you for reporting the camera.

Tip: If you make a mistake when reporting a camera, select **Cancel** in the message.

Using the quick menu to report a speed camera

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Speed Camera** from the pop-up menu.
   You see a message thanking you for adding the camera.

Tip: If you make a mistake when reporting a camera, select **Cancel** in the message.

Using the Main Menu to report a speed camera

1. Select the Main Menu button to open the Main Menu.



2. Select **Report Speed Camera**.



   You see a message thanking you for adding the camera.

Tip: If you make a mistake when reporting a camera, select **Cancel** in the message.

Confirm or remove a mobile speed camera

You can confirm the presence of a mobile speed camera or remove a mobile speed camera if it is no longer present.

Just after you pass a mobile speed camera, in the route bar you are asked if the camera was still there.

- Select **Yes** if the mobile speed camera is still there.
- Select **No** if the mobile speed camera has been removed.

Your selection is sent to TomTom. We collect reports from many users to determine if the camera warning should be kept or removed.

Updating locations for cameras and hazards

The locations of speed cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident blackspots, may also change.

When connected to TomTom services, your TomTom GO PROFESSIONAL receives all camera updates for fixed and mobile camera locations in real time. You do not need to do anything to receive updates – they are sent to your GO PROFESSIONAL automatically.

Danger Zones

About danger zones and risk zones

The Danger Zones service warns you about danger zones and risk zones on your route when you are in France.

Since 3rd January 2012, it has been illegal to receive warnings about the position of fixed or mobile speed cameras when you are driving in France. To be compliant with this change in French law, speed camera locations are no longer reported but instead areas of danger are indicated as danger zones and risk zones.

Important: Outside of France, you receive warnings about speed cameras. Inside France, you receive warnings about danger zones and risk zones. When you cross the border, the type of warning you receive changes.

A danger zone is a zone specified by French law. A risk zone is a temporary danger zone reported by users. The Danger Zones service warns you about both danger zones and risk zones in the same way.

Danger zones and risk zones may or may not contain one or more speed cameras or a range of other driving hazards:

- Specific locations are not available and a danger zone icon is shown instead as you approach the zone.
- The minimum length of the zone depends on the road type and is 300 m for roads in built-up areas, 2000 m (2 km) for secondary roads and 4000 m (4 km) for motorways.
- The location of one or more speed cameras, if any, can be at any point within the zone.
- If two danger zones are close to each other, the warnings can be merged into a single longer zone.

Information about the location of zones is continually updated by TomTom and other users and frequently sent to your GO PROFESSIONAL so that you always have the latest information. You can also contribute by reporting new risk zone locations.

To get TomTom services on your GO PROFESSIONAL, you must be connected to the internet.

Note: You cannot remove a danger zone or a risk zone.

Note: Some TomTom services might not be available in your current location.

Crossing into another area or country

When you drive into an area or country that does not permit speed camera warnings, your GO PROFESSIONAL switches the speed cameras service off. You will not receive speed cameras warnings in those areas or countries.

Some areas or countries permit limited speed camera warnings, for example only warnings for fixed cameras, or warnings for risk zones. Your GO PROFESSIONAL automatically switches to give limited warnings when you cross into those areas or countries.

Danger zone and risk zone warnings

Warnings are given 10 seconds before you reach a danger zone or risk zone. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.

- Your distance to the start of the zone is shown in the route bar.
- The speed limit in the zone is shown in the route bar.
- You hear a warning sound as you get near the start of the zone.
- While you are approaching a zone or driving in a zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.
- While you are driving in a zone your distance to the end of the zone is shown in the route bar.

Warning sounds are played for these types of zones:

Symbol shown on map	Symbol shown in route bar	Description
		**Danger zone** - this type of warning is only given in France. You are warned at the start and end of the danger zone.
		**Risk zone** - this type of warning is only given in France. You are warned at the start and end of the risk zone.

You can change the way you are warned about danger and risk zones.

Changing the way you are warned

To change the way you are warned about danger zones, select **Sounds & Warnings** in the Settings menu.



You can then set how you want to be warned for the different types of zones. You can choose to be warned, warned only if you are speeding, or never warned.

To switch off all warnings, switch off **Danger zones & hazards**.

Reporting a risk zone

If you pass a new temporary risk zone that you were not warned about, you can report it instantly.

Note: To report a risk zone, you must be connected to TomTom services and logged in to your TomTom account.

If a new temporary risk zone is reported directly before or after an existing risk or danger zone, then the new zone is added to the existing zone. The risk zone is saved on your device automatically and also sent to other users. A reported risk zone stays on your device for three hours.

If enough Danger Zones users report a new risk zone, that zone may become a danger zone and be available for all subscribers.

You can report a risk zone in the following ways:

Using the speed panel to report a risk zone

1. Select the risk zone symbol on the speed panel in the guidance view.
   You see a message thanking you for reporting the zone.

Tip: If you make a mistake when reporting a camera, select **Cancel** in the message.

Using the quick menu to report a risk zone

1. Select the current location symbol or the speed panel in the guidance view.
2. Select **Report Risk Zone** from the pop-up menu.
   You see a message thanking you for adding the risk zone.

Tip: If you make a mistake when reporting a risk zone, select **Cancel** in the message.

Using the Main Menu to report a risk zone

1. Select the Main Menu button to open the Main Menu.



2. Select **Report Risk Zone**.



   You see a message thanking you for adding the risk zone.

Tip: If you make a mistake when reporting a risk zone, select **Cancel** in the message.

Updating locations for danger zones and risk zones

The locations of danger zones and risk zones can change frequently. New zones can also appear without warning.

Your TomTom GO PROFESSIONAL receives all zone updates in real time. You do not need to do anything to receive updates – they are sent to your GO PROFESSIONAL automatically.

My Places

About My Places

My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful or favourite addresses.

Tip: The terms "favourite" and "place" mean the same thing - favourites are places that you go to often.

The following items are always in My Places:

- **Home** - Your home location can be your home address or somewhere you often visit. This feature provides an easy way to navigate there.
- **Work** - Your work location can be your workplace address or somewhere you visit often. This feature provides an easy way to navigate there.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations. These also include your stops.
- **Marked locations** - You can mark a location and temporarily add it to My Places.

You can add a location to My Places directly in My Places, by selecting a location from the map, by searching for a location or by marking a location.

You can upload community POI lists using TomTom MyDrive and choose to show the POI locations on the map.

Your home location, work location, marked locations and the locations that you have added appear in a list in My Places and are shown with a marker on the map.



Setting your home or work location

You can set your home or work locations in the following ways:

Setting your home or work location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Add Home** or **Add Work**.

   Tip: To set your home location, you can also select **Add Home** from the main menu.
3. To select a location for home or work, do one of the following:

- Zoom in on the map at the location you want to select. Press and hold to select the location, then select **Set**.
- Select the Search button and search for a location. Select a location to set as home or work, then select **Set**.

Setting your home or work location using the map

1. In the Map View, move the map and zoom in until you can see your home or work location.
2. Press and hold to select the location.

   A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home" or "Work".

   Note: "Home" must have a capital letter H and "Work" must have a capital letter W.
3. Save the location.

   Your home or work location is shown on the map.

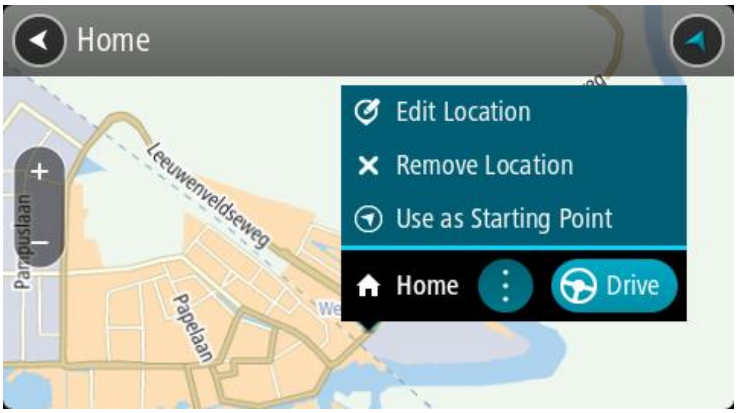
Changing your home location

You can change your home location in the following ways.

Changing your home location using My Places

1. In the Main Menu, select **My Places**.
2. Select **Home**.

   Your home location is shown on the map, with a pop-up menu.



3. Select **Edit Location**.
4. To select a new home location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
   - Select the **Search** button and search for a location. Select a location to set as home. Select **Set home location**.

Changing your home location using the map

1. In the Map View, move the map and zoom in until you can see your new home location.
2. Select the location by pressing and holding the screen for about one second.

   A pop-up menu shows the nearest address.
1. Open the pop-up menu and select **Add to My Places**.
2. In the name bar, enter the name "Home".

   Note: "Home" must have a capital letter H.

3. Select **Add**.
   Your home location is changed to the new location.

Adding a location from My Places

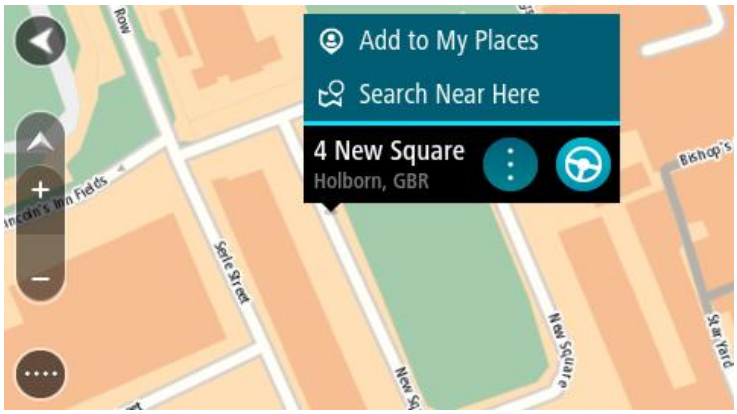
1. In the Main Menu, select **My Places**.
2. Select **Add a new place**.
3. To select a location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the add location symbol.
   - Search for a location. Select **Show on Map**, then select the add location symbol.



   The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognise it.
5. Select **Done** to save your location in the My Places list.

Add a location to My Places from the map

1. Move the map and zoom in until you can see the destination that you want to navigate to.
2. Press and hold to select the location.



3. Select the pop-up menu button.



4. Select **Add to My Places**.
   The name of the location is shown in the edit screen.
5. Edit the name of the location so you can easily recognise it.
6. Select **Done** to save your location in the My Places list.
   The location you added is shown with a marker on the map.

Adding a location to My Places using search

1. Search for a location.
2. Select the location then select **Show on map**.

3. When the map view shows the location, select the pop-up menu button.



4. Select **Add to My Places**.
   The name of the location appears in the edit screen.
5. Edit the name of the location so you can easily recognise it.
6. Select **Done** to save your location in the My Places list.

Adding a location to My Places by marking

To mark a location and temporarily add it to My Places, do the following:

1. Make sure that your current location is the location you want to mark.
2. Select the current location symbol or the speed panel in the guidance view to open the quick menu.
3. Select **Mark Location**.
4. Once marked, the location is saved in My Places in the Marked Locations list.

If you want to permanently save a marked location, add it My Places by doing the following:

1. In the Main Menu, select **My Places**.
2. Select **Marked Locations** and choose your location from the list.
   The marked location is shown on the map.
3. Select **Add to My Places** from the pop-up menu.
   The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognise it.
5. Select **Add**.

Deleting a recent destination from My Places

1. In the Main Menu, select **My Places**.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

Deleting a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.
4. Select **Delete**.

Using community POI lists

You can find collections of community POIs on the Internet and upload them to My Places using MyDrive in a web browser. A POI collection might contain, for example, campsites or restaurants for the area you are travelling in, and provides an easy way to select a location without the need to search for the location each time.

Tip: Some TomTom Navigation devices have POI lists pre-installed.

Your GO PROFESSIONAL uses .OV2 files for POI collections.

Note: Your GO PROFESSIONAL needs at least 400 MB free space before it can import .OV2 and .GPX files. If you see the message **You need more space**, make space available by deleting unwanted .OV2 or .GPX files using MyDrive, or deleting device content, for example delete a map you don't use.

Using an .OV2 file on your GO PROFESSIONAL

1. Upload the .OV2 file using MyDrive on a browser.
2. Select **My Places** in the Main Menu.
   Your new POI list is shown in the Places list.
3. Select your new POI list.
   Your new POI list opens showing all the POIs in the list.

   Tip: To see more results, hide the keyboard or scroll down the results list.

   Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

4. Select a POI from the list, or select the map view to see the POIs on the map.
5. To plan a route to this destination, select **Drive/Ride** depending on which device you are using.
   A route is planned and then guidance to your destination begins. As soon as you start driving, the guidance view is shown automatically.

Always show your POI list locations on the map

1. Select **Appearance** in the Settings menu.
2. Select **Show POI lists on map**.
   You see a list of al the POI lists stored on your GO PROFESSIONAL.
3. Select the POI list that you always want to see on your map.
4. Select a symbol for your POI list.

5. Return to the map view.
6. Switch off your GO PROFESSIONAL completely, then switch it on again.
   Your POI list locations are shown on the map with the symbol you selected.

Remove your POI list locations from the map

1. Select **Appearance** in the Settings menu.
2. Select **Show POI lists on map**.
   You see a list of al the POI lists stored on your GO PROFESSIONAL.
3. Select the POI list that you want to remove from your map.

   Tip: The POI list is marked with the symbol you selected.

4. Select **Hide**.
5. Return to the map view.
6. Switch off your GO PROFESSIONAL completely, then switch it on again.
   Your POI list locations have been removed from the map.

Hands-free calling

About hands-free calling

You can make calls and receive incoming calls hands-free using your TomTom GO PROFESSIONAL. You can use your voice or a combination of voice and touch to use hands-free calling.

If you have an Android smartphone you can also reply to a call with a predefined SMS message.

Your GO PROFESSIONAL can also receive SMS message, which are also known as text messages, and instant messages from other apps.

You can also use your GO PROFESSIONAL to communicate with your phone's personal assistant.

To use hands-free calling, you must first connect your phone to your GO PROFESSIONAL.

Tip: It takes a short while to sync all your phone contacts so if you receive a call immediately after your phone has connected to your GO PROFESSIONAL you might not see the caller ID.

Volume control for hands-free calling

When you are making a hands-free call, you can adjust the call volume using the volume control on your GO PROFESSIONAL. Only the call volume is adjusted. The volume of voice instructions and warnings is not changed.

On the map or guidance view, select the Main Menu button to open the Main Menu. Select and slide the volume control to change the volume of the call.



Accepting an incoming call

1. When someone calls you, you see their name if they are in your contact list and a message saying **Incoming call**.
2. Select the answer button to answer the call.
3. Alternatively if you tap or select the **Incoming call** message, you see the following options:
   - **Send SMS** (Android only)
   - **Reject**
   - **Answer**

   You can then select **Answer**.
4. When your call is completed, select the end call button, or select **End call**.

Note: You can also reject a call by swiping left or right on the incoming call message.

Ending or rejecting an incoming call

1. When someone calls you, you see their name if they are in your contact list and a message saying **Incoming call**.
2. Say "No" or alternatively select the **Incoming call** message to see the following options:
   - **Send SMS** (Android only)

- **Reject**
- **Answer**

You can then select **Reject**.

Note: Deleting the Incoming call message by swiping left or right rejects the call and doesn't record it as a missed call.

Ignoring an incoming call

1. When someone calls you, you see their name if they are in your contact list and a message saying **Incoming call**.
2. If you ignore the call and don't answer it, you see a message saying **Missed call**.
3. To see your missed calls, swipe up from the bottom of the screen.

Making a hands-free call

Note: This uses your phone's voice control.

1. Say "Hello TomTom" to wake up voice control then say "Activate phone", or select the Phone button.



You see the message **Speak to your phone after the tone**.

2. Say, for example, "Call Jack" to call your friend named Jack.

You see a message **Outgoing call**.

3. Jack answers and you have your conversation.
4. To hang up, select **End call**.

Making a hands-free call using your contact book

You can make hands-free calls to contacts in your contact book using your GO PROFESSIONAL. Each time you connect your device to your phone, the contact book is updated. If you connect another phone to your device, the old contact book is removed and a new one is synced from the phone.

1. Say "Hello TomTom" to wake up voice control then say "Activate phone", or select the Phone button.



You see a message **Speak to your phone after the tone**.

2. Select the **Contacts** button.



You see the Contacts screen with your call history and frequent contacts.

3. Select a contact from either tab to make a call to that person. You can also search for a contact.

Searching your contacts

To search for a contact and then call them, do the following:

1. Select the search field at the top of the Contacts screen and start typing.
2. When your contact appears, select the name.
3. Select the call button to make the call.

Tip: Your call history and your frequent contacts are also searched.

Replying by SMS to a call

Note: Android phones only.

Tip: SMS stands for Short Message Service and is more commonly referred to as a text message. A text message can be a maximum of 160 characters in length.

1. When someone calls you, you see their name if they are in your contact list and a message saying **Incoming call**.
2. Select **SMS**.
3. Select one of the predefined messages, for example, **Sorry, can't talk right now**.

   Your text message is sent to the caller and you see a message saying **Message sent**.

Receiving an SMS or IM

1. When someone sends you an SMS or IM, you see their name if they are in your contacts list, and the name of the app that was used to send it, for example WhatsApp.

   Voice control announces the message and asks if you want it to be read aloud.
2. Select **Read Aloud** to have it read to you by your device.
3. If you selected the message itself, you see the following options:
   - **Call** - select this button to make a hands-free call to the sender of the message. (Android phones only.)
   - **Reply** - select this button to reply using a predefined message such as **Sorry, can't talk now**. (Android phones only.)
   - **Read Aloud** - select this button to have the message read aloud.

Switching off messages

If you don't want to see message notifications, you can switch them off using one of the two methods below.

Switch messages off for your current session

This method switches messages off for your current session.

1. Select the Main Menu button to open the Main Menu.

2. Select the message button in the lower right hand corner of the screen.

   You see the message **Message notifications OFF**.

   Messages are switched off for the current session. When you switch off your device or put it in sleep mode, message notifications are reset to come on again for you next session.

You can also select the message button again to switch message notification on:



Switch messages off permanently

This method switches messages off permanently until you switch them on again using Settings.

1. Select the Main Menu button to open the Main Menu.



2. Select **Settings** in the Main Menu, then select **Bluetooth Connections**.



   If you have a phone connected you see the Bluetooth Setting screen.
3. Select your phone name.
4. Slide the toggle for **Smartphone messages** to turn messages on or off.

Talking to Siri or Google Now™

About Siri

Siri is the Apple personal assistant available on the IPhone.

About Google Now™

Google Now has the ability to be a voice-activated personal assistant.

Talking to Siri or Google Now using your GO PROFESSIONAL

1. Say "Hello TomTom" to wake up voice control then say "Activate phone", or select the Phone button.



   You see the message **Speak to your phone after the tone**.
2. Say a command to the personal assistant.

Settings

My Vehicle

Important: Route planning for a specific vehicle type is available only when a truck map is installed. If a truck map is not installed, a car route is planned instead.

Select **Settings** in the Main Menu, then select **My Vehicle**.



On this screen, you can set your vehicle type and dimensions.

Routes planned by your device avoid restrictions for the vehicle type, and take into account the vehicle's specifications.

- **Vehicle Type**

  Select this setting to choose your vehicle type. When you select your vehicle, the following details for your vehicle are shown:
- **Dimensions (Length/Width/Height)**
- **Weights (Gross/Axle)**
- **Max. speed**

  For vehicle types Car and Van, the dimensions, weights and maximum speed are set to zero. To change a setting, select it and enter a value that is specific to your vehicle. You can also leave a setting at zero so it will not be used to determine restrictions when a route is planned.

  For vehicle types Bus and Truck, pre-set dimensions, weights and maximum speed are shown. To change a setting, select it and enter a value that is specific to your vehicle.

  Important: Settings that are set at zero are not used to determine restrictions when a route is planned.
- **HAZMAT**

  If your vehicle type is Truck and you are transporting hazardous materials, select this setting to choose the type of hazardous material.

Appearance

Select **Settings** in the Main Menu, then select **Appearance**.



On this screen, you can change these settings:

- **Display**

  Select Display to change the appearance of the display.
- **Route bar**

  Select Route bar to change the information you see in the route bar.

- **Guidance view**

  Select Guidance view to change the information you see in the guidance view.
- **Automatic zoom**

  Select Automatic Zoom to change how you view a junction as you drive.
- **Show POI lists on map**

  Select Show POI lists on map to choose which POI lists you want to show on the map.

  Note: **Show POI lists on map** is not available on all TomTom navigation devices or apps.
- **Automatic map view switching**

  By default, automatic changing of views is on. This means, for example, that your GO PROFESSIONAL shows the map view when an alternative route is being suggested, along with several other sets of circumstances. Also, for example, that your GO PROFESSIONAL shows the guidance view when you start driving and you start to accelerate. Select this setting if you want to turn off automatic changing between guidance view and map view.
- **Motorway exit previews**

  Select Motorway exit previews to change how you view motorway exits or junctions on your route.

Display

Select **Settings** in the Main Menu, then select **Appearance**.



Theme colour

Select **Theme colour** to change the colour used in the menus, buttons and icons, and on the map.

Tip: The current location symbol and route also change to the selected colour. You can always change back to the original colour.

Brightness

Select **Brightness** to change the following settings:

- **Day brightness**

  Move the slider to adjust the brightness level of the screen during the day.
- **Night brightness**

  Move the slider to adjust the brightness level of the screen during the night.

Select **Switch to night colours when dark** to automatically switch to night colours when it gets dark.

Size of text and buttons

Select **Size of text and buttons** to change the size of the text and the buttons you see on the screen.

Note: This feature is only available on devices with a 6 inch / 15 cm or larger screen.

Drag the slider to change the text and button size to small, medium or large, then select **Apply this change**. Your GO PROFESSIONAL restarts and applies the change.

Route Bar

In **Route Bar** you can change these settings:

Tip: To find out where the different panels are in the guidance view or map view, see What's on the screen.

Select **Arrival information** to change the information shown in the arrival information panel:

- **Show remaining distance**
  Select this setting to show the remaining distance left to travel.
- **Show remaining time**
  Select this setting to show the remaining time left to travel.
- **Switch between distance and time automatically**
  Select this setting to continuously switch between remaining distance and remaining time.
- **Show arrival information for**
  Select this setting to show the arrival time for your final destination or your next stop.

Select **Route information** to choose the POIs and route information you want to see in the route bar.

Select **Show current time** to show the current time at the bottom of the route bar (Android™ only).

Show wide route bar if possible

The wide route bar is not shown by default. You can select this setting to switch on the wide route bar in the guidance view.

Note: The wide route bar can only be shown if the screen is wide enough.

When the wide route bar is shown, you see more information about your route. For example, you see time and distance to traffic queues and more.



Guidance view

Select **Settings** in the Main Menu, then select **Appearance**.



- **Show current street name**
  This setting displays name of the street you are driving along.
- **Guidance view style**

Select this setting to choose from 3D or 2D versions of the guidance view. Both the 2D and 3D guidance views move in your direction of travel.

Automatic Zoom

Select **Settings** in the Main Menu, then select **Appearance**.



Select **Automatic zoom** to change settings for the automatic zoom in Guidance view when you approach a turn or a junction. Zooming in can make the turn or junction easier to drive.

- **Zoom in to next turn**

  All the turns and junctions on your route are shown zoomed in to the maximum level.
- **Based on road type**

  The turns and junctions on your route are shown zoomed in to the standard level for the type of road you are on.
- **None**

  None of the turns and junctions on your route are shown zoomed in.

Motorway exit previews

Select **Settings** in the Main Menu, then select **Appearance**.



Select **Motorway exit previews** to change settings for the Guidance view as you approach a motorway exits or junctions.

- **Show map and preview**

  A split screen is shown with the Guidance view on the left and lane guidance on the right.
- **Show preview only**

  Only lane guidance is shown.
- **Off**

  Only the Guidance view is shown.

Route Planning

Select **Settings** in the Main Menu, then select **Route Planning**.



Suggest destinations

When no route is planned, your device can learn your daily driving habits to saved favourite Places and also predict destinations when you start the device from sleep mode, for example driving to Work in the morning.

Switch on to receive destination suggestions or switch this feature off if you don't want destination suggestions.

Note: You must switch on **Keep journey history on this device for optional features** in Settings > System > **Your information and privacy** to see this feature.

When a faster route is available

If a faster route found while you are driving, TomTom Traffic can replan your journey to use the faster route. Select from the following options:

- **Always take the fastest route** - the fastest route will always be chosen for you.
- **Ask me so I can choose** - you will be asked if you want to take the faster route. You can manually select the faster route or you can select the route by steering towards it.
- **Don't ask me** - your device will not find faster routes for you.

Always plan this type of route

The types of route you can choose from are as follows:

- **Fastest route** - the route which takes the least time.
- **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Most eco-friendly route** - the most fuel-efficient route for your journey.
- **Winding route** - the route with the most turns.

  Note: **Winding route** is not available on all TomTom navigation devices or apps.
- **Avoid motorways** - this type of route avoids all motorways.
- **Walking route** - a route designed for making the journey on foot.
- **Bicycle route** - a route designed for making the journey on a bicycle.

Avoid on every route

You can choose to avoid ferries and car shuttle trains, toll roads, carpool lanes, and unpaved roads. Set how your GO PROFESSIONAL should manage each of these road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

Bluetooth

Select **Settings** in the Main Menu, then select **Bluetooth**.



If you have not already paired your device with a phone, you are given instructions about how to connect a phone.

If you have paired at least one phone, you see the Bluetooth settings screen with the following information:

- **Bluetooth friendly name for your device**

  For example **Now discoverable as TomTom GO 5200**.
- **Your phone's name**

  For example, Claire's phone.
- **Data, Calls, Messages**

This shows the connection status of your phone and which features your device is using. Select the phone name to choose which features you want to use:

- **Data for Traffic & other services**
  Switch on this feature to get Traffic, Speed Camera updates and MyDrive.

  Note: This setting is only shown for smartphone-connected phones.
- **Phone audio**
  Switch on this feature to make and receive hands-free calls.
- **Smartphone messages**
  Switch on this feature to reply by SMS to a missed call and to receive incoming SMS or IMs.

- **Delete Phone button**
  Select this button to disconnect a phone.
- **Add Phone button**
  Select this button to add another phone.

Wi-Fi

Select **Settings** in the Main Menu, then select **Wi-Fi**.



You see list of available Wi-Fi networks and saved Wi-Fi networks that are currently out of range.

Select a Wi-Fi network to connect to or forget it, and to see the advanced options.

Advanced options

If you select the Advanced options button, you can change a range of settings including network security, proxy and IP settings.

Network security

Depending on the type of Wi-Fi network, you may see just password, proxy and IP settings. A more secure network however has extra security settings such as:

- Network name or SSID.
- EAP method, for example, PEAP, TLS, TTLs etc.
- Phase 2 authentication, for example, PAP, MSCHAP etc.
- CA certificate
- Identity

Important: These are advanced Wi-Fi network security options so unless you fully understand what you are doing, please don't use these options.

Proxy

A proxy is a server that sits between your computer and a server. The proxy server intercepts data and processes it. It can accept the data and pass it onto the server, reject it or handle it without it ever having to the reach the real server.

Your choices for proxy settings are None, Manual and Auto-Config. Selecting Manual or Auto-Config reveals further advanced options so again, it is best not to use these unless you are sure of what these options mean.

IP Setting

You can choose to receive your IP address from a DHCP server or set it to be static.

Updates and New Items

Select **Settings** in the Main Menu.



A red exclamation mark in the Settings button shows you that updates or new items are available.

Select **Updates & New Items**.



The **Updates & New Items** button shows you how many new updates and items are available to install.

The list of items includes those items you purchased in the TomTom web shop.

Maps

Select **Settings** in the Main Menu, then select **Maps**.



Choose another map

Select **Choose another map** to change the map that you are using.

You can choose from maps stored either in internal memory, or on a memory card if your GO PROFESSIONAL has a memory card slot.

Important: Routes and tracks cannot be stored on the same memory card as maps because different memory card formatting is used.

Note: Although you can store more than one map on your GO PROFESSIONAL, you can only use one map at a time for planning and navigation.

Tip: Your device warns you if you are likely to run out of battery when adding a map.

Tip: Press the On/Off button to switch off the screen and save battery power while downloading a map.

Adding a map

Select **Add a map** to see a list of all the maps that are available for download. These maps are sorted by continent.

Select the map you want to install, then tap **Download**.

If a memory card formatted for TomTom maps is installed in your GO PROFESSIONAL, you are asked where to install the map.

Note: The available space indication is from the location that has the most free space available.

After you have chosen where to install the map, downloading starts.

Deleting a map

Select **Delete a map**. Select the checkboxes next to the maps to be deleted.

Note: You are not allowed to delete ALL your maps.

Sounds and Warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.



On this screen, you can change sound and warning settings.

Warning type

You can choose how you want to be warned:

- **Read aloud**
  Hear spoken warnings and warnings sounds.
- **Sounds**
  Hear only warning sounds.
- **Visual only**
  No warning sounds are given.

Warnings

You can set how you want to be warned for different types of cameras, danger zones and safety hazards. You can choose to be always warned, warned only if you are speeding, or never warned.

Speed Cameras & hazards

You can choose to switch off all speed camera, danger zone and hazard warnings. When **Speed Cameras & hazards** is switched on, you can switch off the warnings for each type of speed camera, danger zone and hazard.

Additional settings

- **Traffic jam ahead**
  Traffic jam warnings in the route bar are part of TomTom Traffic. You can choose never to be warned or to always be warned when approaching a jam too quickly.
- **When speeding**
  This warning is given as soon as you exceed the speed limit by more than 5 km/h or 3 mph. When you are speeding, the speed panel also turns red in the guidance view.
- **Screen touch sounds**
  Switch on **Screen touch sounds** to hear a click when you select an item or touch a button. The click sound means that your selection or touch has been understood.

Voices

Select **Settings** in the Main Menu, then select **Voices**.



Choosing a voice

Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are recorded voices which have been recorded by actors.

Note: Computer voices are not available in all languages.
If you need a computer voice and your language is unavailable, then you are asked to choose from a list of installed computer voices available for the country you are in.

Instruction settings

- **Read aloud arrival time**

  Use this setting to control whether your arrival time is read aloud.
- **Read aloud early instructions**

  For example, if you switch on this setting, you could hear early instructions such as "'After 2 km take the exit right" or "Ahead, turn left".

  Note: When a recorded voice is chosen, you see only this setting because recorded voices cannot read out road numbers, road signs, etc.
- **Read aloud road numbers**

  Use this setting to control whether road numbers are read aloud as part of navigation instructions. For example, when road numbers are read aloud, you hear "Turn left onto A100".
- **Read aloud road sign information**
- Use this setting to control whether road sign information is read aloud as part of navigation instructions. For example, "Turn left onto A302 Bridge Street towards Islington."
- **Read aloud street names**

  Use this setting to control whether street names are read aloud as part of navigation instructions. For example, when street names are read aloud, you hear "Turn left Graham Road towards Hackney."
- **Read aloud foreign street names**

  Use this setting to control whether foreign street names are read aloud as part of navigation instructions, such as "Turn right onto Champs Élysées". For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

Voice Control

Note: Voice control is not supported on all devices or in all languages.

Select **Settings** in the Main Menu, then select **Voice Control**.



- **Start voice control when I say "Hello TomTom"**

Select this setting to start voice control when you say the wake-up phrase. The default wake-up phrase is "Hello TomTom", but you can make your own wake-up phrase.

- **Change the wake-up phrase**

  Use this setting to make your own wake-up phrase.

- **Use voice to accept an alternative route**

  Use this setting to control the ability to accept an alternative route by using your voice. When an alternative route can save you time, the number of minutes is also spoken and not just shown on the screen.

- **Use voice to choose suggested destination**

  Use this setting to control whether voice control is used to both to offer and accept destination suggestions. If this setting is switched off, voice control is not used for destination suggestions.

Tip: When **Suggest destinations** in Settings > Route Planning is switched off then this option is not visible.

MyDrive

MyDrive lets you connect your device to TomTom MyDrive on your computer or phone. Use MyDrive to do the following:

- Select a destination on your computer, tablet or phone and send it to your device.
- Sync your places and routes with all your devices.
- Backup your Places.

Tip: For more information, go to mydrive.tomtom.com

Select **Settings** in the Main Menu, then select **MyDrive**.



If your device is not an always-connected device, you can connect your device to the internet in the following ways:

- Connect to your phone's internet using Bluetooth
- Connect to a Wi-Fi network
- Connect using MyDrive Connect

If you are already connected to the internet, you are asked to log in to your TomTom account.

If you are already logged in and wish to stop your device syncing with MyDrive, you see a **Stop Syncing** button.

Tip: Logging in to use MyDrive also logs you in ready for using Updates and New Items.

Language and Units

Select **Settings** in the Main Menu, then select **Language & Units**.



On this screen, you can change the following settings:

- **Language**

You can see your currently selected language on this screen. Select this setting to change the language used for all buttons and messages that you see on your GO PROFESSIONAL.

When you change the language setting, the voice automatically changes and units are set to automatic.

- **Country**

  You can see your currently selected country on this screen. Select this setting to change the country. When you change the country, the time/date format, distance units and voice are changed automatically. The list includes the countries from the maps currently installed on your device.

- **Keyboards**

  Select this setting to choose from a list of available keyboards.

  You use the keyboard to enter names and addresses, such as when you plan a route or search for the name of a town or a local restaurant.

- **Units**

  Select this setting to choose the units used on your device for features such as route planning. If you want the units to be set to those used in your current location, select **Automatic**.

- **Time and date**

  The time and date are automatically set by satellite clocks but you can change the format of both the time and date using these settings.

System

Select **Settings** in the Main Menu, then select **System**.



On this screen, you can change these settings:

- **About**

  This screen shows you all sorts of useful information about your model of TomTom device. This information is useful during calls to Customer Support and when renewing subscriptions using the TomTom web shop.

  Some of the information shown here includes:

  - Your service subscriptions - select a service to see how long your subscription has to run before expiry.
  - Serial number.
  - Installed maps.
  - Free memory space.
  - GPRS status for always connected devices.

- **Choose a search mode**

  The following two types of search are available:

  - **Quick search**

    Start typing your destination, place or POI to immediately see a list of street names, places and POIs that match.

  - **Step by step search**

    Find your destination in easy steps. For an address, enter the city, then the street, then the house number. For a POI, enter where you want to search, then the type of POI you want to search for.

  Both types of search give the same result, so choose the type of search that you find easiest to use.

- **Format memory card**

  If your device has a memory card slot, you can format a memory card so it can be used for TomTom maps and other TomTom content.
- **Reset device**

  Select this setting to delete all your saved places and settings and restore the standard factory settings to your TomTom GO PROFESSIONAL. This includes the language, voice settings, warning settings and theme. The contact book from your phone is also deleted.

  This is not a software update and will not affect the version of the software application installed on your GO PROFESSIONAL.
- **Battery settings**

  Select this setting to control power saving options on your GO PROFESSIONAL.
- **Your information & privacy**

  Some features require information to be sent to TomTom or stored on your device. You are asked the following questions:
  - **Use my location and the information I enter to receive TomTom services**

    If you agree, you can use the following features if they are supported by your device:

    TomTom MyDrive

    Traffic

    Download speed camera locations

    Quick Search

    Send speed camera reports
  - **Keep journey history on this device for optional features**

    If you agree, your device suggests destinations if the feature is supported by your device. If you disagree at a later time, your historical route information is removed. This means that if you want to receive suggested destinations again at a later time, the feature has to relearn your driving patterns before it can start suggesting destinations.

Help

Select **Help** from the Main Menu or the **Settings** menu.



On this screen, you can see the following information:

- **Device name and model**
- **About**

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  Some of the information shown here includes:
  - Your service subscriptions - select a service to see how long your subscription has to run before expiry.
  - Serial number.
  - Installed maps.
  - Free memory space.
  - GPRS status for always connected devices.
- **Voice control**

  Note: Voice control is not supported on all devices or in all languages.

  Select this option to see the following information about voice control:

    - **How to use voice control**
    - **Tips for using voice control**
    - **Which commands can I say?**
- **Legal & privacy information**

  For warranty and privacy information, go to tomtom.com/legal.
- **Where to get more help**

  Go to tomtom.com/getstarted to see videos, FAQs and more.

Reviews

If you like using your GO PROFESSIONAL, why not write a review on your favourite online store? You'll help other drivers to make the best choice, and we'll learn from the feedback you give us.

Getting Help

Help

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  - **Which commands can I say?**
- **Legal & privacy information**

  For warranty and privacy information, go to tomtom.com/legal.
- **Where to get more help**

  Go to tomtom.com/getstarted to see videos, FAQs and more.

Reviews

If you like using your GO PROFESSIONAL, why not write a review on your favourite online store? You'll help other drivers to make the best choice, and we'll learn from the feedback you give us.

Product certification

Finding product certification information on your device

To find product certification information, such as the ICASA-approved certification number, do the following on your GO PROFESSIONAL:

1. Select **Settings** in the Main Menu.
2. Select **System**.



3. Select **About**.
4. Select **Legal information**.
5. Select **Certificates**.
6. You then see the relevant product certification information for your GO PROFESSIONAL, for example, ICASA.

Using MyDrive Connect

About MyDrive Connect

The quickest and easiest way to keep your GO PROFESSIONAL up to date is to use a Wi-Fi connection.

If you are unable to connect to the internet using Wi-Fi or you prefer to use a different method, you can connect to the internet using a USB connection to a computer. To connect your GO PROFESSIONAL to the internet, MyDrive Connect must be installed on the computer.

Note: You cannot use MyDrive Connect to manage your device.

Setting up MyDrive Connect

To get ready to use MyDrive Connect for the first time, do the following:

On your computer, open a web browser and go to tomtom.com/mydrive-connect.

1. Click **Download for Mac** or **Download for Windows**.
2. Save the downloaded file.
3. Double click to open the downloaded file.
4. Follow the instructions on the screen to install MyDrive Connect.
5. Choose your settings for automatic startup and updates.
6. Click **OK**.

   You can now access MyDrive Connect from the notification area on your desktop.

   MyDrive Connect starts automatically when you connect your GO PROFESSIONAL to your computer.

Connecting to the internet using MyDrive Connect

If you are unable to connect to the internet using Wi-Fi you can install updates and new items using a USB connection to a computer.

While connected, you can also Sync using TomTom MyDrive.

To connect to the internet using USB, do the following:

1. Make sure MyDrive Connect is installed on your computer.
2. Make sure your computer has a working internet connection.
3. Connect your GO PROFESSIONAL to your computer using the USB cable supplied, then switch your GO PROFESSIONAL on.

   MyDrive Connect starts automatically and shares your computer's internet with your device.

Note: Use ONLY the USB cable supplied with your GO PROFESSIONAL. Other USB cables may not work.

Note: You cannot use the mount to connect your GO PROFESSIONAL to your computer.

Note: You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

4. Install your updates and new items on your GO PROFESSIONAL.

TomTom account

To download content and to use TomTom services, you need a TomTom account.

You can create an account using your computer in one of the following ways:

- On the device itself during the first time you use it or by selecting the **MyDrive** button.
- By selecting the **Create account** button at tomtom.com.
- By selecting the green **MyTomTom** button at tomtom.com.
- By going to tomtom.com/getstarted.

Important: Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom shop and it cannot be changed after the account has been created.

Note: You can associate up to ten TomTom devices with one TomTom account.

Addendum

Important Safety Notices and Warnings

Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled by the Government of the United States of America, which is solely responsible for its availability and accuracy. GLONASS is operated and controlled by the Government of Russia, which is solely responsible for its availability and accuracy. Changes in GPS or GLONASS availability and accuracy, or in environmental conditions, may impact the operation of this device. TomTom disclaims any liability for the availability and accuracy of GPS or GLONASS.



Safety messages

Use with care

It is your responsibility to use best judgment, due care and attention when using this navigation device. Don't allow interaction with this device to distract you while driving. Minimise the time spent looking at the device screen while driving. You are responsible for observing laws that limit or prohibit the use of mobile phones or other electronic devices, for example, the requirement to use hands-free options for making calls when driving. **Always obey applicable laws and road signs** especially those relating to your vehicle's dimensions, weight and payload type. TomTom does not guarantee the error-free operation of this navigation device nor the accuracy of the route suggestions provided and shall not be liable for penalties arising from your failure to comply with applicable laws and regulations.

Notice for oversized/commercial vehicles

Navigation devices without a truck map installed will not provide appropriate routes for over-sized/commercial vehicles. If your vehicle is subject to weight, dimension, speed, route, or other restrictions on a public road then you must only use a navigation product that has a truck map installed. Your vehicle specifications must be entered accurately on the navigation device. Use this navigation device as a navigation aid only. Do not follow navigation instructions which may put you or other road users in danger. TomTom accepts no liability for damages resulting from your failure to observe this notice.

Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This device must not be used in these environments.

Safety messages

Please read and take note of the following important safety advice:

- Check your tyre pressures regularly.
- Service your vehicle regularly.
- Medication can affect your riding or driving ability.
- Always use seat belts if available.
- Don’t drink and drive.
- Most accidents happen less than 5 km / 3 miles from home.

- Obey the rules of the road.
- Always use your turn indicators.
- Every 2 hours, take a break for at least 10 minutes.
- Keep your seat belts on.
- Keep a safe distance from the vehicle in front.
- Before setting off on a motorbike, fasten your helmet correctly.
- When riding a motorbike, always wear protective clothing and equipment.
- When riding a motorbike, be extra vigilant and always ride defensively.

Rating: DC5V, 1.2A

Battery and Environmental information

Your device

Do not disassemble, crush, bend, deform, puncture, or shred your device. Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave the device in a high temperature location, in direct sunlight, in or near a heat source, in a microwave oven or in a pressurised container, and do not expose it to temperatures over 50°C (122°F) or below -20°C (-4°F).

Avoid dropping the device. If the device is dropped and you suspect damage, please contact customer support. Use the device only with the chargers, mounts or USB cables provided. For TomTom approved replacements, go to tomtom.com.

Operating temperature

This device will remain fully operational within the temperature range 32°F / 0°C to 113°F / 45°C. Prolonged exposure to higher or lower temperatures can cause damage to your device and is therefore advised against.

Temperatures: Standard operation: 32°F / 0°C to 113°F / 45°C; short period storage: -4°F / -20°C to 122°F / 50°C; long period storage: -4°F / -20°C to 95°F / 35°C.

Important: Before you switch on the device, let the device acclimatise to the standard operation temperature range for at least 1 hour. Do not use the device outside of this temperature range.

Device battery (Non-replaceable)

This product contains a lithium polymer battery.

Do not modify or re-manufacture the battery. Do not attempt to insert foreign objects into the battery, or immerse or expose to water or other liquids. Do not expose the battery to fire, explosion or other hazard.

Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

Do not attempt to replace or remove the battery yourself unless the user manual clearly indicates that the battery is user replaceable.

User replaceable batteries must only be used in systems for which they are specified.

Caution: Risk of explosion if the battery is replaced by an incorrect type.

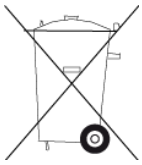
If you have a problem with the battery, please contact TomTom Customer Support.

The stated battery life is the maximum possible battery life which is based on an average usage profile and can only be achieved under specific atmospheric conditions. To prolong the battery life, keep the device in a cool, dry place and follow the tips specified in this FAQ: tomtom.com/batterytips. Charging will not occur at temperatures below 32°F / 0°C or over 113°F / 45°C.

Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not attempt to pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately.

Battery waste disposal

THIS BATTERY MUST BE RECYCLED OR DISPOSED OF ACCORDING TO LOCAL LAWS AND REGULATIONS AND ALWAYS BE KEPT SEPARATE FROM HOUSEHOLD WASTE. THIS HELPS PRESERVE THE ENVIRONMENT.



R&TTE directive

Hereby, TomTom declares that TomTom products and accessories are in compliance with the essential requirements and other relevant provisions of the EU Directive 1999/5/EC. The declaration of conformity can be found here: tomtom.com/legal.

WEEE – e-waste disposal

In the EU/EEA, this product is marked with the wheelie bin symbol on its body and/or packaging as required by Directive 2012/19/EU (WEEE). This product shall not be treated as household waste or be disposed of as unsorted municipal waste. You can dispose of this product by returning it to the point of sale or bringing it to your local municipal collection point for recycling.

Outside of the EU/EEA, the wheelie bin symbol may not have the same meaning. More information about national recycling options can be requested from a responsible local authority. It is the responsibility of the end user to comply with local law when disposing of this product.



Pacemakers

Pacemaker manufacturers recommend that a minimum of 15 cm / 6 inches be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Guidelines for people with pacemakers

- You should ALWAYS keep the device more than 15 cm / 6 inches from your pacemaker.
- You should not carry the device in a breast pocket.

Other medical devices

Please consult your physician or the manufacturer of the medical device to determine if the operation of your wireless product may interfere with the medical device.

EU Specific Absorption Rate (SAR) compliance

THIS WIRELESS DEVICE MODEL MEETS GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES WHEN USED AS DIRECTED IN THIS SECTION

This GPS Navigation System is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Council of the European Union.

The SAR limit recommended by The Council of the European Union is 2.0W/kg averaged over 10 grams of tissue for the body (4.0 W/kg averaged over 10 grams of tissue for the extremities - hands, wrists, ankles and feet). Tests for SAR are conducted using standard operating positions specified by the EU council with the device transmitting at its highest certified power level in all tested frequency bands.

Triman logo



Declarations of Conformity (EU)

To view the Declarations of Conformity for all TomTom products, see:

http://www.tomtom.com/en_gb/legal/declaration-of-conformity/

Certification for Australia



This product displays the Regulatory Compliance Mark (RCM) to show that it complies with relevant Australian regulations.

Warning for Australia

The user needs to switch off the device when exposed to areas with potentially explosive atmospheres such as petrol stations, chemical storage depots and blasting operations.

Certification for New Zealand

This product displays R-NZ to show it complies with relevant New Zealand regulations.

Customer support contact (Australia and New Zealand)

Australia: 1300 135 604

New Zealand: 0800 450 973

Customer support contact (Asia)

Malaysia 1800815318

Singapore 8006162269

Thailand 0018006121008

Indonesia 0018030612011

TomTom MyDrive app

This device is compatible with the TomTom MyDrive mobile application which may be downloaded from tomtom.com/mydrive-app. The use of the TomTom MyDrive mobile application on your smartphone and any integration with your product will require that your smartphone has a wireless data service plan provided by a third party wireless service carrier. The procurement of and all charges associated with such a connectivity plan are your responsibility. TomTom shall not be liable for any costs or expenses associated with such network connectivity plan (such as the data charges or possible tethering fees which may be imposed by your carrier). Any changes to the availability or reliability of the network connection may impact the operation of certain TomTom services which may be offered on this device.

Legal terms

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Model numbers

4PN50, 4PN60, 4PL60

CE mark and Radio Equipment Directive for TomTom GO PROFESSIONAL

CE

This device can be used in all EU Member States. The frequency bands and the maximum radio frequency emission power in which this device operates are as follows:

Model	Frequency band (Bluetooth) (MHz)	Maximum radio frequency emission power (dBm)	Frequency band (WiFi) (MHz)	Maximum radio frequency emission power (dBm)	Frequency band (GPRS 900) (MHz)	Maximum radio frequency emission power (dBm)	Frequency band (GPRS 1800) (MHz)	Maximum radio frequency emission power (dBm)
4PN50	2402 - 2480	-0.45	2412 – 2472	15.45	Not used	Not used	Not used	Not used
4PN60	2402 - 2480	-0.47	2412 – 2472	11.03	Not used	Not used	Not used	Not used
4PL60	2402 - 2480	-0.47	2412 – 2472	11.03	880.2 - 914.8	33	1710.2 - 1784.8	30

Hereby, TomTom declares that the radio equipment type TomTom GO PROFESSIONAL GPS Navigation system is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:
http://www.tomtom.com/en_gb/legal/declaration-of-conformity/

Accessories supplied with this device

- Magnetic Mount
- Car charger with TMC traffic receiver if applicable to your country
- USB cable
- Quick Start Guide

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